



Crawford TPA: Delivering trust through seamless claims management



AFS licensed.
Comprehensive claim management system.
Global footprint, local heart.

At Crawford, we understand that effective claims management is crucial to maintaining customer trust. As your TPA partner, we make it our mission to help you deliver on that promise, ensuring a seamless and efficient experience for your customers. Claims management is our core expertise – it's all we do. Backed by innovative technology and a passionate, dedicated team, we combine the global reach of Crawford with personalised, tailored solutions. With us, your customers gain peace of mind as we restore confidence in the insurance process.

Why choose us?

1 } Unmatched Industry Expertise

A team of 30+ experts locally averaging 16+ years in the industry, backed by a global team of specialists who are deeply invested in each client's success. We have the experience you can trust.

2 } Lloyds DCA approved

As a Lloyd's DCA-approved provider, we fulfil the high standards of expertise required to deliver quality claims services for Lloyd's of London.

3 } Whatever the claim, we've got you covered

Including casualty, financial lines, accident & health, property, motor, cyber, recovery claims, and under-deductible and self-insured claims. We also handle run-off claims and work with startups.

4 } Regulatory Compliant, Always

Fully compliant, fully committed to meeting every regulatory standard to deliver exceptional service.

5 } 24/7 availability

With Crawford's extensive global reach and robust resources, we can provide services around the clock for relevant product lines, ensuring we meet demands anytime, day or night.

6 } Insights that drive results

Tailored financial insights and bespoke reporting that drive performance, ensure transparency and support effective risk management.

7 } Harnessing technology for better outcomes

API-enabled, customisable proprietary claims management system with Intelligent Document Processing (IDP) for fast, more accurate claims processing.

8 } Collaborative ways of working

We partner for success with seamless onboarding, a dedicated Account Manager, and regular feedback sessions to always be aligned with your needs.

9 } One Crawford

Comprehensive claims solutions including Loss Adjusting, Contractor Connection, Building Consultancy and Engineering, Forensic Accounting and Cyber.