

Delivery Fit Guide

A guide to ensure your furniture will fit in your home and highlight obstacles that may prevent a smooth delivery experience.



Congratulations!

You may be about to purchase the Nick Scali piece of your dreams or you already have! Before your 48 hour cooling off period is over, it's important you have checked we can deliver to you. These handy hints will help you to ensure that your sofa will fit your living space and most importantly, through the door!

Things to note

By purchasing you agree to the following conditions regarding delivery:

Day of delivery

- You're responsible to ensure furniture purchased can be delivered and placed in your home through a regular delivery process.
- You accept responsibility that your furniture will fit into the lift and the room for which it is intended. If it will not additional fees will apply and you will need to call **0800 034 575** to discuss.
- You're responsible to ensure someone will be at the premises to accept delivery and we have the correct phone number of the person accepting delivery on the day.
- If your furniture is required to be carried up **more than 2 flights of stairs**, additional charges will apply. Delivery after the first two flights of stairs will incur a **\$25 additional fee per flight of stairs**.
- Any issues encountered on the day of delivery could result in additional fees or require items to be redelivered another day which will incur additional delivery fees.

Packaging

- You understand that packaging and wrapping will be left at the delivery address. Customers will need to recycle the packaging and wrapping which is mostly cardboard and plastic.

Contractors, Special Deliveries & Assembly

- Nick Scali takes no responsibility for any extra contractors needed to deliver furniture to the nominated address.
- If a balcony lift is required it is the customer's responsibility to organise.
- Nick Scali does not deliver on weekends.
- Accept any additional charges for the possible disassembly & reassembly necessary for delivery access to the premises designated for delivery.
- Understand that not all lounges are able to be disassembled and this would need to be confirmed prior to delivery access requirements, the fee for this service is dependent on the lounge configuration & would require an independent 3rd party evaluation and payable directly to the contractor and not to Nick Scali Furniture.
- Nick Scali Furniture takes no responsibility for the services carried out by a 3rd party contractor for the Disassembly or Reassembly services.

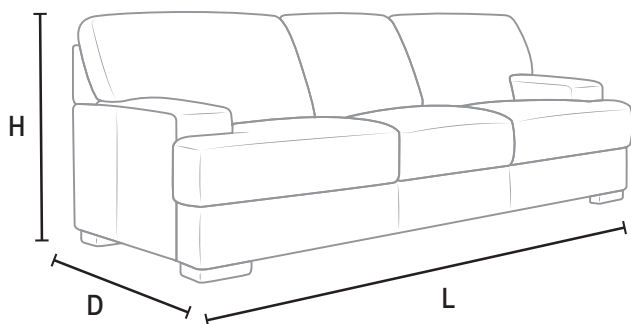
1. Work out the size of your Sofa or other item

- Make note of the dimensions of your piece or sofa (they can be found on the product online).
- If you are choosing a modular sofa, note the overall dimensions of the pieces assembled.

Length L.....

Diameter D.....

Height H.....

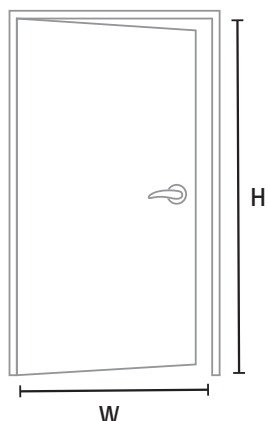


Helpful tip:

Use masking tape or newspaper to lay out the size of your sofa so you can see if it will fit in the space you want it to. If you are happy with the amount of floorspace the sofa takes up, consider also the height of the sofa. Will the height of the back cushions and arms sit well with your other furniture?

2. Will it fit?

- It might sound like an obvious thing but to ensure a smooth delivery it pays to measure up doorways and passageways and think about obstacles such as driveways, hallways and stairways **before you place your order**.
- Start with your front door, or the doorway you intend to take delivery through. Open your door as wide as possible and measure the distance between the inner edges of your door frame. Also measure the inner height of your doorway.



Doorway W H.....

Hallway W H.....

Compare the width of your door frame with the height of your sofa, **allowing a few centimetres extra to cater for packaging either side**.

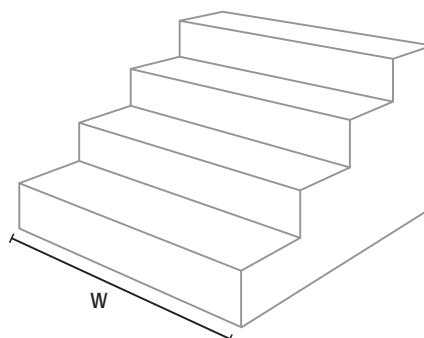
This will determine if our delivery team will be able to fit the sofa or item through on its side.

If the width is too narrow, then your piece or sofa may need to be carried through upright. So make sure the height of your doorway is greater than your sofa width.

Getting up the stairs

If your furniture needs to travel up stairs, measure the width of the staircase at the narrowest point. Also remember to take into account of any hand rails or light fixtures.

Stairway W.....



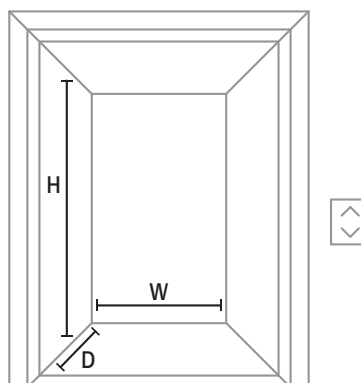
Elevators

Does your building have a lift that we'll need to use? If so, measure the open door height and width, and the depth of the lift to make sure it will fit inside. If the dimensions are greater than the width, height and depth of your furniture you're fine.

Width W.....

Height H.....

Depth D.....



Contact us:

For any further questions please contact our despatch team (for order support) or concierge team (for product enquiries) on **0800 034 575**.