

## Epson Preferred Plus™ Extended Service Plans

We've got you covered



## There is no time for downtime when running your business.

That's why we offer a variety of extended service plans, representing worry-free solutions that will help you maximize productivity and protect your investment.

Epson Preferred Plus Extended Service Plans offer users convenience and peace of mind by providing a way to extend the length of protection beyond the limited warranty **for up to a total of 5 years of continuous coverage**<sup>1</sup>. Shield yourself from unexpected repair costs by investing in comprehensive coverage. With a full portfolio of extended service plans designed to keep your equipment up and running, Epson's got you covered.

| Plan Features                                                                                                                                               | Plan Benefits                                                                                               |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|
|  <b>Next-Business-Day service plans</b> <sup>2,3</sup>                   | <ul style="list-style-type: none"> <li>• <b>Get you back up and running quickly</b></li> </ul>              |
|  <b>Maximize savings when you purchase with hardware</b>                 | <ul style="list-style-type: none"> <li>• <b>Save up to 30% on 4- or 5-year plans</b><sup>4</sup></li> </ul> |
|  <b>Epson Certified Technicians and genuine Epson parts</b> <sup>5</sup> | <ul style="list-style-type: none"> <li>• <b>Worry-free support with world-class service</b></li> </ul>      |
|  <b>Up to a total of 5 years of continuous coverage</b> <sup>1</sup>     | <ul style="list-style-type: none"> <li>• <b>Get maximum coverage and peace of mind</b></li> </ul>           |

## Limited warranty and extended service plans

Our industrial large-format printers come with either a 90-day or 1-year limited warranty with Next-Business-Day Whole Unit Exchange<sup>2</sup> or Next-Business-Day On-Site Repair Service<sup>3</sup>, depending on the model, featuring genuine Epson parts<sup>5</sup> and labor.

Maximize savings when you purchase an Epson Preferred Plus Extended Service Plan with your printer. Plans can also be purchased while you are covered under either your limited warranty or the extended service plan. Select a plan that best meets your coverage needs while providing a cost-effective way to protect your investment and manage costs. Out-of-coverage plans are also available.

## Epson Extended Service Plans:

- **Maximize savings when you purchase plans with your printer** — save up to 30% on 4- or 5-year plans<sup>4</sup> versus purchasing stackable 1-year service plans at a later date for the equivalent duration
- **Stay in coverage** — if you let your limited warranty or extended service plan lapse, out-of-coverage plans will cost you more to purchase and require product inspection to determine if the printer is eligible for extended service plan
- **Extend product protection** — beyond the limited warranty or extended service plan for up to a total of 5 years of continuous coverage<sup>1</sup> and shield yourself from unexpected repair costs

## Next-Business-Day Whole Unit Exchange Plans<sup>2</sup>

- Help you get back up and running quickly with fast product replacement
- Shipping both ways is always on us

| SureColor® F-Series | Plan Duration | Purchase with Hardware | In-Coverage Plans | Out-of-Coverage Plans |
|---------------------|---------------|------------------------|-------------------|-----------------------|
|                     |               | SureColor® F-Series    |                   |                       |
| 100 Series          | 1-Year        | EPPTUSCIJH1            | N/A               | N/A                   |
| 300 Series          | 1-Year        | PSF370E1               | IWF370E1          | OWF370E1              |
| 500 Series          | 1-Year        | PSF500E1               | IWF500E1          | OWF500E1              |

## Three-Business-Day On-Site Repair<sup>3</sup> or Three-Business-Day Whole Unit Exchange<sup>6</sup> Service Plan — Service Option to be Determined at Epson's Discretion

- Helps you get back up and running quickly with fast service and repair or product replacement
- For On-Site Repair — Your repairs will be done by an Epson Certified Technician, using genuine Epson parts<sup>5</sup> and includes printhead replacement (limitations apply)
- For Whole Unit Exchange — Shipping both ways is always on us

| SureColor® F-Series | Plan Duration | Purchase with Hardware | In-Coverage Plans | Out-of-Coverage Plans |
|---------------------|---------------|------------------------|-------------------|-----------------------|
|                     |               | SureColor® F-Series    |                   |                       |
| 1070 Series         | 1-Year        | PSF1070SE1             | IWF1070SE1        | OWF1070SE1            |
|                     | 2-Year        | PSF1070SE2             | N/A               | N/A                   |
|                     | 4-Year        | PSF1070SE4             | N/A               | N/A                   |
| SureColor® V-Series |               | SureColor® V-Series    |                   |                       |
| 1070 Series         | 1-Year        | PSV1070SE1             | IWW1070SE1        | OWW1070SE1            |
|                     | 2-Year        | PSV1070SE2             | N/A               | N/A                   |
|                     | 4-Year        | PSV1070SE4             | N/A               | N/A                   |

## Next-Business-Day On-Site Repair Service<sup>3</sup> with Printhead Self-Service Plans<sup>7</sup>

- Provide the convenience of on-site next-business-day<sup>3</sup> service by an Epson Certified Technician and self-service printhead replacement<sup>7</sup> with lower upfront costs than full-service plans
- Printhead Self-Service Plan<sup>7</sup> (limitations apply) allows the holder of the plan to purchase a printhead at a discount directly from Epson and install it themselves (Epson Cloud Solution PORT<sup>®7</sup> account required); printhead replacement cost and labor are not included in this extended service plan

| SureColor® F-Series | Plan Duration | Purchase with Hardware | In-Coverage Plans | Out-of-Coverage Plans |
|---------------------|---------------|------------------------|-------------------|-----------------------|
|                     |               | SureColor® F-Series    |                   |                       |
| 3000 Series         | 1-Year        | PSF3070SS1             | IWF3070SS1        | OWF3070SS1            |
|                     | 3-Year        | PSF3070SS3             | N/A               | N/A                   |
|                     | 5-Year        | PSF3070SS5             | N/A               | N/A                   |
| 9570 Series         | 1-Year        | PSF9570SS1             | IWF9570SS1        | OWF9570SS1            |
|                     | 2-Year        | PSF9570SS2             | N/A               | N/A                   |
|                     | 4-Year        | PSF9570SS4             | N/A               | N/A                   |
| 10000 Series        | 1-Year        | PSF10070SS1            | IWF10070SS1       | OWF10070SS1           |
|                     | 3-Year        | PSF10070SS3            | N/A               | N/A                   |
|                     | 5-Year        | PSF10070SS5            | N/A               | N/A                   |

## Next-Business-Day On-Site Repair Service<sup>3</sup> with Printhead Self-Service Plans<sup>7</sup> (Continued)

| SureColor® F-Series | Plan Duration | Purchase with Hardware | In-Coverage Plans | Out-of-Coverage Plans |
|---------------------|---------------|------------------------|-------------------|-----------------------|
|                     |               | SureColor® F-Series    |                   |                       |
| 20000 Series        | 1-Year        | PSF20070SS1            | IWF20070SS1       | OWF20070SS1           |
|                     | 3-Year        | PSF20070SS3            | N/A               | N/A                   |
|                     | 5-Year        | PSF20070SS5            | N/A               | N/A                   |
| SureColor® G-Series |               | SureColor® G-Series    |                   |                       |
| 9070 Series         | 1-Year        | PSG9070SS1             | IWG9070SS1        | OWG9070SS1            |
|                     | 2-Year        | PSG9070SS2             | N/A               | N/A                   |
|                     | 4-Year        | PSG9070SS4             | N/A               | N/A                   |
| SureColor® R-Series |               | SureColor® R-Series    |                   |                       |
| 5000 Series         | 1-Year        | PSR5070SS1             | IWR5070SS1        | OWR5070SS1            |
|                     | 2-Year        | PSR5070SS2             | N/A               | N/A                   |
|                     | 4-Year        | PSR5070SS4             | N/A               | N/A                   |
| SureColor® S-Series |               | SureColor® S-Series    |                   |                       |
| 8170 Series         | 1-Year        | PSS8170SS1             | IWS8170SS1        | OWS8170SS1            |
|                     | 2-Year        | PSS8170SS2             | N/A               | N/A                   |
|                     | 4-Year        | PSS8170SS4             | N/A               | N/A                   |
| 9170 Series         | 1-Year        | PSS9170SS1             | IWS9170SS1        | OWS9170SS1            |
|                     | 2-Year        | PSS9170SS2             | N/A               | N/A                   |
|                     | 4-Year        | PSS9170SS4             | N/A               | N/A                   |

## Next-Business-Day On-Site Repair Service Plans<sup>3</sup>

- Get you back up and running quickly with fast service and repair
- Your repairs will be done by an Epson Certified Technician, using genuine Epson parts<sup>5</sup>

| SureColor® F-Series                                             | Plan Duration | Purchase with Hardware | In-Coverage Plans | Out-of-Coverage Plans |
|-----------------------------------------------------------------|---------------|------------------------|-------------------|-----------------------|
|                                                                 |               | SureColor® F-Series    |                   |                       |
| 2200 Series                                                     | 1-Year        | PSF2200S1              | IWF2200S1         | OWF2200S1             |
|                                                                 | 2-Year        | PSF2200S2              | N/A               | N/A                   |
|                                                                 | 4-Year        | PSF2200S4              | N/A               | N/A                   |
| 3000 Series                                                     | 1-Year        | PSF3070FS1             | IWF3070FS1        | OWF3070FS1            |
| 6000 Series                                                     | 1-Year        | PSF6000S1              | IWF6000S1         | OWF6000S1             |
|                                                                 | 2-Year        | PSF6000S2              | N/A               | N/A                   |
|                                                                 | 4-Year        | PSF6000S4              | N/A               | N/A                   |
| 7000 Series                                                     | 1-Year        | PSF7000S1              | IWF7000S1         | OWF7000S1             |
|                                                                 | 2-Year        | PSF7000S2              | N/A               | N/A                   |
|                                                                 | 4-Year        | PSF7000S4              | N/A               | N/A                   |
| 9000 Series<br>(SCF9200PE, SCF9370PS,<br>SCF9470PE, SCF9470HPE) | 1-Year        | PSF9000S1              | IWF9000S1         | OWF9000S1             |
|                                                                 | 2-Year        | PSF9000S2              | N/A               | N/A                   |
|                                                                 | 4-Year        | PSF9000S4              | N/A               | N/A                   |
| 9570 Series                                                     | 1-Year        | PSF9570FS1             | IWF9570FS1        | OWF9570FS1            |
|                                                                 | 2-Year        | PSF9570FS2             | N/A               | N/A                   |
|                                                                 | 4-Year        | PSF9570FS4             | N/A               | N/A                   |
| 10000 Series                                                    | 1-Year        | PSF10070FS1            | IWF10070FS1       | OWF10070FS1           |
| 20000 Series                                                    | 1-Year        | PSF20070FS1            | IWF20070FS1       | OWF20070FS1           |

## Next-Business-Day On-Site Repair Service Plans<sup>3</sup> (Continued)

| SureColor® G-Series | Plan Duration | Purchase with Hardware | In-Coverage Plans | Out-of-Coverage Plans |
|---------------------|---------------|------------------------|-------------------|-----------------------|
| SureColor® G-Series |               |                        |                   |                       |
| 6070 Series         | 1-Year        | PSG6070S1              | IWG6070S1         | OWG6070S1             |
|                     | 2-Year        | PSG6070S2              | N/A               | N/A                   |
|                     | 4-Year        | PSG6070S4              | N/A               | N/A                   |
| 9070 Series         | 1-Year        | PSG9070FS1             | IWG9070FS1        | OWG9070FS1            |
|                     | 2-Year        | PSG9070FS2             | N/A               | N/A                   |
|                     | 4-Year        | PSG9070FS4             | N/A               | N/A                   |
| SureColor® R-Series |               |                        |                   |                       |
| 5000 Series         | 1-Year        | PSR5070FS1             | IWR5070FS1        | OWR5070FS1            |
|                     | 2-Year        | PSR5070FS2             | N/A               | N/A                   |
|                     | 4-Year        | PSR5070FS4             | N/A               | N/A                   |
| SureColor® S-Series |               |                        |                   |                       |
| 7170 Series         | 1-Year        | PSS7170S1              | IWS7170S1         | OWS7170S1             |
|                     | 2-Year        | PSS7170S2              | N/A               | N/A                   |
|                     | 4-Year        | PSS7170S4              | N/A               | N/A                   |
| SureColor® V-Series |               |                        |                   |                       |
| 4000 Series         | 1-Year        | PSV4000S1              | IWV4000S1         | OWV4000S1             |
|                     | 2-Year        | PSV4000S2              | N/A               | N/A                   |
|                     | 4-Year        | PSV4000S4              | N/A               | N/A                   |
| 7000 Series         | 1-Year        | PSV7000S1              | IWV7000S1         | OWV7000S1             |
|                     | 3-Year        | PSV7000S3              | N/A               | N/A                   |
|                     | 4-Year        | PSV7000S4              | N/A               | N/A                   |

Want to learn more about maximizing productivity with Epson Preferred Plus Extended Service Plans?  
Contact your Epson authorized reseller, call (800) 925-9587 or visit [epson.com/esp](https://www.epson.com/esp) today.

**1** Product comes with a 90-day or 1-year limited warranty with the option to purchase extended service plans up to a total of 5 years of continuous coverage. Point-of-sale extended service plans must be purchased with hardware and in-coverage extended service plans can be purchased anytime that you are covered under an Epson limited warranty or Epson extended service plan. **2** Expedited shipping not available in all areas. Orders must be placed and processed by 1 p.m. Pacific Time, Monday through Friday, excluding holidays. SureColor F1070 plans are three-business day. See service plan for details. **3** Geographic limitations may apply. Service request must be received and processed by 1 p.m. Pacific Time, Monday through Friday, excluding holidays. SureColor F1070 and V1070 plans are three-business day. See service plan for details. **4** Savings based on purchasing extended service plans with hardware versus purchasing stackable 1-year service plans at a later date for the equivalent duration. **5** Please refer to Terms and Conditions for full details. Availability varies by model. Printhead limitations apply. Maintenance parts not included. **6** Expedited shipping not available in all areas. Orders must be placed and processed by 1 p.m. Pacific Time for Three-Business-Day delivery. See extended service plan for details. **7** Customer must sign up for an Epson Cloud Solution PORT account to utilize this plan. All features of this system require an active Internet connection and the use of a supported browser. Available for select models only. See extended service plan for details.

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