

Multi Unit Water Loss Resolved Under Budget

CHALLENGE

A water loss originating from a condominium impacted six units across three floors. The property was located more than two hours away, and one unit owner was preparing for an upcoming wedding, heightening sensitivity and urgency.

SOLUTION

The adjuster met with all unit owners and a contractor on a Saturday to address concerns and coordinate repairs. To improve efficiency, the adjuster persuaded all owners to use a single drywall contractor while allowing flexibility for other trades. Multiple comparable estimates were reviewed to support fair resolution.

INDUSTRY

Insurance

LOCATION

U.S.A.

CLAIM TYPE

Water loss

RESULTS

\$125K

in damages contained