

Catastrophe Response

Be there when it counts – before, during
and after a catastrophic storm or event

Contractor Connection® provides you with a reliable solution to assist your policyholders in their time of need. When you partner with Contractor Connection as your outsourced contractor program vendor for day-to-day claims, you will gain access to our catastrophe response service to assist you with isolated storms or major weather events.

Our extensive network of elite contractors has been identified to provide catastrophe response for personal and commercial lines, ranging from local, state, regional and national response. When called upon, our network is readily available to mobilize for catastrophe response utilizing our streamlined catastrophe management process, speeding up the emergency and restoration process while reducing the increased catastrophe workloads. Our catastrophe response service is customizable and can be integrated within your company's planned catastrophe response.

6k

CONTRACTORS
GLOBALLY

500K

ASSIGNMENTS
ANNUALLY

\$3B

ANNUAL
PROJECT COST

Why Contractor Connection?

Peak performance for policyholders

- Rapid emergency response and prompt completion of repairs
- Total property solution providing streamlined seamless service
- Access to strictly credentialed service providers during crisis when trusted resources are needed
- Emergency services available to mitigate damages and protect property from further damage
- A proven record of reliability and high customer satisfaction
- Reasonable pricing and quality work backed by five-year contractor workmanship warranty

Raising the value for insurers

- National network mobilization for catastrophe response
- Contractor resource management and assignment dispatch
- National estimating pricing database ensures fair and reasonable pricing
- Estimate review process ensures properly documented estimate, diagram and photographs
- Time-in-process management to reduce increased catastrophe workload
- Quality assurance program to ensure prompt quality repairs
- Proven high customer satisfaction to support policyholder retention

**CONTRACTOR
CONNECTION**
BY CRAWFORD & COMPANY

About Crawford & Company®

For over 80 years, Crawford has led the industry through a relentless focus on people and the innovative tools that empower them.



LOSS ADJUSTING



THIRD PARTY ADMINISTRATION



MANAGED REPAIR



MEDICAL MANAGEMENT



ON-DEMAND SERVICES



CATASTROPHE RESPONSE

10,000 employees | **70** countries | **50,000** field resources
\$18B claims managed annually

Crawford®

Learn more at
www.contractorconnection.com

