

Contents claims made easy

Introducing the first **fully digital** Contents 'Field Inventory' Solution

edjuster is your source for fully digitized property contents insurance services. We provide automated, customizable, end-to-end solutions for all types and sizes of contents claims, from outsourcing support services to software as a service (SaaS) using our Exclaim contents valuation platform.

Unmatched quality and expertise

- Combining Technology + People
- Mobile-enabled, utilizing Voice Recognition capability with immediate upload functionality to exclaim valuation platform
- Highly efficient, cost-effective end-to-end process spending 20% less time on site
- Standardized inventory process with greater accuracy, faster and detailed item descriptions for greater LKQ valuation matching
- Specializing in major high-severity loss and damage content claims
- Maintain an industry leading 'dispute-free' track record

End-to-end content services

Inventory

We've refined and perfected our process to manage the laborious task of inventorying and assessing the value of a major loss. Using innovative technologies, we inventory the most challenging, high severity claims consistently, accurately, and quickly.

On average, we spend 15-20% less time on site and provide immediate access of all inventoried data to internal handlers for greater control of claims. Total cycle times are as quick as 1-2 days.

Valuation

Using Exclaim, our best-in-class product database, we provide structured data combined with refined search filtering across all product classes and categories to ensure the most accurate Like, Kind and Quality (LKQ) pricing and valuations in the industry today.

In fact, we are the only contents company in North America with structured pricing data, ensuring a product search hit rate of >70%, centrally managed within the platform.

Reporting

To support the adjuster and policyholder claims settlement process, we offer a wide array of comprehensive claims reports that offer excellent visibility over all claim details.

We pride ourselves in maintaining a 100% dispute-free claims settlement track record.

For more information about edjuster's contents claims handling solutions, please contact us at **1 (866) 779-5950** or **www.edjuster.com**

About Crawford & Company®

For over 80 years, Crawford has led the industry through a relentless focus on people and the innovative tools that empower them.



LOSS ADJUSTING



THIRD PARTY ADMINISTRATION



MANAGED REPAIR



MEDICAL MANAGEMENT



ON-DEMAND SERVICES



CATASTROPHE RESPONSE

10,000 employees | **70** countries | **50,000** field resources

\$18B claims managed annually

Crawford®

Learn more at
www.crawco.com

