

Strategic Improvements Deliver Significant Savings

CHALLENGE

A national workers compensation program sought to reduce total temporary disability days, accelerate claim closures in California and lower annual legal spend of approximately \$4.6 million.

SOLUTION

Crawford implemented targeted initiatives aligned to the client's cost of risk objectives, including the Worker on Loan Program, Claim Logix to accelerate closures, Telephonic Case Management and Litigation Management Services.

INDUSTRY

Insurance

LOCATION

U.S.A.

CLAIM TYPE

Workers' Compensation

RESULTS

\$400K

in anticipated savings

~9%

projected reduction in legal spend