

Request for Crediting Customer's Account

Outlet

Outlet name

Outlet MID

Transaction

TID

Transaction date

Transaction amount

Receipt number

Descripton of error

Please include a printout from the POS terminal. In the case of signature-verified transactions, please include also a receipt from the fiscal cash register.

➔ We only require copies. Please **do not** send originals.

Should the cardholder file a complaint, I hereby express my consent to cover the transaction amount claimed in the event of a chargeback.

Name (please print name)

Date

Signature

➔ Requests that do not have the required documents attached will not be processed.