

Service & Support contact sheet

Dedicated to your success

Please use the below information to assist advisors with new business applications, contact information, and website links.

Important information for each product:

All products issued prior to 2014

- Retirement Stages 7 FIA
- Pinnacle MYGA

Overnight Mail:

Mail Zone 581, 5801 SW 6th Avenue, Topeka, KS 66636

Fax: 785-286-6118

Regular Mail: PO Box 758581, Topeka, KS 66675

New Business & Post Issue:

Paperwork: DelawareLifeCustomerService@Zinnia.com

General Inquiries: AgentSupport@Delawarelife.com

DTCC/AOE Support: Sales.Technology@Delawarelife.com

Customer Service: 877-253-2323

Commissions: 877-253-2323

- Accelerator Prime VA (closed for new business)
- Apex Control MYGA
- Growth Pathway 5 & 7 FIA
- Target Income Choice
(replaced Target Income 10)

Overnight Mail:

10555 Group 1001 Way, Zionsville, IN 46077

Fax: 800-883-9165

Regular Mail: PO Box 80428, Indianapolis, IN 46280-0428

Paperwork: AnnuityForms@Delawarelife.com

General Inquiries: AgentSupport@Delawarelife.com

DTCC/AOE Support: Sales.Technology@Delawarelife.com

Customer Service: 800-374-3714

Commissions: 800-374-3714

Important financial professional links

Company Website: www.DelawareLife.com (for current rates, marketing materials, illustrations, forms, and applications)

Product Specific Training: www.RegEd.com/TrainingPlatform

One-stop shop for your Delaware Life book of business:

Make sure to log in to [OnePortal](#) to access the Delaware Life Operations Tracker (DOT) where you can track the progress of your pending business and view the status of applications under review, premiums received, and contracts issued.

Licensing and Contracting

Phone: 800-374-3714

Email: Licensing.Support@Delawarelife.com

Regular Mail: PO Box 80099, Indianapolis, IN 46280-0428

Sales and Marketing support

Sales Desk: 844-DEL-SALE (844-335-7253)

Email: SalesSupport@DLMarketing.com

Hours of Operation: 8AM–6PM EST Monday—Friday

delawarelife.com

Delaware Life Insurance Company (Zionsville, IN) is authorized to transact business in all states (except New York), the District of Columbia, Puerto Rico and the U.S. Virgin Islands and is a member of Group 1001. www.delawarelife.com

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