

# Contractor Connection®

Customer satisfaction, reduced cycle times  
and estimate accuracy

**Contractor Connection®, the largest independently managed network with more than 5,000 general and specialty contractors servicing the insurance industry, works every day to restore and enhance lives, businesses and communities. As the premier managed repair network, we consistently deliver a high level of service to the valued customer, providing contractor management services for insurance companies, brokers, property managers, Realtors and consumers.**

Our rigorous vetting process ensures that every contractor is credentialed through criminal background check validation, financial and credit history review, insurance requirements certification, state license verification,

proven property restoration experience and physical inspection of facilities and equipment. The network is performance-managed through our quality assurance program, which ensures reduced cycle times, estimate accuracy and distinguished customer satisfaction. All repairs are backed by a five-year contractor workmanship warranty.

Contractor Connection's best-in-class service will help you increase policyholder retention. We are a certified, efficient and cost-effective industry leader ready to assist you.

## Residential & Commercial Services

- Water Mitigation
- Roofing
- Large Loss
- Catastrophe Response
- Board Up and Tarping
- Tree Removal
- Textile Restoration
- Art Restoration
- Furniture Restoration
- Temporary Housing
- Flooring
- Contents
- Electronics Restoration
- Environmental Hazards

For more information about each service, go to:

[www.contractorconnection.com/insurance-programs/insurance-programsservices/](http://www.contractorconnection.com/insurance-programs/insurance-programsservices/)

5,000

CONTRACTORS  
GLOBALLY

500K

ASSIGNMENTS  
ANNUALLY

\$2B

ANNUAL PROJECT COST

**CONTRACTOR  
CONNECTION**  
BY CRAWFORD & COMPANY

## About Crawford & Company®

For over 80 years, Crawford has led the industry through a relentless focus on people and the innovative tools that empower them.



LOSS ADJUSTING



THIRD PARTY ADMINISTRATION



MANAGED REPAIR



MEDICAL MANAGEMENT



ON-DEMAND SERVICES



CATASTROPHE RESPONSE

10,000 employees | 70 countries | 50,000 field resources

\$18B claims managed annually

**Crawford**

Learn more at  
[www.crawco.com](http://www.crawco.com)   