



Specialist Liability

Specialist insight for complex liability challenges worldwide



The modern liability landscape

Liability risk has become more complex and more global. Multinational programmes, evolving regulation, rapid technological change and shifting political conditions have created a claims environment that demands precision, speed and assured technical leadership.

Crawford specialty liability provides the clarity and confidence clients need in this landscape. The service supports complex, high value and cross jurisdictional losses through technical expertise, coordinated global response and consistent conduct from the first day of instruction.

Clients choose Crawford because the correct application of policy coverage, contractual liability and financial exposure must be established with certainty when the stakes are high. Specialist liability losses often unfold under regulatory scrutiny, reputational sensitivity and commercial pressure. ISL provides assured technical leadership, disciplined liability assessment and clear, timely communication from the outset. From first notification through resolution, clients retain clarity, control and confidence across every jurisdiction involved.





What clients gain

Every instruction is shaped around improving the client experience and strengthening the outcome of the claim.

Crawford delivers early clarity by defining the scope of exposure, identifying the appropriate expertise and establishing a clear strategy from the outset. This reduces uncertainty, supports informed reserving and keeps all parties aligned as complex matters progress.

With global reach and in country knowledge, Crawford ensures regulatory requirements, contractual obligations and market practices are understood and managed across jurisdictions. Through integrated multidisciplinary support, clients benefit from a coordinated, technically assured response even in highly complex environments.



Expertise where it matters most

Crawford covers the full spectrum of specialist liability classes, each led by professionals with recognised technical depth.

Product liability

We assess complex failures, allegations and causation issues across manufactured products, components and technologies, supporting accurate determination of liability and defensible outcomes.

Product recall

Crawford coordinates multi country recall events, managing regulatory engagement, supply chain tracing and stakeholder communication to help contain exposure and protect brand integrity.

Financial lines

We support professional indemnity, directors and officers, errors and omissions, financial crime and surety matters through structured analysis and disciplined investigation.

Clinical negligence and medical malpractice

Crawford supports clinical, pharmaceutical and medical incidents, including clinical trials, where early technical insight is essential to guiding fair and defensible resolution.

Complex casualty

We manage high value losses across construction, environmental, institutional, sport and event liability, bringing structure and coordination to multi stakeholder, technically demanding matters.

How we bring clarity to complexity

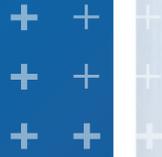
Technical leadership from the outset - Each instruction is led by a nominated specialist who takes ownership of strategy, communication and coordination, ensuring a single accountable point of control from day one.

Coverage and contractual analysis - Crawford undertakes detailed analysis of policy coverage and contractual liabilities to ensure the correct application of policy terms across jurisdictions.

Financial clarity through forensic accounting - We are supported by Crawford Forensic Accounting Services, providing specialist expertise in the evaluation of loss potential and the determination of indemnifiable value. Our forensic accountants work alongside our specialty liability teams to quantify exposure and support technically robust settlement strategies.

Recoveries and third-party liability - Where appropriate, Crawford undertakes rigorous analysis to identify recovery opportunities from third parties with legal or contractual liability, strengthening outcomes for insurers.





Forces redefining liability risk

The liability environment continues to evolve. Increasing regulatory scrutiny, rapid technological change, interconnected supply chains, rising indemnity costs and heightened reputational sensitivity have reshaped how complex liability events must be managed. We designed to provide structure, clarity and technical leadership in this environment.





Why clients choose Crawford

Specialist liability provides:



Technical leadership that brings structure to complex situations



A global service with consistent standards across all regions



A partner mindset that supports insurers, brokers and corporates



Clear, proactive and transparent communication



A culture built on expertise, professional conduct and continuous improvement

We are ready to support complex incidents, protect reputations and provide the specialist insight clients require in a rapidly changing world.

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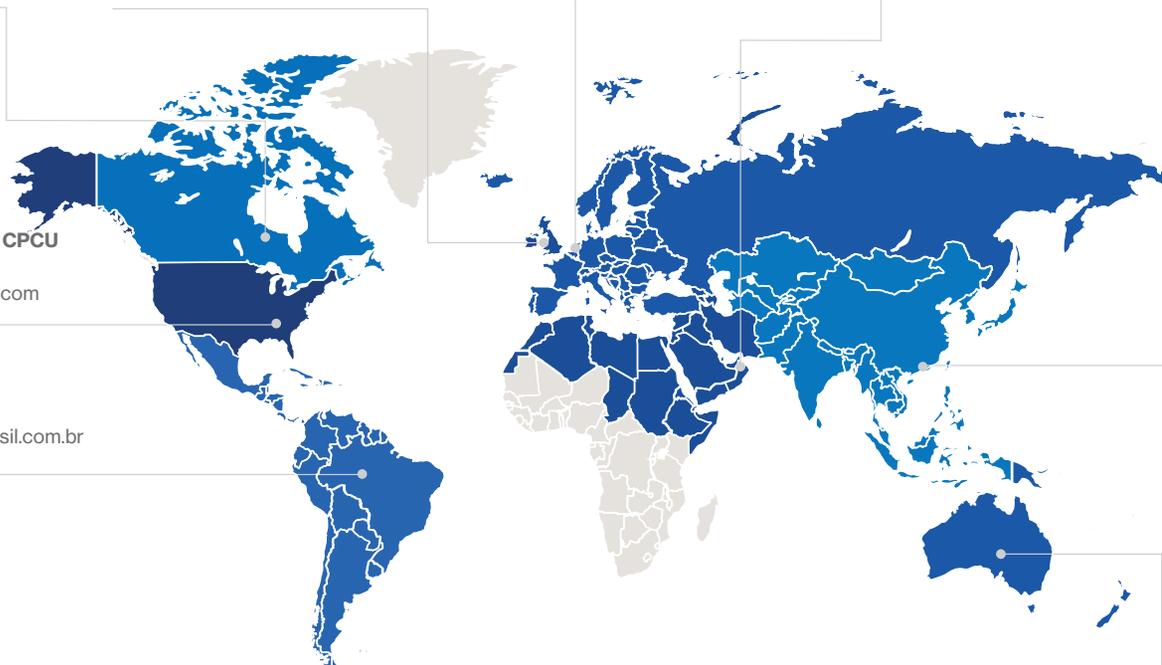
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For more information, visit our [website](#).

About Crawford & Company®

For over 80 years, Crawford has led the industry through a relentless focus on people and the innovative tools that empower them.

10K employees | **50K** field resources | **70** countries | **\$18B** claims managed annually

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