

Damage to marine cargo – repair, replace and recovery

CHALLENGE

During a sea voyage, the ship crew undertook some welding works adjacent to where the cargo (a generator) was being stowed. Sparks generated by the welding work caused the packaging of the cargo to ignite. There was subsequently damage to the cargo arising from fire, smoke and extinguishment water. The generator was time-critical for installation, and an urgent repair was required.

SOLUTION

We worked closely with consignee's engineering team to assess the item as quickly as possible to assess the extent of damage to critical and non-critical parts. This enabled us to work with the interested parties to reach an acceptable scope of repair for the unit. With that, the unit was taken into service very quickly, mitigating all associated losses. We were also able to gather all required evidence to support recovery efforts in relation to the insurer's outlay from the vessel insurers.

INDUSTRY

Logistics services

LOCATION

Southeast Asia

CLAIM TYPE

Marine Cargo

RESULTS

Mitigating loss and protecting subrogation evidence

Claim adjusted through **targeted technical validation**