

Rapid response drives confident coverage decision

CHALLENGE

Our client required an immediate on-site investigation to determine if workers' compensation benefits would apply following a serious motorcycle accident involving traumatic injuries and a potential coma claim.

SOLUTION

We responded the same day, conducted a scene investigation, met with the insured and coordinated next steps with the client. By day three, we submitted a comprehensive first report with captioned photos and held a teleconference with the coverage attorney to share findings and address questions, laying the groundwork for a confident coverage decision.

INDUSTRY

Insurance

LOCATION

U.S.A.

CLAIM TYPE

Third party administration

RESULTS

3 days

to complete the report

+\$100K

potential exposure avoided