





Delivering worldwide expertise to a complex, global industry

Our unique combination of experienced and qualified professionals, infrastructure and leadership enables us to strategically project manage losses anywhere on the globe.

Crawford & Company® handles some of the most high-profile construction and engineering claims in the world. Our expertise is trusted and is often the first to be called upon in the instance of a major loss.

Construction and engineering risks present unique challenges because of their complexity, scope and severity. The risk and insurance community needs the security and confidence that every aspect of the claim is handled by a team of experts with the experience and industry focus to evaluate and assess damages as quickly as possible.

Whether it is a loss involving a commercial development, public infrastructure, tunnelling or power generation and transmission project, Crawford has a long-standing reputation for handling all types and sizes of losses in this sector, together with the capability and capacity to provide an immediate response, 24 hours a day, 7 days a week, worldwide.

Crawford has one of the largest and most experienced construction and engineering teams with a wealth of experience gained during the handling of complex claims. We provide advice and guidance on issues such as loss mitigation and access to specialist contractors who may be able to assist in the reconstruction process, minimizing cost and disruption to a project.

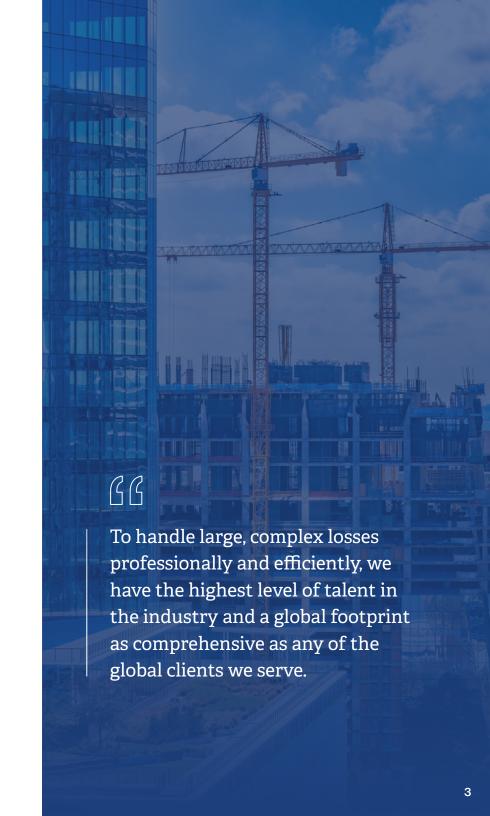
Building confidence in our team

We have a team of adjusters, engineers and surveyors in all disciplines focusing solely on construction and engineering related risks including CAR, EAR, constructional plant, machinery/plant breakdown, contractors' liability, ALOP and project management.

The handling of complex construction and engineering claims requires a team approach that combines wide experience of the construction industry with expert knowledge of the issues that are specific to contractors insurance.

Crawford builds its claims teams around people with industry experience, which allows us to fully appreciate the complexity of the issues facing contractors, developers and financiers alike.

Construction risks often include significant liability exposures and our international construction teams include experts in the handling of liability claims. This would include public liability, products liability, employer's liability and professional negligence. This allows us to be sensitive to and take account of variations between legal systems around the world.





Construction

Crawford has a dedicated team offering unrivalled expertise in all aspects of construction processes, materials and practices, such as:

- · Power stations to petrochemical
- Airport infrastructure
- Railway infrastructure
- Tunnelling
- PFI Projects
- Building to civil engineering
- · Heave and slip
- Docks
- Soil mechanics
- Motorway infrastructure
- Mechanical and electrical



Engineering

Our engineering teams are run by senior insurance professionals who are able to contribute their technical skills and knowledge of the industry to ensure the efficient, pro-active handling of claims.

Crawford has one of the most experienced teams of highly qualified mechanical and electrical engineers. We have experience in every type of major engineering discipline, including but not limited to:

- Industrial and marine gas turbines
- Steam and water turbines
- Printing presses
- Contractors plant
- Cranes mobile / tower / crawler
- Single and 3 phase motors

- Alternators
- Gas generators
- Boilers
- Process plants
- Installed machinery and plant
- Reciprocating machinery
- Power distribution
- Transformers

There are aspects of construction and engineering complex major losses which are unique either to a client's company, their industry or the loss event itself which may require multidisciplinary skill sets. Crawford provides a flexible tailored response to address a client's specific business requirements. For example, construction and engineering losses will often require experts from marine and transportation, power and energy and mining.

We can offer the security and confidence that every aspect of large losses will be planned, organized and executed at the highest levels of industry, technical and regulatory standards.

Crawford can provide an immediate on-site response, local liaison and facilities by virtue of size and reach; we have the capacity and capabilities to handle concurrent complex losses anywhere in the world.

Why Crawford?

Crawford has the ability to handle major losses, professionally, with speed and efficiency and provides you with:

- A global network which allows access to an unrivalled multidisciplinary team,
 24 hours a day, 7 days a week
- One Crawford approach to bring in assistance from other specialist areas
- Ability to comply with London Market reporting requirements utilising passport procedures, report management and claims oversight
- A single point of contact for coordination, control and communication
- Industry experts with proven capabilities so you can rely on us to handle any claim, in any location
- Understanding of local language, policy interpretation, culture, compliance and regulation combined with a commitment to sustainability
- Investment in our skills and people to deliver today and in the future
- The financial strength and business stability to build a long-term strategic partnership



For more information, speak with your sales representative or visit our website.

About Crawford & Company®

For over 80 years, Crawford has led the industry through a relentless focus on people and the innovative tools that empower them.

10K employees | 50K field resources | 70 countries | \$18B claims managed annually



Learn more at www.crawfordgts.com **f o in x**