




Vocational case management

Focused on a successful return to work

We see the act of returning to work as a key part of the recovery process.

When someone is injured on the job, sometimes those injuries impact how they return to their work or whether they can return to the same work at all.

Taking a holistic view of your injured worker's health and life, our masters-prepared, nationally certified vocational specialists assess the key factors impacting recovery and provide creative solutions for continued work. That work may be the same work with accommodations, different work with your company, or new work with a different employer. Whatever the case, our singular focus is to Restore Lives and to get injured workers back to their highest personal productivity.

A photograph showing a man with a beard and glasses sitting in a wheelchair. He is wearing a plaid shirt and grey pants. A woman in a purple top is standing behind him, her hands resting on his shoulders in a supportive gesture. The background is a blurred indoor setting.

Of course, the longer an employee is away from work, the greater the impact to you on lost productivity and increased claims costs. **Our multifaceted, aggressive vocational case management decreases claim duration and finds creative solutions, providing a win/win in even the most complex cases.**

Safety and return-to-work program development

Vocational case management is not only reactive; we also provide proactive workplace safety consulting services. Working onsite or remotely, we can assess your current safety and return to work program and make recommendations to take it to the next level.



1. Worker on Loan Program

This innovative program enables injured workers to incrementally re-engage with work during their recovery by matching them with in-person or virtual light work duty assignments at a local charity. These assignments serve as a win/win/win – maintaining the injured worker's self-esteem, keeping them productive and speeding their recovery while lending an extra set of hands to a local charity.

2. Job Analysis Libraries

The Job Analysis Library we create for you will give you a detailed breakdown of the essential and physical functions of each position within your facility. These details can be provided in a document or video library. Whichever way you choose to house the information, it can serve as a resource for the medical provider to understand what light duty options are available and authorize a quicker return to work.

3. Light Duty Development/Checklists

Through this program, we can help you identify light duty return-to-work options at your company as a transitional step back to work for injured workers. These temporary duties can help re-establish the work habit and ease the transition back to full time work.

4. Ergonomic Evaluations

Our certified ergonomic evaluators can perform complete worksite analyses from industrial to office settings and deliver detailed recommendations for enhanced safety. We can also help order the appropriate equipment, confirm that it is installed properly, and train your staff on how to use it correctly.

Individualized intervention

We offer a wide range of vocational services at both the individual and program level.



MEDICAL MONITORING

As case managers, our vocational professionals can coordinate your injured worker's medical management while proactively developing return-to-work options taking into consideration any new physical limitations.



RETURN TO WORK PLAN DEVELOPMENT

When an injured worker cannot return to work with your company because of new limitations, we can develop a short-term training program to equip them with new skills to help them find new work that is well suited to them.



FORENSIC REVIEW

Our vocational professionals can audit evaluations completed by other vocational companies to determine the viability of their recommendations and provide new recommendations as needed.



JOB DEVELOPMENT & PLACEMENT SERVICES

In conjunction with Labor Market Surveys and their Return-to-Work Plan, our vocational specialists can actively work to place an injured employee with a new employer if their new limitations prevent them from continuing in their current line of work.



EXPERT WITNESS TESTIMONY

With this service, we thoroughly review file documentation and provide expert testimony. This testimony can address employment potential based on transferable skills, job characteristics, industrial and occupational trends, and knowledge of the local labor market conditions.



Employability assessments



Labor Market Survey

Our professionals can research your local area to find new work options for an injured worker who is unable to return to their previous position. Considering their career goals, qualifications, and potential we will guide them to new gainful employment.

Transferable Skills Analysis

With these assessments, our team will evaluate your injured employee's physical capabilities and skill sets to determine whether they can return to their former job or whether they need educational resources to equip them for different work.

For additional information please contact:

800-735-8898 or Broadspire_CM_Referrals@choosebroadspire.com

About Crawford & Company®

For over 80 years, Crawford has led the industry through a relentless focus on people and the innovative tools that empower them.



**LOSS
ADJUSTING**



**THIRD PARTY
ADMINISTRATION**



**MANAGED
REPAIR**



**MEDICAL
MANAGEMENT**



**ON-DEMAND
INSPECTIONS**



**CATASTROPHE
RESPONSE**

10,000 employees | **50,000** field resources | **70** countries | **\$18B** claims managed annually

Broadspire®
BY CRAWFORD & COMPANY

Crawford®

Learn more at
www.crawco.com    