

Turning a Denied Cargo Claim into Full Recovery

CHALLENGE

Cargo arrived damaged during transport, and the responsible party refused payment. The cargo owner deducted \$75,000 from freight charges, and the contingent liability carrier considered withdrawing coverage.

SOLUTION

Crawford confirmed first party coverage, prevented the carrier from withdrawing and pursued subrogation against the responsible party.

INDUSTRY

Transportation

LOCATION

Canada

CLAIM TYPE

Loss Adjusting

RESULTS

100%

recovery of insurer payout