



www.pax.us



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8775 Baypine Road
Jacksonville, Florida 32256



March 19, 2025

END OF LIFE NOTICE: PAX S920

To our Valued Customers and Partners,

PAX Technology, Inc. is proud to provide the market with the most innovative and secure payment technology solutions available. As part of this focus, we must discontinue production and support of older products as necessary.

We have made the decision to officially announce the End-of-Life of our **S920**.
This includes the following part number:

- **S920-0AW-R75-02LA**
- **FINAL ORDER DATE: March 31, 2025** will be the last date by which we will be taking any further orders. Current orders have or will be fulfilled as inventory allows.
- **FINAL SHIP DATE:** All orders placed by **March 31, 2025** will be shipped on or before **September 30, 2025**.
- **END-OF-DEVELOPMENT DATE:** As of this notice, we will not be taking any new enhancement requests, and we will work on prioritization of current requests. The final software release date for the S920 will be no later than **September 30, 2025**.

PAX will continue to issue bug fixes for critical issues for one year, until **March 31, 2026**.

- **END-OF-SERVICE DATE:** On **March 31, 2027**, Service and Repair for the S920 will be discontinued. We will endeavor to do repairs up until this date, as component availability permits.



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PAX offers a new and innovative alternative to the S920 – the **A920MAX** Android™-based device. This robust, next-generation device is a Smart Mobile solution that meet today's most stringent PCI security standards. It is ideal for restaurants, transportation, and more. Get additional information [here](#).

We encourage and recommend that all our valued partners and customers initiate plans to migrate your end-of-life products and applications to a new PAX product.

Please feel free to contact your local salesperson, or email ask@pax.us for additional information.

Thank you,

Matthew Halawa
Vice President, Marketing

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PAX Technology, Inc. is one of the largest electronic payment solution providers in the world, with 60 million terminals located in over 120 countries. As a leading global manufacturer of payment solutions, we are committed to delivering innovative, high-quality, and secure payment solutions to businesses, large and small, worldwide.