WorkForce® ES-C380W

Wireless Compact Desktop
Document Scanner



Conquer the clutter—the cloud-enabled organizer for peace of mind.

Ultra compact, space-saving design — save 60% of desk space¹ in virtually any environment

Comprehensive wireless scanning — scan to smartphones², tablets², computers and the cloud² from your desktop, the scanner's touchscreen, or the Epson Smart Panel[®] mobile app³

Easy sharing and collaboration with ScanWay® — save directly to a USB drive⁴; email or upload to popular cloud storage services² such as Dropbox®, Evernote®, Google Drive™ and OneDrive®, no computer required

Get organized in a snap — single-step technology captures both sides of a sheet of paper in one pass as fast as 30 ppm/60 ipm 5

Easily scan in batches — robust 20-page Auto Document Feeder accommodates stacks of paper of varying sizes

Enjoy amazing image quality — intelligent image adjustments with automatic cropping, blank page deletion, background removal, dirt detection, paper skew correction and staple protection

Powerful software included — easy scanning with intuitive Epson ScanSmart® software⁶; preview, email, upload and more; automatic file name suggestion and OCR help save time

Convenient portability — small, lightweight design

A confident choice — from the #1 best-selling scanner brand at retail⁷



WorkForce® ES-C380W Wireless Compact Desktop Document Scanner

Specifications

Type Sheet-fed, one-pass duplex color scanner Sensor Type Contact Image Sensor (CIS) Light Source 3-color ROB LED

Optical Resolution 600 dpi

Maximum Hardware Resolution 600 dpi

Maximum Interpolated Resolution 1200 dpi Color/Grayscale Scan Mode (Bit Depth) 10-bit input/8-bit

output (each color)

Buttons Power, Home, Help and 2.4" Color Touchscreen

Auto Document Feeder 20 sheets

Document Size 8.5" x 220" maximum, 2" x 2" minimum **Paper Weight** 40 g/m² – 127 g/m² for vertical path;

40 g/m² – 413 g/m² for straight path

Scan Speed (Letter-Size)⁵ 30 ppm/60 ipm: 300 dpi Black-and-White, Color, Grayscale (High-Speed USB)

Connectivity USB 2.0 Type-C, Wi-Fi® 802.11 b/g/n/a/ac (2.4 GHz and 5 GHz)

Peak Daily Duty Cycle⁸ Up to 3,500 sheets Consumables

Pickup and Separation Rollers: 50,000 sheets

System Requirements

Windows® 11 (64-bit), Windows 10 (32-bit, 64-bit), Windows 8/8.1 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit) SP1 Mac® OS X® 10.11.x to macOS® 13.x

General

Environmental Conditions

Temperature (Operating): 41 °F to 95 °F (5 °C to 35 °C) Storage: -13 °F to 140 °F (-25 °C to 60 °C) Humidity (Operating): 15% - 80% (no condensation)

Power Requirements Input: 110 V/220 V AC

Output: 24 V DC at 1 A

Power Consumption

Power Consumption Operation: 10 W (USB)/11 W (Wi-Fi)

Sleep: 1.0 W (USB)/1.4 W (Wi-Fi) Ready: 4.0 W (USB)/4.3 W (Wi-Fi)

Off: 0.1 W

Warranty 1-year limited warranty in the U.S. and Canada

Country of Origin Indonesia Weight and Dimensions (W x D x H)

Product Only: 11.7" x 4.1" x 4.9", 3.85 lb Package Dimensions: 14.5" x 9" x 8.25", 6.4 lb

Software Included

Epson ScanSmart⁶, NewSoft® Presto! BizCard® Software requires Internet connection for download and installation.

Driver Support TWAIN (Epson® Scan 2)

What's Included

WorkForce ES-C380W document scanner, *Start Here* poster, USB cable, AC adapter and power cable

Eco Features

ENERGY STAR® qualified RoHS compliant

End-of-life options available9

Epson America, Inc. is a SmartWay® Transport Partner¹⁰

Ordering Information

 WorkForce ES-C380W
 B11B269201

 Roller Assembly Kit
 B12B819731

 Carrier Sheets
 B12B819051

 Cleaning Kit
 B12B819291

 1-Year Extended Service Plan
 EPPSNVSCC1

1 In vertical path scanning position compared to Epson WorkForce ES-400 II with trays extended. | 2 Wirelessly scan to smartphones or tablets (Android™/iOS® devices) via the Epson Smart Panel app; download required. Data usage fees may apply. Wirelessly scan to the cloud, PCs or Macs with Epson ScanSmart software, installed on the connected Windows PC or Mac. Internet connection is required. | 3 Requires Epson Smart Panel app download. Data usage fees may apply. | 4 USB device maximum capacity of 2TB (formatted in FAT®, FAT32 or exFAT®). Devices with security settings (such as password) cannot be used. | 5 Based on letter-sized scans at 300 dpi in Black-and-White, Grayscale or Color Mode, using the USB interface. | 6 Requires Internet connection for Epson ScanSmart software download and installation on a connected Windows PC or Mac. | 7 Source: The NPD Group, Inc., Retail Tracking Service, U.S. & Canada, Scanners, Aug. 2021 – Jul. 2022. | 8 Peak daily duty cycle is the highest recommended number of scanned sheets per day. For best results, do not exceed the peak daily duty cycle. Calculations based on maximum scanning speed and an assumed daily use time. | 9 For convenient and reasonable recycling options, visit www.epson.com/recycle | 10 SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency.





Epson America, Inc. 3131 Katella Ave., Los Alamitos, CA 90720

Epson Canada Limited

185 Renfrew Drive, Markham, Ontario L3R 6G3

www.epson.com www.epson.ca

Specifications and terms are subject to change without notice. EPSON, Epson ScanSmart, Epson Smart Panel, ScanWay and WorkForce are registered trademarks of Seiko Epson Corporation. Mac, macOS and OS X are trademarks of Apple Inc., registered in the U.S. and other countries. Android and Google Drive are trademarks of Google LLC. exFAT, FAT, OneDrive and Windows are trademarks of the Microsoft group of companies. SmartWay is a registered trademark of the U.S. Environmental Protection Agency. Wi-Fi® is a registered trademark of Wi-Fi Alliance®. All other product and brand names are trademarks and/or registered trademarks of their respective companies. Epson disclaims any and all rights in these marks. Copyright 2023 Epson America, Inc. CPD-63326R1 9/23