#### HKIS Reservation Deposit Payment and Refund Policy 2025-26

(Applicable only to Existing Students)

1. Full payment of the Reservation Deposit will reserve a place for an existing student. This Reservation Deposit will be credited towards the annual school fees (tuition fee and capital levy). Please note that prorated deposits are not available.

- a) Parents are responsible for timely payment of the Reservation Deposit, regardless of whether the deposit is paid by their employer or other third party.
- The Reservation Deposit paid each semester is not transferable to another student, sibling or semester.
- c) This payment and refund policy is applicable only to the Reservation Deposit and not to other fees.

2. Reservation Deposit invoice and payment due dates:

1st Semester 2025-26 Invoice Date: March 3, 2025 Payment Due Date: March 21, 2025 2<sup>nd</sup> Semester 2025-26 Invoice Date: October 10, 2025 Payment Due Date: October 31, 2025

3. Refund Policy:

Refunds of the 2025-26 Reservation Deposit will only be available if written withdrawal and refund request notifications are received within the stipulated deadlines below. These deadlines are strictly adhered to.

First Semester - Withdrawal Notification received:

On or before March 21, 2025 100% of the 1st Semester Reservation Deposit From March 22, 2025 through June 15, 2025 50% of the 1st Semester Reservation Deposit On or after June 16, 2025 No refund

Second Semester - Withdrawal Notification received:

On or before October 31, 2025 100% of the 2nd Semester Reservation Deposit From November 1, 2025 through November 30, 2025 50% of the 2nd Semester Reservation Deposit No refund

On or after December 1, 2025

Refunds after the dates stated above are not available, regardless of whether the student attends HKIS and/or whether classes are held on campus or online.

### Written notification to HKIS is required as follows:

- (i) Withdrawal notification to the HKIS Office of Admissions (admissions@hkis.edu.hk) and
- (ii) Refund request to the HKIS Finance Office (billing@hkis.edu.hk).

#### **Payment Methods**

- By Bill Payment: Settle via your Hong Kong personal online banking platform
  - 1) Select "Bill Payment"
  - 2) Merchant: Hong Kong International School
  - Bill Payee Account #: Input the HKIS Student ID#
  - 4) Select your preferred payment account (please note no reward points are applicable for credit card payments).
  - 5) Multiple payments are acceptable if the total amount payable exceeds your daily limit.

# By Bank Transfer:

- 1) Please reference the Student Name and HKIS Student ID#.
- 2) Email your bank payment confirmation advice to billing@hkis.edu.hk
- All bank charges are to be paid by the remitter; the full invoice amount must be received by HKIS.

**Beneficiary Bank:** Citibank, N. A.

Hong Kong International School Association Ltd. Account Name:

Bank Address: 3 Garden Road, Central, Hong Kong

Bank Code: 006

Branch & Account No: 391-17775795

Swift Code: CITIHKHX (only required for overseas transfers)

- 3. By Direct Debit Authorization (DDA) (available only to existing students and for school fees):
  - 1) DDA can be made without any service charge; please note that applications take approximately 4 weeks to process.
  - 2) Please complete the DDA form available on the HKIS website and forward the signed DDA form directly to the HKIS Finance Office for processing - please do NOT submit it to your own bank.
  - Your designated bank account will be automatically debited for the total amount due on the due date shown on the invoice.
  - 4) An administration charge of HK\$250 will apply if your designated bank returns the direct debit.
- By Check: Payable to "Hong Kong International School Association Limited" and deposited to HKIS Citibank HKD a/c 391-17775795.
  - A single check may be issued for more than one student.
  - Email your bank deposit slip to billing@hkis.edu.hk, noting the Student Name and HKIS Student ID#.

Please request the bank cashier to input the HKIS Student ID# when you deposit the check.

- An administration charge of HK\$150 will apply for bounced checks.
- By PPS: PPS payments may be made via phone or online via <a href="http://www.ppshk.com/index\_e.html">http://www.ppshk.com/index\_e.html</a> (HKIS Merchant No. is 9899)
- By Cash: All cash is to be deposited directly to the HKIS Citibank HKD account no: 391-17775795.
  - Email your cash deposit slip to billing@hkis.edu.hk, noting the Student Name and HKIS Student ID#.
  - Please request the bank cashier to input the HKIS Student ID# when you deposit the cash. Please do NOT mail cash.

## **Important Notes:**

Full payment of the Reservation Deposit by the payment due date is required to reserve placement for a student. A late payment fee of 2% per month will be applied on all outstanding balances.

Office Hours: Monday to Friday, 8am to 4pm

Contact: Ms. Jean Yong (billing@hkis.edu.hk)