



Alternative Inspection Solutions

Quick and reliable on-demand
inspections

Claims handling that adapts to your needs



Mobile self-service



On-demand field service



Quality assurance

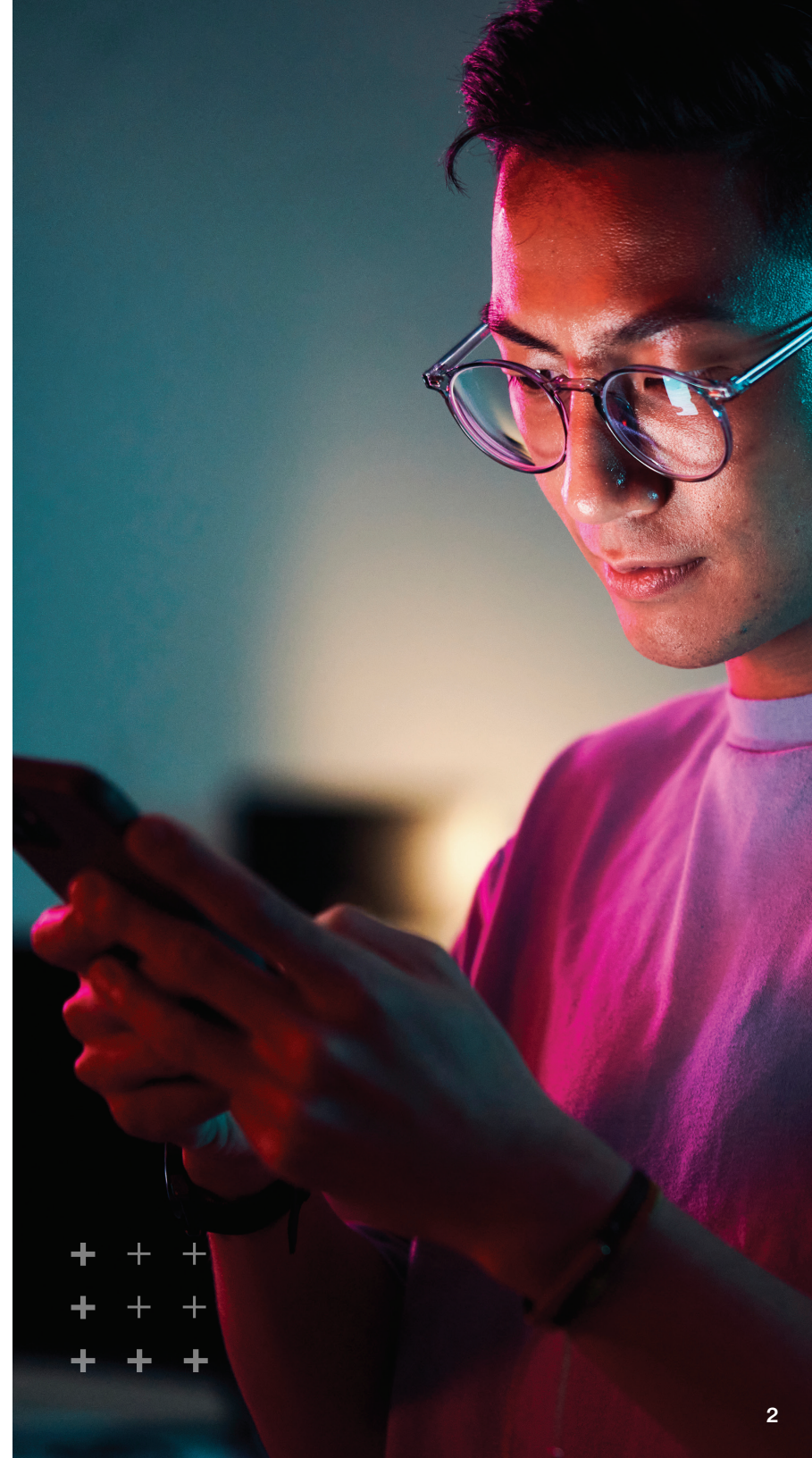


Desk adjusting

Virtual Adjusting Solutions

Crawford provides comprehensive, technology-forward inspection options for your unique needs. Our qualified inspectors work closely with your team to triage and process claims as they occur for efficient discovery and delivery of estimates. Servicing both personal and commercial lines, our exceptional team will utilize technology such as Matterport, Hover, Claims Xperience, EagleView and more to solve for resource scarcity, improved consumer experience and reduce cycle time.

- + **24-48 hour turnaround time** from FNOL to estimate delivery.
- + **Efficient handling** of your high volume, low severity claims.
- + **Utilization of industry-standard technology** for comprehensive discovery reporting.
- + **Thorough and clear communication** to ensure client satisfaction and estimate accuracy.



From routine to challenging, AIS has you covered

Crawford's Alternative Inspection Solutions provides an innovative approach to damage or task inspections, strategically deploying specialized resources to deliver prompt results for high-volume, low-severity assignments. AIS encompasses a comprehensive range of services, including:

- Roof inspections
- Interior inspections
- Virtual adjusting inspections leveraging cutting-edge technology applications
- Reinspection
- Task assignments
- Ladder assists
- Exterior inspections

Benefits to the Client

- ✓ Reduction in indemnity
- ✓ Reduction of time in process
- ✓ Increased customer satisfaction
- ✓ Quick damage assessments and reserving
- ✓ Asservio AI estimate scrubbing to reduce leakage associated with estimating inaccuracy.
- ✓ Contractor network referral offering



Service your customers can count on

Damage that's not treated in a timely manner can dampen the homeowner's experience and result in further damages to the home, leaving you with a costly claim. Alternative Inspection Solutions (AIS) provides fast and accurate inspections, ensuring homeowners have a safe and comfortable living environment.

Driven by a network of qualified inspectors supplied with sophisticated property assessment tools, AIS can address any conditions. Whether you simply need a ladder assist or a detailed inspection, AIS is prepared to service all your challenges.



Fast deployment

Minimal turnaround or less from placing an order to on-site service*



Increased Accuracy

3D modeling allowing for more precise measurements



Complete reporting

Same-day report detailing inspection



A step above the rest

Homes come in all shapes and sizes, and present unique challenges for inspectors. That's why it's important that insurance providers partner with a company that has the proper talent and tools to get the job done right.

Leveraging the latest innovations in the market, AIS is able to assess any roof conditions with exact precision within just a few moments. Using less than 10 pictures, AIS will generate a fully rendered 3D model of the home for both the insurer and insured. This model allows both parties to evaluate the extent of damage while looking at repair alternatives. A comprehensive report is also provided to insurers detailing all the information needed to process and settle the claim promptly.



For more information, please contact us at (888)-819-5377 or via e-mail: AIS@us.crawco.com

About Crawford & Company®

For over 80 years, Crawford has led the industry through a relentless focus on people and the innovative tools that empower them.



**LOSS
ADJUSTING**



**THIRD PARTY
ADMINISTRATION**



**MANAGED
REPAIR**



**MEDICAL
MANAGEMENT**



**ON-DEMAND
INSPECTIONS**



**CATASTROPHE
RESPONSE**

10,000 employees | **50,000** field resources | **70** countries | **\$18B** claims managed annually

Crawford®

Learn more at
www.crawco.com    