



Date: January 7, 2025

Dear Valued Customer,

Dymax Corporation understands that our equipment is often used for long periods after we discontinue manufacturing. Therefore, we commit to offering technical support, repair services and replacement parts for our equipment for a period after it is discontinued. After the discontinuation of the BlueWave 200 V1.1 in 2013, Dymax continued to offer a replacement kit (Dymax Part Number 43363 – BlueWave 200 V1.1 Power Supply Replacement Kit) for the power supply. However, due to the declining demand and availability of components for that kit, Dymax is discontinuing production of this kit. Kits are available on a first-come, first-served basis until they are exhausted from our inventory.

In addition, Dymax maintains supplemental inventory of the power supply units in the kit. Repair services at the nearest Dymax entity may continue to be available after replacement kit availability has ended. Contact your nearest Dymax sales office for assistance with spare parts, service, and repair.

Your continued commitment to Dymax and our products is greatly appreciated, and we look forward to serving your future needs.

Sincerely,

Jason Tomei

A handwritten signature in black ink, appearing to read "Jason Tomei".

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cc:

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