



# Temporary Housing



When your company needs to provide temporary housing services in response to a catastrophic event, evacuation, or daily peril, Crawford Temporary Housing has you and your policyholders covered.



Events requiring temporary housing almost always happen at the most unexpected times.

Crawford Temporary Housing is your go-to, single source for a quick, reliable way to meet the temporary housing needs of those displaced.

We deliver a nationwide network of credentialed temporary housing providers managed for performance, measuring speed, accuracy, quality and customer experiences, giving displaced community members peace of mind in their time of need.

Whether short-term or long-term housing relocation is required, our program can handle any situation. This seamless service streamlines the process of locating temporary accommodations, allowing your team to focus on resolving the issue at hand so residents can return to their homes as quickly as possible. The service supports exposure management through unprecedented data analytics, trends and KPI reporting.

300%

MORE OPTIONS THROUGH  
COMPREHENSIVE BID  
PLATFORM

70%

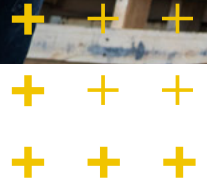
OPTIONS SOURCED FASTER  
THAN NORMAL

12-20%

REDUCED LOSS COSTS







# Why Crawford Temporary Housing?

## Raising the value for your company

- Streamlined service request submission
- Expedient placement service
- Strictly credentialed network of providers
- Duration management via central monitoring
- Unprecedented data analytics, trends and KPI reporting
- Improved customer satisfaction
- Full integration with managed repair process

## Peak performance for residents

- Streamlined process through completed repair
- 24/7 rapid emergency response
- Increased local accommodation options
- Vetted alternative accommodations
- Conservation of limits during extended loss
- Enhanced customer satisfaction

# High value quality and efficiency

**INDUSTRY**  
Residential insurance

**LOCATION**  
United States

**CLAIM TYPE**  
Private client

### CHALLENGE

The 2015 gas leak at the Aliso Canyon storage facility in Southern California was the largest known release of methane in U.S. history. It spewed an estimated 107,000 tons of methane into the air for more than 16 weeks, uprooting more than 9,000 families. filing claims for several days.

### SOLUTION

Aliso Canyon turned to Crawford Temporary Housing to help thousands relocate in their time of need. We swiftly engaged to mobilize network capability, organize needs, address immediate temporary needs, and deliver long-term accommodations. Some families were provided temporary housing for more than a year.

### RESULTS

**9K+**

families relocated

**16**

weeks

For more information, speak with your sales representative or visit our [website](#).

## About Crawford & Company®

For over 80 years, Crawford has led the industry through a relentless focus on people and the innovative tools that empower them.



LOSS  
ADJUSTING



THIRD PARTY  
ADMINISTRATION



MANAGED  
REPAIR



MEDICAL  
MANAGEMENT



ON-DEMAND  
INSPECTIONS



CATASTROPHE  
RESPONSE

**10,000** employees | **50,000** field resources | **70** countries | **\$18B** claims managed annually

**Crawford**®

Learn more at  
[www.crawco.com](http://www.crawco.com)    