JEA BOARD OF DIRECTORS MEETING MINUTES
October 27, 2026

The JEA Board met in regular session at 9:00 am on Tuesday, October 27, 2026, on the 1st Floor, 225 North Pearl Street, Jacksonville, FL. The meeting was properly noticed, and the public was invited to attend this meeting in-person at the physical location and virtually via livestream.

WELCOME

Meeting Called to Order – Acting Board Chair Arthur Adams called the meeting to order at 9:00 am. Board members in attendance were Secretary Worth McArthur, John Baker, General Joseph DiSalvo, and Rick Morales. Kawanza Suarez attended virtually. Acting Chair Adams noted Chair MG Orender was traveling and was not in attendance.

Others in attendance were Jody Brooks, Interim Managing Director/CEO; Ted Phillips, Chief Financial Officer; Jordan Pope, Interim Chief Administrative Officer; Ricky Erixton, Chief Electric Systems Officer; Diane Moser, Chief Human Resources Officer; Rob Zammataro, Chief Water Systems Officer; Dr. Charles Moreland, Chief Customer Experience Officer; Joe Orfano, Deputy Chief Financial Officer; Juli Crawford, Senior Vice President, Finance; Hai Vu, Senior Vice President, Water Systems; Kristy Gavin, Chief Legal Officer, Office of General Counsel; Ken Amaro, Council Liaison; Melissa Dalton, Director, Board and Administrative Services; Tori Taylor and Sheree Brown, Board Services Specialists.

Time of Reflection – A moment of reflection was observed by all.

Adoption of the Agenda – On ***motion*** by General DiSalvo and seconded byMr. Baker, the agenda was approved.

Safety Briefing – Brandon Edwards, Director, Security and Emergency Preparedness, presented the safety briefing.

COMMENTS / PRESENTATIONS

Comments from the Public – Kristy Gavin, Chief Legal Officer, Office of General Counsel, provided instructions for the public comments period.

Deborah K. Thompson, representing the NAACP Environmental and Climate Justice Committee, addressed the Board regarding utility affordability and coal generation.

Jason Goodrich spoke to the Board regarding commercial capacity fees, transparency, and potential conflicts of interest.

Kay Williams addressed the Board regarding capacity fees, energy conservation kits, and utility affordability.

Suzanne Sapp, representing the Sierra Club, addressed the Board on transparency, public involvement in decisions, solar, and rate increases.

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Bud Para questioned the Board on the timeframe of the public solar discussion. Acting Chair Adams provided a response.
Tim Snyder and Jill Kruse addressed the Board regarding rate increases, funding for failing infrastructure, and cost-reduction measures.

John Nooney spoke to the Board regarding the River Accord, public access to waterways, political preferences, and land acquisition properties.

Debbie Deppe, representing the Sierra Club, spoke to the Board regarding climate change and a transition plan for solar power.

Council Liaison's Comments – Ken Amaro, Council Liaison, discussed proposed City Council legislation concerning live streaming of JEA Board of Directors and Committee meetings.

Interim Managing Director/CEO Comments – Ms. Brooks noted that Customer Service representatives were on hand to assist with billing questions. Ms. Brooks recognized mutual aid crews for storm restoration assistance in Alabama and shared the letter of appreciation received from the City of Dothan, AL. Ms. Brooks highlighted the success of JEA's Water/Wastewater Developers Workshop, noting it was well received by the developer community. Ms. Brooks commented on the Town Hall, hosted by State Representatives Daniels and Gibson. Several JEA leadership members attended and provided support to customers with billing questions. Ms. Brooks reported that leadership members and key account representatives attended the annual meeting at CMC Steel, which included a tour of the facility. Ms. Brooks provided a brief update on Fulton Cut, noting three transmission lines are complete and are operating in their new configuration. Ms. Brooks recognized The Fecal Matter Team for excellent representation of JEA and extended congratulations on their second-place finish at the Water Environmental Federation's Technical Exhibit and Conference (WEFTEC) held in Daytona Beach in September. Ms. Brooks congratulated JEA journeymen who traveled to Overland, Kansas, for participation in the 2026 International Lineman's Rodeo, earning second place in two events. Ms. Brooks highlighted JEA employees' success at the Baldwin Group Corporate 5k Run held on October 8, 2026, and their awards in several categories. Ms. Brooks acknowledged contributions of our Customer Service team, who will be honored during JEA's Customer Service Week next month. Ms. Brooks mentioned attending the Large Public Power Council CEO Fall meeting in Fort Collins, Colorado, joining industry leaders for discussions on the shared priority of electric affordability for customers. Ms. Brooks noted upcoming activities, which included meetings with City Council members, communication plans, and community outreach.

Several attendees made verbal outbursts during the meeting. Kristy Gavin, Attorney, Office of General Counsel, advised that individuals who disrupted the proceedings would be escorted out if necessary. Order was restored, and the meeting continued.

JEA Performance Update

Corporate Scorecard – Juli Crawford, Senior Vice President, Finance, provided the FY2026 results, including safety metrics, employee retention rate, customer satisfaction, and first-contact resolution. Ms. Crawford reported on operational metrics, including electric and water days of liquidity, debt service coverage, debt-to-asset ratio, fixed charge coverage, and reliability. Ms. Crawford noted the Mean Time to

Restore score with reference to the detailed report provided by Steve Selders, Chief Information Officer, during the September Board meeting.

Dr. Charles Moreland, Chief Customer Experience Officer, responded to Acting Chair Adams' question regarding actions JEA could take to improve customer experience, noting limitations over media narratives.

Additional disruptions occurred during the meeting, resulting in an individual being escorted from the room at the Acting Chair's direction. Order was restored, and the meeting proceeded.

Ms. Crawford also discussed JEA's average bill compared with those of other major cities in Florida, showing JEA with the second-lowest rates. This presentation was received for information.

Financial Update – Ms. Crawford provided the FY2026 year-end financial update. Ms. Crawford reported on electric and water system revenue and expenditures, electric cost per MWh, electric and water systems O&M actuals, capital budget, cash investments, and financial metrics. This presentation was received for information.

ITEMS FOR BOARD CONSIDERATION AND COMMITTEE REPORTS

CONSENT AGENDA

The Consent Agenda consists of agenda items that require Board approval but are routine in nature or have been discussed at previous Board Meetings.

On ***motion*** by Mr. Morales and seconded by General DiSalvo, all Consent Agenda items were unanimously approved.

Board Meeting Minutes – September 25, 2026 FY2026 Operating Budget Line-Item Transfers FY2027 Delegated Authority for Budgetary Transfers Nassau County Interlocal Agreement for Project Coordination

Finance, Governance, and Audit Committee Report – Committee Chair McArthur provided an update on the October 26, 2026, meeting, thanking Committee member Rick Morales for attending and Kawanza Suarez for joining virtually. Committee Chair McArthur expressed appreciation to Board members John Baker and General DiSalvo for attending. The Committee heard four items for action.

Real Estate Services Procurement Directive Revisions – Committee Chair McArthur provided an overview of the proposed revisions.

On ***motion*** by Acting Chair Adams and seconded by General DiSalvo, the Board unanimously approved Resolution 2026-45, approving the proposed revisions to the Real Estate Services Procurement Directive.

Board Governing Documents: Board By-Laws and Board Policy – Committee Chair McArthur provided an overview of the purpose, timeline for Board review of documents, and an amended request by General DiSalvo pertaining to defining JEA Senior Leadership.

During Committee Chair McArthur's report, General DiSalvo commented that all Board and committee meetings are live-streamed, recorded, and made available to the public.
Acting Chair Adams commented on the Board's commitment to transparency.

On ***motion*** by General DiSalvo and seconded by Mr. Baker, the Board unanimously approved Resolution 2026-56, approving the JEA Board By-Laws and Board Policy Manual revisions, as presented.

FY2027 Internal Audit Charter – Committee Chair McArthur provided an overview of the proposed updates to the FY2027 Internal Audit Charter.

On ***motion*** by Mr. McArthur and seconded by Mr. Morales seconded by Morales), the Board unanimously approved Resolution 2026-54, approving the FY2027 Internal Audit Charter.

FY2027 Internal Audit Plan – Committee Chair McArthur provided an overview of the proposed FY2027 Internal Audit Plan.

On ***motion*** by General DiSalvo and seconded by Mr. Baker, the Board unanimously approved Resolution 2026-55, approving the FY2027 Internal Audit Plan.

Internal Audit / Enterprise Risk Management Update – Committee Chair McArthur provided an update on ongoing engagements, management action plans, and the development of the enterprise risk profile. This presentation was received for information.

Audit Partner Update – Committee Chair McArthur provided an update on JEA's external audit reassignment. This presentation was received for information.

Annual Board Self-Evaluation – Committee Chair McArthur provided an overview and timeline for the Annual Board Self-Evaluation. This presentation was received for information.

Ethics Update – Committee Chair McArthur provided an overview of the Ethics Program and FY2026 year-to-date metrics. This presentation was received for information.

Quarterly Financial Review – Committee Chair McArthur provided an overview of the quarterly financial review. This presentation was received for information.

Residential Bill Metrics – Committee Chair McArthur called upon Ted Phillips, Chief Financial Officer, to provide an abbreviated version of the Residential Bill Metrics, which included Understanding the JEA Bill, What Does a Typical Bill Look Like, How Usage Differs Across our Community, How Bills Change, and Customer Assistance Available. This presentation was received for information.

Mr. Phillips responded to Committee Chair McArthur's questions on whether the Electric System Monthly Residential Bills chart was reflective of the fiscal year and not the calendar year. Committee Chair McArthur commented on the complexity of the information presented and expressed appreciation to Mr. Phillips and his team.

Dr. Moreland responded to Acting Chair Adams' question about mechanisms for real-time customer usage monitoring, tools available to customers on fixed income, and the population of customers utilizing the tools. Mr. Phillips answered General DiSalvo's inquiry about degree-day trends over 5-10 years, and Mr. Morales' question regarding rates prior to 2025, which were one tier for electric and later adjusted.

Dr. Moreland responded to General DiSalvo's inquiry about scaling out the energy audit to reach more customers, to Mr. Morales' inquiry about the average wait time for energy audits, and to Acting Chair Adams' comment on proactively engaging the community to solicit input for audits for a meaningful increase in the energy audit numbers.

Acting Chair Adams expressed appreciation for the quick response in mobilizing the team to produce the Residential Bill Metrics presentation.

Committee Chair McArthur closed his report, noting the driver for the Residential Bill Metrics presentation was public comments on rates and discussions at the Board level during regular meetings. Committee Chair McArthur thanked Mr. Phillips and Dr. Moreland for their efforts and announced the next Finance, Governance, and Audit Committee meeting date of January 21, 2027.

Mr. Phillips thanked his team and Dr. Moreland's team for their work on the presentation.

DELIVERING BUSINESS EXCELLENCE

Call for Public Hearing on Additional Capacity Charges – Rob Zammataro, Chief Water Systems Officer, presented proposed water and sewer tariff modifications concerning additional capacity charges to be effective January 1, 2027, and requested authorization to call a public hearing at the November 17, 2026, Board of Directors meeting.

On ***motion*** by Mr. Morales and seconded by Mr. Baker, the Board unanimously approved Resolution 2026-50, approving the call for a public hearing regarding proposed modifications to the Water and Sewer Tariff.

Acting Chair Adams exited the meeting at 10:54 am and returned at 10:56 am.
Mr. Baker exited the meeting at 10:55 am and returned at 10:57 am.
Mr. Morales exited the meeting at 11:00 am and returned at 11:02 am.

Disclosure Training for JEA Board Members – A.J. Souto, Treasurer, introduced Elizabeth Columbo and Daniel Deaton from JEA Bond & Disclosure Counsel at Nixon Peabody, who presented disclosure training for Board members, which is required every 2 years. Topics covered included the Board's responsibilities for JEA's bond disclosures, the description and purpose of the Securities and Exchange Commission (SEC), and compliance. This training was received for educational and informational purposes.

Disclosure Policy and Procedures Revisions – A.J. Souto, Treasurer, presented proposed revisions to the Disclosure Policy and Procedures that included updates to specific position titles referenced, specification of disclosure-related document retention requirements, and various minor edits to simplify language and provide clarity.

On ***motion*** by Mr. Morales and seconded by Mr. Baker, the Board unanimously approved Resolution 2026-46, approving the proposed revisions to the Disclosure Policy and Procedures.

OTHER BUSINESS AND CLOSING CONSIDERATION

Old and Other New Business / Open Discussion – None

Acting Chair's Report – Acting Chair Adams commented on the Board's commitment to transparency, empowerment, and education. Acting Chair Adams commended the team for its timely, fact-based analysis of the residential bills. Acting Chair Adams reaffirmed the Board's commitment to providing safe, reliable, and affordable utility services to the community. Acting Chair Adams noted that Board members serve without compensation, adhere to Florida's Sunshine Laws, and remain committed to civil discourse and meaningful community engagement. Acting Chair Adams disputed allegations of Board impropriety and emphasized the Board's commitment to serving the community.

Announcements

- Board Meeting – November 17, 2026

Adjournment – With no further business coming before the Board, Acting Chair Adams declared the meeting adjourned at 11:22 am.

APPROVED BY:

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JEA Board Secretary

Date: _____ Board Meeting Recorded by:

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Sheree Brown
Board Services Specialist