



crossover

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WELCOME TO

HEALTH AS IT SHOULD BE

Crossover Health, one of ServiceNow's trusted healthcare teams, has designed a complete approach to wellbeing that's built around you. At Crossover, healthcare is convenient, simple to navigate, affordable, and personalized to meet your needs.



ONE SIMPLE PLACE TO GO

Crossover believes that overall health and wellbeing shouldn't be considered in pieces. That's why they bring doctors from specialties together in one place to collaborate on your care.

- ✓ Primary Care
- ✓ Mental Health
- ✓ Physical Therapy
- ✓ Health Coaching
- ✓ Chiropractic Care*
- ✓ Acupuncture*
- ✓ Optometry*
- ✓ Care Navigation
- ✓ Annual Physicals
- ✓ Lab Work

*Services are only available in-person at a Crossover Health Center.

THE CARE YOU NEED, WHEN YOU NEED IT

ACCESSIBLE

Free, unlimited messaging with your crossover providers at anytime, from anywhere.

CONVENIENT

Easily schedule same- or next-day appointments, with no long wait times.

REMARKABLE

93% Member Satisfaction Score with 81% of members claiming Crossover as their medical home.



Sign in to schedule an appointment or sign up to activate your no-cost membership today!



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CROSSOVER HEALTH CENTER VISIT FEE SCHEDULE*

TYPE OF SERVICE	UHC PPO & UHC HAWAII		UHC HDHP**		SUREST COPAY PLAN	
Annual Physical/ Well Women	\$0		\$0		\$0	
Primary Care Visit	\$25 before out of pocket max met	\$0 after out of pocket max met	\$90 before deductible met	\$9 after deductible met	\$10 before out of pocket max met	\$0 after out of pocket max met
Health Coaching	\$0		\$0		\$0	
Mental Health (In-Person Visit)	\$0		\$72 before deductible met	\$0 after deductible met	\$0	
Mental Health (Virtual Visit)	\$0		\$0		\$0	
Physical Therapy	\$10 before out of pocket max met	\$0 after out of pocket max met	\$40 before deductible met	\$4 after deductible met	\$10 before out of pocket max met	\$0 after out of pocket max met
Acupuncture	\$10 before out of pocket max met	\$0 after out of pocket max met	\$40 before deductible met	\$4 after deductible met	\$10 before out of pocket max met	\$0 after out of pocket max met
Chiropractic	\$10 before out of pocket max met	\$0 after out of pocket max met	\$40 before deductible met	\$4 after deductible met	\$10 before out of pocket max met	\$0 after out of pocket max met
Optometry Initial Visit (Follow-up \$0)	\$10 before out of pocket max met	\$0 after out of pocket max met	\$10 before deductible met	\$1 after deductible met	\$10 before out of pocket max met	\$0 after out of pocket max met
Labs	\$0		\$0		\$0	

*There are no fees or limits when messaging your care team. Fees are only applied to scheduled visits (in-person or virtual).

**If you are enrolled in the UHC HDHP you are responsible for the annual deductible. When the deductible is met, co-insurance will be applied to eligible claims thereafter. Your HSA funds may stretch further utilizing Crossover Health.



To get started, scan the QR code to activate your account and schedule an appointment today!



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CROSSOVER HEALTH CENTER VIRTUAL VISIT FEE SCHEDULE*

TYPE OF SERVICE	UHC PPO & UHC HAWAII		UHC HDHP**		SUREST COPAY PLAN	
Annual Physical/ Well Women	\$0		\$0		\$0	
Primary Care Visit	\$25 before out of pocket max met	\$0 after out of pocket max met	\$90 before deductible met	\$9 after deductible met	\$10 before out of pocket max met	\$0 after out of pocket max met
Health Coaching	\$0		\$0		\$0	
Mental Health	\$0		\$0		\$0	
Physical Therapy	\$10 before out of pocket max met	\$0 after out of pocket max met	\$40 before deductible met	\$4 after deductible met	\$10 before out of pocket max met	\$0 after out of pocket max met
Acupuncture	Message Care Navigation to provide referral***					
Chiropractic	Message Care Navigation to provide referral***					
Labs	Message Care Navigation to provide referral***					
Optometry	Message Care Navigation to provide referral***					

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***If not located near one of Crossover's Health Centers, your Care Navigator will be able to connect you to services that are local to where you live and in-network.



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