Care Instructions for Upholstery

General Maintenance

Regular and proper maintenance of your upholstery fabric permits less frequent cleaning. Maintenance is routine, on-going care, which reduces soil build-up on a fabric's surface. This includes promptly treating spots and stains.

- Vacuum regularly with a proper upholstery attachment to thoroughly remove air-borne dust and lint.
 Promptly treat spots and stains.
- · Clean periodically to remove accumulated grime and retain the fabric's original appearance as much as possible.
- Turn and rotate loose cushions to equalize wear and soiling.
- Clean protective arm covers and headrest, so they do not look different from the rest of your upholstery.
- Remove any cleaner residue by rinsing or extraction to avoid future buildup.

Important to note when disinfectants, cleaners and/or bleach are permitted they should be used in the proper concentration as recommended by the manufacturer and as indicated on the product specifications and product labels. Pretest in an inconspicuous area.

Disinfectants, cleaners and bleach solutions must be rinsed with water and dried with a clean cloth following application. If you do not follow these instructions, you may harm the fabric and void product warranties.

Avoid cleaners and disinfectants containing abrasives.

Spots and Stains

- Get to it quickly If a spot, spill or stain occurs, it may become difficult or impossible to remove if allowed to set.
- Fluids Remove fluids immediately and do not let them penetrate the cushion or furniture construction.
- Solids or Semi-Solids Carefully break up solid or semi-solid substances (such as mustard) with a flat object-butter knife or spatula. Vacuum to remove as much of the stain as possible before using a cleaning agent.
- Large or Unusual Stains A reputable professional cleaning service is recommended.
- PRETEST A small, hidden area with cleaning agents.

Note - Use a soft brush as needed for difficult stains unless prior testing has been conducted. Brushing may result in permanent damage

- · Use only a small amount of cleaner with a dampened towel to avoid spreading the stain or shrinking the fabric.
- · Work in from the outside edge to the center of the stain.
- Blot the cleaning agent on, DO NOT RUB or you may damage the fabric.
- Remove the cleaning agent by rinsing and blotting it dry with an absorbent cloth, paper towel or sponge once the stain is removed.

After removing the cleaning agent

- Allow the fabric to dry.
- · Check for color change.
- If the cleaner made the fabric wet, allow it to set for one or two hours to dry.

Remaining fabric

Spot and stain removal may also remove accumulated soil from the fabric. The newly cleaned area may look much different from the rest of your fabric. You may then need to clean its entire surface.

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Fabric Cleaning Codes

Code S

Recommended Cleaning Instructions

To prevent overall soil, frequent vacuuming or light brushing to remove dust and grime is recommended. Spot clean, using a mild water-free solvent or dry cleaning product. Clean only in a well ventilated room and avoid any product containing Carbon Tetra-chloride or other toxic materials. Pretest small area before proceeding. Cleaning by a professional furniture cleaning service only is recommended.

Wool Felts: S Cleaning Code

Regular maintenance - Vacuum regularly with a proper attachment to throughly remove air-borne dust and lint. When vacuuming, use ceiling to floor motions. Do not brush or rub excessively, which may cause fuzzing.

Caution: Never remove cushion covers for separate dry cleaning or washing, even though they do have zippers. Do not use bleach at any time. The use of steam or water-based cleaners may cause excessive shrinking or staining of this particular fabric. Do not use any tumble method of cleaning service as this may destroy the backing of the fabric or shrink or otherwise damage the upholstery.

Code W

Recommended Cleaning Instructions

To prevent overall soil, frequent vacuuming or light brushing to remove dust and grime is recommended. Spot clean, using the foam only from a water-based cleaning agent such as a mild detergent or non-solvent upholstery shampoo product. Apply foam with a soft brush in a circular motion. Vacuum when dry. Pretest small area before proceeding. Use a professional furniture cleaning service when an overall soiled condition has been reached.

Caution: Never remove cushion covers for separate dry cleaning or washing, even though they do have zippers. Do not use bleach or any tumble method cleaning as this may destroy the backing of the fabric or shrink or otherwise damage the upholstery fabric.

Code WS

Recommended Cleaning Instructions

*Bleach Cleanable Fabrics: Bleach cleanable with a water/household bleach solution will vary per pattern.

Refer to the specific textile pattern product page on Bernhardttextiles.com for proper water to bleach solution ratio. Please note that the water/household bleach solution must be extracted within 30 seconds after application.

*To prevent overall soil, frequent vacuuming or light brushing to remove dust and grime is recommended. Spot clean, with a mild solvent, an upholstery shampoo, or the foam from a mild detergent. When using a solvent or dry cleaning product, follow instructions carefully and clean only in a well ventilated room. Avoid any product which contains Carbon Tetrachloride or other toxic materials. With either method, pretest a small area before proceeding. Use a professional furniture cleaning service when an overall soiled condition has been reached.

Caution: Never remove cushion covers for dry cleaning or washing, even though they do have zippers. Do not use bleach or tumble method cleaning service as this may destroy the fabric backing or shrink or otherwise damage the upholstery fabric.

Code WS

Recommended Cleaning Instructions

Clean this fabric only by vacuuming or light brushing to prevent accumulation of dust or grime. Water-based foam cleaners or solvent-based cleaning agents of any kind may cause excessive shrinking, staining or distortion of the surface pile and, therefore, should not be used.

Caution: Never remove cushion covers for separate dry cleaning or washing, even though they do have zippers. Do not use any tumble method or cleaning service as this may destroy the backing of the fabric or shrink or otherwise damage the upholstery fabric.

Code X

Recommended Cleaning Instructions

Clean this fabric only by vacuuming or light brushing to prevent accumulation of dust or grime. A water based foam cleaners or solvent-based cleaning agents of any kind may cause excessive shrinking, staining or distortion of the surface pile and, therefore, should not be used.

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Crypton® Treated Fabric

Most liquids simply roll off of Crypton® fabrics, or they can be quickly blotted off the surface with a dry towel or sponge. The spot cleaning method of stain removal can be used for most light to medium stains, such as coffee, red wine, crayon, and ketchup. Be careful to brush lightly since fibers can be broken or matted during the cleaning process.

- 1. Before spot cleaning, blot up liquids on the surface with a clean, soft towel and brush off any loose dirt.
- 2. Prepare a cleaning solution of ¼ tsp mild, enzyme detergent, such as Tide®, Woolite® or Dawn® dishwashing liquid, per 1 cup of lukewarm water.
- 3. Apply the cleaning solution using a misting spray bottle. Do NOT oversaturate when applying the cleaning solution.
- 4. Work the solution into the affected area by lightly scrubbing the area with a sponge or soft bristle brush. Make sure to work from the outside of the stain inward so as not to spread the stain and rinse your sponge or brush frequently.
- 5. Allow cleaning solution to soak into the fabric.
- 6. Rinse thoroughly to remove all soap residues, as residues will attract dirt. Blot excess moisture with a clean, soft towel or sponge.
- 7. Repeat steps 3-6 as needed.
- 8. Allow fabric to air dry.
- 9. We recommend periodic cleaning of upholstered surfaces with hot water extraction. This method of stain removal can be used for most medium, ground-in stains and general maintenance. The use of solvents is not recommended. For more information, see the How to Extraction Clean Crypton Fabrics website www.crypton.com/support.

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GreenShield® Treated Fabric

General Maintenance

The best time to deal with any spill is immediately after it happens. Most spills on a GreenShield treated fabric will be sitting on top of the fabric for a short period of time after a spill. Immediate gentle blotting of a simple liquid spill such as coffee or wine with a clean dry absorbent cloth or paper towel will often completely remove the spill. If the spill is viscous or contains solids (mustard, tomato sauce, etc.), it is best to carefully remove the bulk of the material and its solids with something like a spoon before blotting the spill.

Do not rub at the spill as that may push it into the fabric or make it bigger.

If the spill is large, remember to blot toward the center so that it does not spread. If the spill is not completely removed by blotting the application of a fluid cleaner may be necessary. Before selecting a cleaning system be sure to check the manufacturer's instructions for the fabric. Soapy water is usually the safest and most effective cleaning liquid for recent spills on a GreenShield treated fabric.

Lightly wetting the surface of the fabric with water and repeated blotting will pick up the remnants of many spills. Blotting the surface of a spill with a dilute solution of liquid detergent in cool water followed by blotting with a dry absorbent cloth will pick up slightly more stubborn stains.

Hot water may set the stain and is not recommended. Rubbing gently with a cloth or a soft brush can be useful but hard brushing may alter the texture of some fabrics and therefore is not recommended.

Removing more difficult stains and stains that have dried will require more effort. First, brush or vacuum off any dried component of the spill. Then, lay a damp cloth flat on the stain and blot with gentle pressure. If part of the stain is removed, repeat until removal is complete. If complete removal is not achieved, the same procedure can be used with a dilute, mild detergent.

The GreenShield protective finishes are generally not removed by treatment with spot stain removers. The GreenShield finishes may be used with either water or solvent based cleaners. However, it is the fabric itself that determines which types of treatments are useful. The makers of GreenShield strongly recommend cleaning solutions with minimal environmental impact.

If these simple methods fail, it will be necessary to select a cleaning solution that is appropriate for the fabric and the composition of the stain. Many different types of spot cleaning solutions are available and can be purchased or formulated at home. A particular cleaner may be vastly superior for a particular stain or a sequence of treatments may be best, but mixing components is not recommended. (Chlorine bleaches should **NOT** be used with either ammonia or vinegar.)

Apply the selected cleaning solution directly to the stain as recommended by its manufacturer. Do not overwet. Allow the damped fabric to sit for a time and then blot with a clean white cloth or paper towel. Repeat as needed. Depending on the cleaner's instructions, a final water rinse may be recommended. Finally, dry the treated area by placing a weighted white towel on top of it.

It is impossible to evaluate all available cleaners but a number have been tested for both spot removal and their impact on the GreenShield treatments. Water-based spot cleaners that have been found to be compatible with fabrics using GreenShield and GreenShield ZERO fabric finish include:

- Woolite® Upholstery Cleaner
- Woolite® Oxy Deep®
- Resolve® Multi-Fabric
- Shout[®] Advanced
- Folex[®]
- Once'n Done®

Few solvent based spot cleaners have been evaluated with GreenShield or GreenShield ZERO. Solvent cleaners based on hydrotreated aliphatic hydrocarbons (such as Solv-a-clene $^{\text{TM}}$ and Goo Gone $^{\text{®}}$) were compatible with GreenShield as was isopropyl alcohol (rubbing alcohol).

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Nanotex® Treated Fabric

Cleaning steps:

- 1. Blot any excess liquid; wipe away excess mess with a dry, clean towel.
- 2. Mix together a simple soap and water solution. We recommend mixing ¼ teaspoon enzyme laundry or dish detergent, like Tide® or Cheer® with 1 cup warm water.
- 3. Apply the solution and agitate with a soft bristle brush. Make sure to brush lightly and work from the outside of the stain inward so as not to spread the stain. Rinse your sponge or brush frequently.
- 4. Blot with a clean towel and rinse. Repeat if necessary.
- 5. And remember, soap attracts dirt so make sure to rinse thoroughly.
- 6. Allow fabric to air dry.