Crawford®

Global Technical Services®



Yacht & pleasure craft claims

Specialist yacht and pleasure craft claims handling from First Notification of Loss (FNOL) through to final settlement

From minor damage to complex losses, yacht and pleasure craft claims require specialist expertise, sound technical judgement and practical marine experience.

Insurers need a partner that understands the realities of marine claims and can respond quickly, assess losses accurately and keep claims moving. Crawford Marine combines dedicated marine claims professionals with a trusted network of surveyors and technical specialists to manage every stage of the claims journey efficiently, transparently and with a clear focus on achieving the right outcome.

What we deliver

- End-to-end claims handling for yacht and pleasure craft losses, from FNOL through to settlement
- Technical investigations, policy coverage reviews and liability assessments
- Surveyor appointment, damage assessment, repair management, salvage and total loss coordination
- Settlement negotiation, litigation support, recoveries, reserving an cost management
- Flexible claims solutions, delegated authority, management information and tailored client reporting

Our approach

No two marine claims are the same. Our specialists work closely with insurers, brokers, surveyors, repair yards and other technical experts to establish the facts, assess damage and coordinate the right response. Backed by Crawford's global marine network, we combine local expertise with international capability to deliver technically sound decisions, clear communication and efficient claims management wherever losses occur.

Why Crawford

- ✔ Dedicated yacht and pleasure craft claims specialists
- ✔ Technical expertise in marine insurance, vessel construction and repair
- ✔ Experience handling claims across the full range of leisure craft, from inland vessels to high-value yachts
- ✔ Trusted network of surveyors, repair specialists and technical experts
- ✔ End-to-end claims management supported by Crawford's global marine capability
- ✔ Commercially focused claims handling with a strong focus on technical accuracy, cost control and customer service

About Crawford & Company®

For over 80 years, Crawford has led the industry through a relentless focus on people and the innovative tools that empower them.

10K EMPLOYEES

70 COUNTRIES

50K FIELD RESOURCES

$18B CLAIMS MANAGED ANNUALLY

Crawford® GTS

Learn more at
www.crawco.com