

# Baillargeon® Series

## Warranty

**FORTE**  
OPENING SOLUTIONS

All doors manufactured by **Forte™ Opening Solutions** are warranted against any material and manufacturing defect that could render them unfit for use.

The finish must be factory-made completely by Forte Opening Solutions to maintain warranty. Doors exceeding **36" (914 mm)** in width and/or **84" (2,134 mm)** in height are guaranteed against warping in excess of **1/4" (6 mm)** on the concave section for dimensions of **42" x 84" (1,067 mm x 2,134 mm)**.

Any claim under this warranty must be made with the manufacturer in writing as soon as the problem is detected. In the case of a defect reasonably visible during the inspection of each door when received from the manufacturer, notice must be given within **10 days** and before the door is installed or treated. Pictures must be submitted to file a claim.

The manufacturer cannot be held responsible for doors repaired or replaced without its written consent. The manufacturer's responsibility under this warranty is limited to the replacement or repair of the defective door or parts. Doors must have aged at least **12 months** before replacement.

This warranty does not cover field installation and/or finishing. Factory finishes only are warranted, and installation is not covered. Cleaning maintenance must be done with a soft moist cloth and mild soap.

Structural Composite Lumber (SCL) core door with full glass will be honoured by the lifetime warranty with the following conditions:

- Maximum door size is 4' (1,219 mm) x 10' (3,048 mm).
- If machined for a mortise lock, a minimum distance of 7" (178 mm) is required from lite cut out to the edge of the door, if not a 5" (127 mm) minimum is required.

### This warranty does not cover:

- Doors whose exposed surfaces, including the top and bottom, were not treated;
- Molded doors with openings for glass and panels that were not sealed by Forte Opening Solutions.
- The appearance of doors finished on-site;
- The appearance of the doors covered with laminate or either high-gloss finish or dark finish;
- The appearance of field glazing;
- Doors having a different type of plywood or finish on each side;
- Doors with face veneers of different species;
- Doors whose faces are exposed to different temperatures and moisture conditions on opposite sides;
- Doors with an opening for glass, screen or hardware having vertical or horizontal mullions that are under **5" (127 mm)**;
- Doors with an opening covering more than **40%** of their surface or more than half of the height of the door;
- Doors with openings for glass, screen or hardware that are less than **5" (127 mm)** apart;
- Doors whose hardware or poor installation reduces their resistance and/or that do not open and/or swing freely;
- Doors whose dimensions and/or structure have been modified without authorization, as well as those that are not pre-drilled;
- Doors exposed to abusive impacts;
- Non-respect of maintenance procedures;

Forte Opening Solutions will not pay for re-install or re-finishing the product.

### The warranty against warp deviation does not apply to the following:

- Doors less than 1 3/4" (44 mm) thick that are wider than 3' (914 mm) or higher than 7' (2,133 mm).
- Products that are stored longer than six (6) months.

Forte Opening Solutions will not be liable for consequential, indirect or incidental damages, or for any amount in excess of the manufacturer's price for the shipment involved, whether the claim is for breach of warranty or negligence.

Warranty Duration	1 Year (Limited)	3 Years (Limited)	Lifetime (Limited)
<b>Baillargeon Extreme</b>		<b>For Extra Heavy Duty Applications</b>	
8300			✓
8500			✓
8513			✓
8512/8516			✓
8522/8526			✓
7600			✓
6000			✓
7000			✓
9300			✓
9500			✓
<b>Baillargeon Intense</b>		<b>For Heavy Duty Applications</b>	
8600			✓
PC5			✓
RMC45/60/90			✓
AF45			✓
AF60			✓
SR35 to SR46		✓	
FR00			✓
<b>Baillargeon Light</b>		<b>For Standard Duty Applications</b>	
8100		✓	
9100		✓	
Other	✓		