



Europe & Middle East



Regional strength. Local expertise.

Built for the way Europe and the Middle East work



Managing claims across Europe and the Middle East requires expertise in different legal systems, regulatory frameworks, languages and market expectations. Whether supporting outsourced claims programs, day-to-day claims handling or complex losses, clients need a partner that delivers consistent service across every market.

Crawford brings together experienced local teams and a connected regional network to support insurers, brokers and businesses throughout the region. Our owned operations, associates and correspondents work together to deliver consistent claims handling, centralised oversight and local market knowledge while providing access to specialist expertise whenever it is needed.

From high-volume claims handling programs to the region's most technically complex losses, we help clients improve consistency, reduce operational complexity and make confident decisions throughout the claims process.

Our regional network

Crawford combines owned operations, associates and correspondents across Europe and the Middle East, delivering consistent service through local expertise, centralised coordination and access to specialist resources.

- 
- Crawford entity
 - Network provider

Claims solutions for every need

Every client operates differently. That's why Crawford offers flexible claims solutions tailored to individual claims, portfolios and multinational programmes.



Loss Adjusting

Independent technical expertise to investigate, evaluate and resolve claims across property, casualty, construction, marine, cyber and specialty lines.



Third Party Administration

Flexible claims handling programmes supported by experienced teams, centralised oversight and consistent reporting across multiple jurisdictions.



Catastrophe Response

Scalable resources that help clients respond quickly during major events and periods of increased claim activity.



Digital Claims Solutions

Technology, reporting and data insights that improve visibility, simplify claims handling and support faster, more informed decision making.

Specialist Capabilities

COMPLEX PROPERTY

CASUALTY & LIABILITY

ENVIRONMENTAL
CONSULTING

POWER & RENEWABLE
ENERGY

PRODUCT RECALL &
PRODUCT LIABILITY

DIGITAL INFRASTRUCTURE
& DATA CENTRES

CONSTRUCTION

CYBER RISK

MARINE

FORENSIC ACCOUNTING

SPECIALTY LIABILITY

Specialised expertise when it matters most

Some claims require specialist knowledge beyond traditional loss adjusting.

Through Global Technical Services, Crawford brings together specialists from across Europe and the Middle East to support complex and high-value losses. Working alongside local teams, they provide the technical expertise and coordination needed to investigate, assess and resolve the region's most challenging claims.



Why clients choose Crawford



Local expertise. Regional coordination.

Our owned operations, associates and correspondents work together to deliver consistent claims handling while maintaining the market knowledge and responsiveness each location provides.



Specialist capabilities

Experienced claims professionals supported by technical specialists delivering the expertise needed for complex and high-value claims.



Quality through digital innovation

Technology, reporting and data insights improve visibility, simplify claims handling and support consistent service across the region.



Global reach

When claims extend beyond Europe and the Middle East, clients benefit from Crawford's global resources while continuing to work with the teams they know.



To learn more, please visit www.crawco.com/regions/europe-and-middle-east
or scan the QR code below:



About Crawford & Company®

For over 85 years, Crawford has led the industry through a relentless focus on people and the innovative tools that empower them.

10K employees | **50K** field resources | **70** countries | **\$20B** claims managed annually

Crawford®

Learn more at www.crawco.com  