



Public sector solutions

Your specialised partner for public
sector claims and risk management

Public sector organizations play a critical role in supporting communities, delivering essential services and maintaining infrastructure – yet while budget constraints within the sector never cease, there's always a need to do more with less.

The challenge is great, but the work is vital as public entities provide crucial services that touch nearly everyone on the planet.

So, when an incident or claim occurs, rapid response and expert management are key to minimizing both disruption and financial impact.

Crawford partners with local authorities, housing associations, educational institutions and government bodies to provide tailored claims management, loss adjusting and risk consulting services. With decades of experience in the sector, we help organizations recover quickly, manage liabilities and maintain continuity of public services.





Our services

Property claims and loss adjusting

Full-service claims management for all public sector property losses, delivering swift assessment and settlement.

- **Major & Complex Loss** – specialist response to large-scale, high-value incidents
- **Loss Mitigation** – proactive damage control to prevent further deterioration, reduce costs
- **Building Consultancy** – accredited adjusters delivering value-at-risk surveys and risk assessments
- **Forensic Accounting** – specialists in business interruption, financial loss assessment and cost control
- **Contractor Connection** – managed repairs with a trusted network of approved contractors
- **Construction & Engineering** – experienced loss adjusting for construction defects, engineering failures and structural assessments
- **Environmental Services** – handling contamination claims with rapid response

OUR SERVICES

Risk and liability solutions

We help public sector bodies manage risk exposure and respond to liability claims effectively.

- **Risk Consulting** – data-driven insights to support proactive risk management strategies
- **Specialist Liability Services** – expertise in employer's liability, public liability – and more
- **Legal Services** – integrated in-house legal support, including subrogation/recovery, fraud investigation and complex litigation
- **Cyber Services** – claims management services parallel to incident response, supporting mitigation, containment and recovery

Sector-Specific Expertise

We understand the diverse needs of public sector organizations and tailor our solutions accordingly.

- **Public Authorities** – supporting local government, emergency services and regulatory bodies
- **Housing** – expertise in damp and mold claims, contractor insolvency and property loss adjusting
- **Education** – risk management, claims response and legal support for educational institutions



OUR SERVICES

Third-Party Administration (TPA) services

A strong TPA partnership not only streamlines operations and reduces costs but also enhances the claims experience for both public sector organizations and their customers. Backed by a global reach, Crawford's TPA solutions streamline claims management, helping businesses reduce costs and boost efficiency by leveraging tailored expertise and advanced technology.

- **Dedicated TPA teams** – specialised in public sector, housing, motor, casualty and cyber claims
- **Fraud Prevention** – intelligence-led counter-fraud solutions leveraging powerful data analytics



Why Crawford?

- ✓ **Industry-Leading Expertise** – experienced teams of loss adjusters and public sector claims specialists
- ✓ **End-to-End Claims Solutions** – from first notification of loss to final resolution, minimizing disruption
- ✓ **Customer Wellbeing Support** – focused on vulnerable customers and their needs
- ✓ **Innovation & Technology** – leveraging advanced analytics, fraud detection and digital tools for smarter management of claims and risk
- ✓ **Sustainability** – reducing environmental impact through responsible claims handling and repairs



For more information, speak with your sales representative or visit our [website](#).

About Crawford & Company®

For over 80 years, Crawford has led the industry through a relentless focus on people and the innovative tools that empower them.



LOSS
ADJUSTING



THIRD PARTY
ADMINISTRATION



MANAGED
REPAIR



MEDICAL
MANAGEMENT



ON-DEMAND
INSPECTIONS



CATASTROPHE
RESPONSE

10,000 employees | **50,000** field resources | **70** countries | **\$18B** claims managed annually

Crawford®

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www.crawco.com

