



# Crawford Commercial Transportation Unit

Claim resolution in the fast lane: Unlock the expertise  
of Crawford's Commercial Transportation Unit

# Comprehensive services to get your drivers back on the road.

## The Crawford difference

- Third party administration
- Rapid response
- Analytical investigation for efficient and accurate results
- Mitigation
- Pre-litigation settlement discussions
- Trained experts for seamless collaboration
- Expertise in litigation management
- Settlements that deliver results

## Specialty services

- Trucking, shipping, freight, and logistics claims
- Cargo loss (international and domestic)
- Downtime claims
- Hazmat invoice analysis and negotiations
- Tow bill analysis and negotiations
- Subrogation and mediation
- Salvage



We deliver,  
so you can too.



# Crawford's Commercial Transportation Unit has coverage across the US with a dedicated team of adjusters ready to restore.



## CLIENT READINESS:

- Field staff in all major population areas to provide on-scene coverage
- Claims Alert Call Center available for immediate dispatch 24/7, 365 days a year
- Expertise in litigation management, aligning spend with litigation strategy
- Clear communication and workflow provision
- Full time W-2 field staff versus 1099 network
- Specialized trainings focused on industry trends and best practices allowing our clients to stay ahead\*



## ADJUSTER EXPERTISE:

- Acute awareness of trucking industry exposure
- Designed career paths that are monitored
- Staff promotions and regional recognition
- Collaborative manager teamwork across the country
- Adjusters have an average of 19 years of experience
- Team Managers have an average of 32 years of experience
- Over 3,800 claims handled in 2022



## APPLICATION OF TECHNOLOGY:

- Driver on-scene data capture via self-service app
- Managed repair network
- Tractor in cab wireless reporting/camera monitoring
- Proven expertise in the trucking market for over 79 years

# Industry-leading claims management solution for all your commercial transportation needs.

## **Crawford's Commitment to quality:**

- Dedicated focus on transportation industry risk exposure
- Committed team of commercial transportation claims adjusters
- Full claims handling from call out to resolution
- Single-channel gateway for claims triage
- Alignment of unique claims dynamics with designated expert teams
- Recovery protocols based on loss severity to help expedite claim resolution
- Dedicated team of adjusters specialized exclusively in cargo-related claims



For more information email us at [ctu@us.crawco.com](mailto:ctu@us.crawco.com) or visit [www.crawco.com](http://www.crawco.com) to schedule a free consultation.

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# About Crawford & Company<sup>®</sup>

For over 80 years, Crawford has led the industry through a relentless focus on people and the innovative tools that empower them.



**LOSS  
ADJUSTING**



**THIRD PARTY  
ADMINISTRATION**



**MANAGED  
REPAIR**



**MEDICAL  
MANAGEMENT**



**ON-DEMAND  
SERVICES**



**CATASTROPHE  
RESPONSE**

**10,000** employees | **50,000** field resources | **70** countries | **\$18B** claims managed annually

**Crawford<sup>®</sup>**

Learn more at  
[www.crawco.com](http://www.crawco.com)    