

Commercial Services

When disaster strikes, business owners need a reliable solution to help restore daily operations

As the contractor managed repair industry leader with the largest independent network, Contractor Connection® is a reliable source for building repairs and enhancements, whether for day-to-day operations or in an emergency. We handle damages from minor losses to highly complex events to get property owners back in business quickly. All contractors in our expansive national network meet stringent qualifications, stand behind their quality work, and are held accountable through our Quality Assurance program.

The Contractor Connection program is focused on providing expert services that can expedite the claims process and reduce repair times. In addition to providing emergency response services, our credentialed commercial contractors can assist on complex losses that require qualified professionals. Our seamless service integrated with property loss adjusting enhances the property owner's experience and gets them back in business.

6k

CONTRACTORS
GLOBALLY

500K

ASSIGNMENTS
ANNUALLY

\$3B

ANNUAL
PROJECT COST

Why Contractor Connection?

We ensure a quality commercial outcome

- Strictly credentialed network of full-service commercial contractors
- Single-assigned contractor solution
- Multiple-assigned contractor solution – complex losses
- Three tiers of commercial credentialing standards
- Contractor competitive bid program
- Unit cost or time and material estimating
- Reduction in claim cycle time and potential business interruption
- Quality assurance program
- Proven high customer satisfaction to support policyholder retention
- Contractor performance monitoring
- Five-year contractor workmanship warranty

We ensure a quality commercial outcome

- Disaster Recovery Planning
- Water Mitigation
- General Contracting
- Roofing
- “Main Street” Losses
- Large Losses
- Catastrophe Response
- Property Improvements
- Tenant Improvements
- Special Needs Modification
- Resource Coordination



About Crawford & Company®

For over 80 years, Crawford has led the industry through a relentless focus on people and the innovative tools that empower them.



LOSS ADJUSTING



THIRD PARTY ADMINISTRATION



MANAGED REPAIR



MEDICAL MANAGEMENT



ON-DEMAND INSPECTIONS



CATASTROPHE RESPONSE

10,000 employees | **70** countries | **50,000** field resources
\$18B claims managed annually

Crawford®

Learn more at
www.contractorconnection.com

