



Alternative Inspection Solutions

Customizable, alternative inspection solutions for improved cycle time and enhanced customer experience

Crawford provides comprehensive, technology-forward inspection options for your unique needs. Our qualified adjusters work closely with your team to triage and process claims as they occur for efficient discovery and delivery of estimates.

Servicing both personal and commercial lines, our exceptional team will utilize technology such as Matterport, Hover, Claims Xperience, EagleView and more to solve for resource scarcity, improved consumer experience and reduce cycle time.

Seamless Solutions

-  **24-48 hour turnaround time** from FNOL to estimate delivery
-  Efficient handling of your **high volume, low severity claims**
-  Utilization of **industry-standard technology** for comprehensive discovery reporting
-  **Thorough and clear communication** to ensure client satisfaction and estimate accuracy

Crawford's Alternative Inspection Solutions

Innovative approach to damage or task inspections, strategically deploying specialized resources to deliver prompt results for high-volume, low-severity assignments.

Our Alternative Inspection Solutions service encompasses a comprehensive range, including:

- Roof inspections
- Interior inspections
- Virtual adjusting inspections leveraging cutting-edge technology applications
- Reinspection
- Task assignments
- Ladder assists

Experience efficient and effective solutions tailored to your specific needs with Crawford.

Benefits to the Client

- Reduction in indemnity
- Reduction of time in process
- Increased customer satisfaction
- Quick damage assessments and reserving
- Digital Review AI estimate scrubbing to reduce leakage associated with estimating inaccuracy.
- Contractor network referral offering

Example use cases



Minor interior or exterior property damage/loss in a rural area, with little to no personnel available. Crawford leverages technology to complete a virtual inspection, document damages and gather data needed to produce an accurate estimate.



Minor damage due to a leak requiring an estimate. Crawford communicates with the insured to set up a virtual inspection leveraging technology such as Hover, ClaimX, etc. to document origin of loss, damage and measurements. Our virtual adjuster prepares a thorough estimate for timely delivery to the client.



Roof and minor exterior damage with no need for estimate. Crawford deploys appropriate personnel to complete the inspection and submit a analysis report and Hover report with all roof and elevation measurements.

For more information, please contact us at (888)-819-5377 or via e-mail: AIS@us.crawco.com