

# Turvi

Innovative Technology.  
Exceptional Experiences.



TURVI

# Thoughtfully combining insurance and innovation

At the heart of our mission lies the commitment to empowering carriers with advanced digital solutions. We aim to enhance workflows, streamline processes and increase efficiency, all while complementing the invaluable talent within your teams. Our suite of products is designed to revolutionize insurance claims handling, offering precision, speed and reliability.

## Our innovative product suite

**Digital Desk:** Streamlines claim processing with an accelerated workflow, enabling desk adjusters to manage alternate inspection channels easily, thus increasing policyholder satisfaction and providing quicker property claim resolutions.

**Asservio:** Expedites the estimating process with essential insights to rectify errors, saving time and money for insurers.

**CoverAI:** Streamlines the claim coverage review process, rapidly interprets policy wordings for faster decision-making and provides more consistent interpretation to help minimize human error.



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# Digital Desk

# Digital Desk

Empower your claims process with intelligent automation

Digital Desk transforms the way claims are adjusted, leveraging cutting-edge automation and AI-powered features. Designed to integrate with leading industry platforms, it redefines efficiency and policyholder satisfaction in the claims management landscape.

## Key features



### AI-POWERED TRIAGE

Automatically delivers tailored service recommendations, keeping policyholders informed and engaged from start to finish.



### ENHANCED EFFICIENCY

Comprehensive reporting and advanced automation increase field capacity by up to 28%, streamlining operations like never before.



### COST REDUCTION & OUTCOME IMPROVEMENT

Optimizes expenses while significantly enhancing claim outcomes, aiming to exceed policyholder expectations.



# Two utilization options for every business need

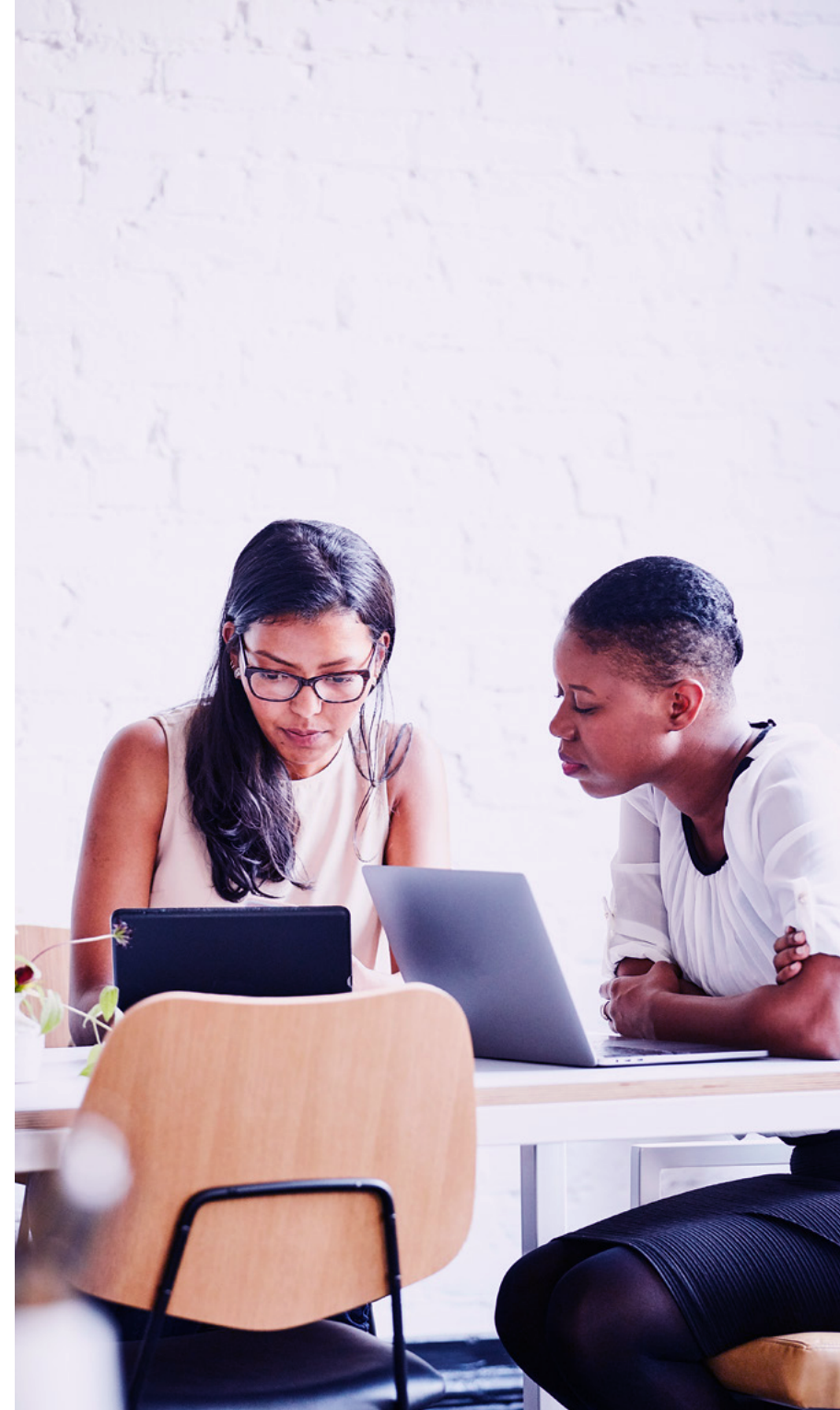


**Software-as-a-Service (SaaS) offering:** Easily incorporate Digital Desk into your existing workflows with our software-as-a-service option, bringing unparalleled efficiency and capability to your fingertips.



**Managed Service:** Opt for our team of experts to manage Digital Desk on your behalf. Experience an expertly managed integration with your operations, where our team works hard to deliver an exceptional claims handling experience.

Digital Desk is not just a portal; it's a comprehensive solution designed to elevate your claims adjusting process, reduce costs and boost policyholder satisfaction. Whether through our adaptable SaaS model or our expert-Managed Service, Digital Desk is your partner in revolutionizing claims management.



A photograph of two women in a professional setting. The woman on the left has long brown hair and wears glasses and a light-colored button-down shirt. The woman on the right has a large, dark afro hairstyle, wears glasses and a blue button-down shirt. They are both looking at a laptop on a wooden table. The woman on the left is pointing at the screen. In the background, there is a whiteboard with several charts and diagrams. The word "Asservio" is overlaid in white text on the left side of the image, enclosed in a white rounded rectangular border.

Asservio



# Asservio

## Reduce cycle times with advanced, digital estimate review

Transform your estimating review processes with Asservio, a cutting-edge technology designed to provide faster, more accurate property estimates.

Here's why Asservio stands out:

- **Enhanced automation:** Elevate efficiency and accuracy by automating the estimation review process.
- **Quality assurance:** Reduce cycle times and increase accuracy while identifying training opportunities.
- **Comprehensive solution:** Digitize your enterprise with a robust, fully integrated platform.
- **Data-driven insights:** Capture enhanced data for robust trend identification and informed decision-making.





# Asservio features and workflow

## Configurable rules engine:

- Tailored to client-specific needs
- Enhances digitalization of claims by streamlining processes

## Automated processing:

- Boost estimating cycle time efficiency
- Capture data seamlessly through workflow
- Quality scoring supports efficient touches

## Enhanced estimate review process:

- Technology combined with adjuster expertise enhances accuracy
- Validates scope and documentation for more precise estimates
- Enforces revisions to help maintain quality standards

## ASSERVIO WORKFLOW:

- 1 Estimator writes estimate
- 2 Asservio pre-upload scan checks for findings
- 3 Estimator addresses any findings
- 4 Upload estimate
- 5 Asservio automated post-upload scan
- 6 Quality assurance review enhances accuracy

# Next steps

By leveraging Asservio you have the power to enhance operational efficiency and deliver better outcomes. Here's how we'll help bring this transformation to life:

- ✓ Convert current estimating guidelines into tailored Asservio rules
- ✓ Activate Asservio and integrate with Xactware/Symbility
- ✓ Initiate a comprehensive training and communication plan to support the program launch
- ✓ Go live with Asservio and experience the transformative power firsthand







CoverAI

# CoverAI

## Transform claims management with AI innovation

In the evolving landscape of claim management, CoverAI emerges as a beacon of innovation, designed to streamline the increasingly complex claims process. Organizations today face the challenge of managing intricate policy wordings and the nuanced decision-making required for claim coverage. CoverAI addresses these challenges head-on.



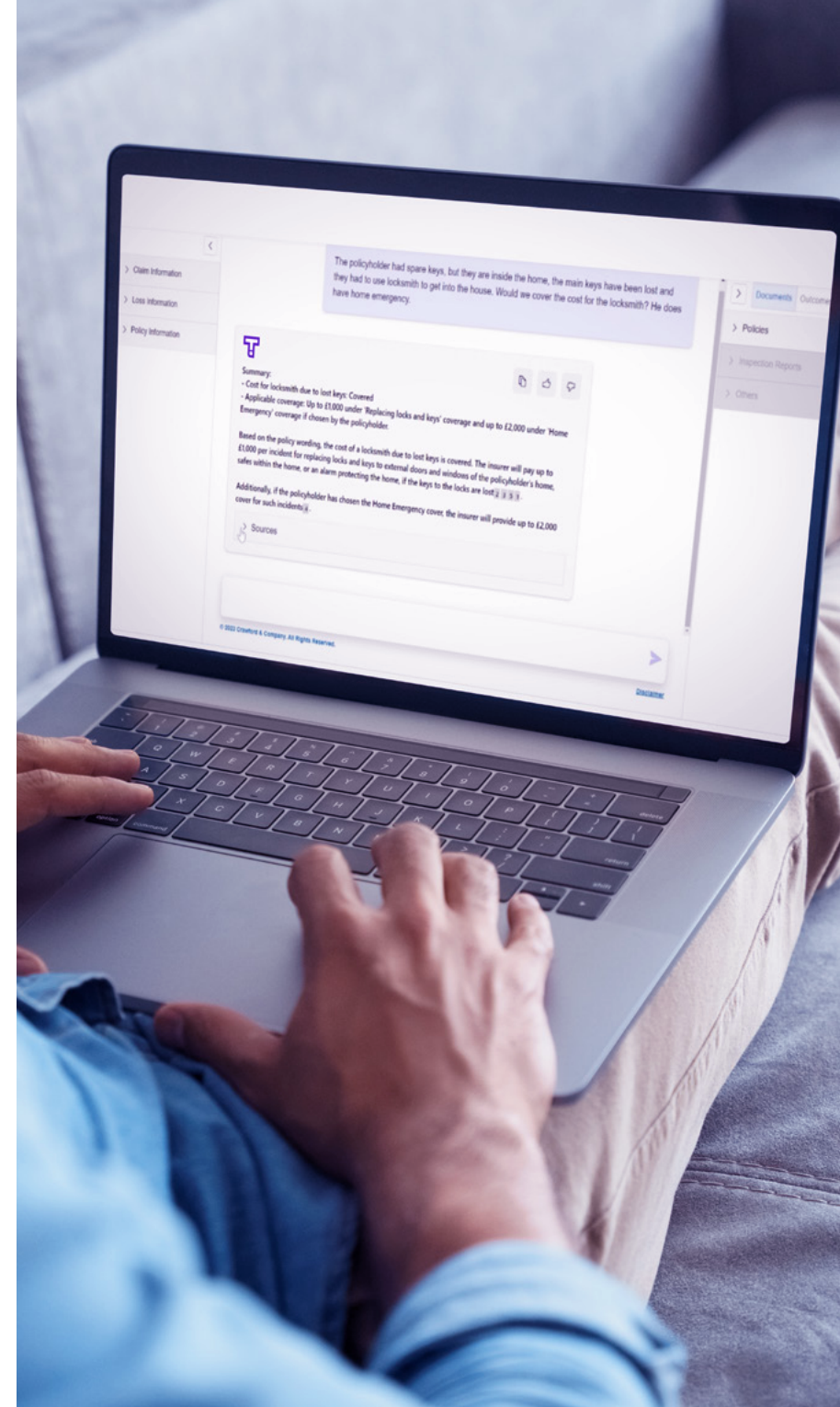
**Navigating complexity:** Automates the claim coverage review process, interpreting policy wordings swiftly to accelerate decision-making.



**Consistent interpretation:** Offers a more consistent interpretation of policies, helping to reduce human error and enhance the accuracy of claim outcomes.

## Benefits at a glance

- Unmatched accuracy and auditability
- Financial health
- Swift claims cycle





# Next-Gen integration and custom solutions

CoverAI is not just about simplifying claims; it's about offering tailored solutions that grow with your needs. Whether integrated with our Digital Desk platform or another platform, or utilized as a standalone service, CoverAI brings efficiency and compliance to the forefront of claim management.

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