

Vehicle Release Coordination

INDUSTRY

Insurance

LOCATION

U.S.A.

CLAIM TYPE

Auto

CHALLENGE

A carrier encountered resistance from a body shop that refused to release a vehicle and continued to add storage and administrative charges, creating cost exposure and delay.

SOLUTION

Our adjuster facilitated payment, verified charges, conducted a physical inspection and oversaw vehicle loading onto a hauler. Photo documentation was provided throughout the process to ensure transparency and accountability.

RESULTS

1 vehicle

released and fully documented