

Preparation prevents delays

CHALLENGE

Hurricane Florence pummeled the Carolinas with intense rainfall, resulting in catastrophic flooding and mass power outages, preventing many from filing claims for several days.

SOLUTION

With advance warning of Hurricane Florence, Crawford conducted pre-storm assessments with assistance from over 9,000 on-demand resources, allowing adjusters to quickly assess and estimate storm damage.

INDUSTRY

Residential insurance

LOCATION

United States

CLAIM TYPE

Hurricane damage

RESULTS

4 days

to complete assessments vs.
industry average of 6 days

7 days

to provide clients with loss estimates