

# Strategic documentation cuts claim by 84%

### **CHALLENGE**

An attorney claimed their client suffered severe injuries and ongoing pain from an accident, seeking \$250,000 in compensation. However, the documentation provided was minimal, consisting of limited medical bills and no reports of significant injury beyond soft tissue damage and a brief two-day work absence. The evidence did not support the high demand.

# SOLUTION

The adjuster managed the case for six months, carefully analyzing the available records using the BI worksheet to calculate appropriate compensation based on medical bills, pain and suffering, and related damages. Ultimately, the adjuster settled the claim for \$40,000.

# **INDUSTRY**

Insurance

## **LOCATION**

U.S.A.

### **CLAIM TYPE**

Medical Management

