

Service, Calibration & Warranty Request Form



Please complete one form per item

Case / Ticket # _____ Serial # _____

Acoem / Ecotech ID # _____ Customer Asset # _____

Model: _____ Order Reference / RFQ# _____

Please describe work requested / the issue you would like us to look into:

Expected ready date: _____ (Please note: AUD \$250 surcharge fee may apply for priority cases)

Is item under warranty? NO YES Original invoice #: _____
 Is item for service? NO YES
 Is item for calibration? NO YES

If yes, please complete calibration specs below...

Is cost estimate req? NO YES Only if over \$ _____
 NATA required? NO YES
 MEASNET required? NO YES

****Please ensure all returned equipment is properly cleaned / decontaminated, as well as a current test tag date.****

Cost estimates can only be given upon inspection of goods. Items sent to Acoem are subject to minimum service/inspection labour charge of 2 hours plus return freight cost (GST may apply).

Calibration Specifications (Tick applicable items only)

Wind Calibration

Low Speed Range (0.3 - 15 m/s), 12 pts
 High Speed Range (0.3 - 30 m/s), 24 pts
 Any specific Range between 0.3 to 30 m/s?
 Range = (_____ to _____), # ___pts
 MEASNET Range (4 - 16 m/s), 13 pts
 Wind Direction Cal: NO YES
 Output Type (if applicable):
 VOLTAGE CURRENT DIGITAL

Temperature

3 point calibration
 Points 0, 20, 40 Degrees
 Please specify points if outside these limits:

Relative Humidity

3 point calibration
 Points 20 % - 90 %
 Please specify range of calibration:

Ozone Calibration

Mode: Span delivery
 (instrument generating O₃)
 External sample
 External reference air? NO YES
 Instrument mode: Photometer
 Analyser
 Calibration mode: Measure
 Span

01dB

Acoustic response from 125 Hz, 1 kHz - 8 kHz
 Electronic test from 63 Hz to 16 kHz

Pyranometer

Sensitivity range 550 W/m² - 1100 W/m²
 Adjustment required SMP sensors only NO YES

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Customer Information

<u>INVOICE TO</u>	
Company Name: _____	Contact: _____
Contact Email: _____	Contact Ph: _____
Billing Address: _____	
<u>DELIVER TO</u>	
Company Name: _____	Contact: _____
Contact Email: _____	Contact Ph: _____
Return Delivery Address: _____	

Freight Forwarder

*Please complete freight forwarder details if nominating your own carrier.
If section left blank return delivery will be via Acoem nominated carrier as per terms and cost(s) outlined in estimate.*

Freight Company Name: _____			
Do you have an account?	NO <input type="checkbox"/>	YES <input type="checkbox"/>	Account no: _____
Contact Name:	_____	Phone:	_____
Contact Email:	_____	Customs Value:	_____
Currency:	AUD <input type="checkbox"/>	USD <input type="checkbox"/>	EUR <input type="checkbox"/>

Additional instructions: _____
