



Japan Connect

Always by your side

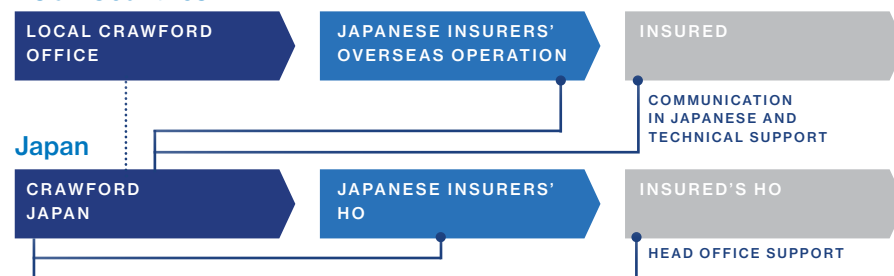
Culturally competent claims handling for Japanese businesses and affiliates

Introducing Japan Connect: a claims handling model tailored for and created specifically with Japanese-based insurers and companies and their affiliates in mind.

- Japanese philosophies and spirit at the core of every claim across Asia, outside of Japan.
- Claims handled in accordance with Japanese business culture, customs and etiquette.
- A local presence in Japan, with access to Crawford's global capabilities.
- A network across nine Asian countries/ regions including China, Indonesia, India, Hong Kong, Malaysia, Philippines, Singapore, Taiwan and Thailand.

- Technical and communication support from Crawford Japan provided to the local Crawford office in the country of loss.
- Japan Connect's employees in Japan, come with strong backgrounds in the insurance, survey and IT industries.
- Japan Connect works alongside any loss adjuster of your choosing.

Asian Countries



Streamlined communication back to you, our client:

- All communication comes from Crawford Japan (regardless of which country the loss occurred).
- Updates, correspondence, advice and reports in Japanese language (if required).
- Direct communication from Crawford Japan into your headquarters in Japan.
- Parallel pipelines: local to local, and Japanese to Japanese. Our local Crawford office only ever communicates back to Crawford Japan, and Crawford Japan then communicates with you. This ensures you receive communication in Japanese, in an efficient manner.

Supporting large & complex losses including:

- Business Interruption / Commercial Business Interruption
- Cyber Risk
- Marine & Transportation
- Casualty/ Liability
- Natural Catastrophe Response
- Product Recall
- Commercial Property

Let's connect

Your key Japan Connect contacts in Japan



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About Crawford & Company®

For over 80 years, Crawford has led the industry through a relentless focus on people and the innovative tools that empower them.

10K EMPLOYEES

70 COUNTRIES

50K FIELD RESOURCES

\$18B CLAIMS MANAGED ANNUALLY

Crawford®

Learn more at
www.crawco.com

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