

Warranty

This product is warranted to the retail customer for 90 days from date of retail purchase, against defects in material and workmanship.

WHAT IS COVERED

- Replacement parts and labour.
- Transportation charges to customer for the repaired product.

WHAT IS NOT COVERED

- Damage caused by abuse, accident, misuse, or neglect.
- Transportation of the unit or component from the customer to Koolatron.

IMPLIED WARRANTIES

Any implied warranties, including the implied warranty of merchantability are also limited to the duration of 90 days from the date of retail purchase.

WARRANTY AND SERVICE PROCEDURE

Keep the original, dated, sales receipt with this manual. If you have a problem with your unit, or require replacement parts, please telephone the following number for assistance:

North America 1-800-265-8456

Koolatron has Master Service Centres at these locations:
U.S.A. - 4330 Commerce Dr., Batavia, NY 14020-4102

Canada - 139 Copernicus Blvd., Brantford, ON N3P1N4

A Koolatron Master Service Centre must perform all warranty work.



Smart Pet Food Dispenser



www.koolatron.com

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All specifications are subject to change without notice.

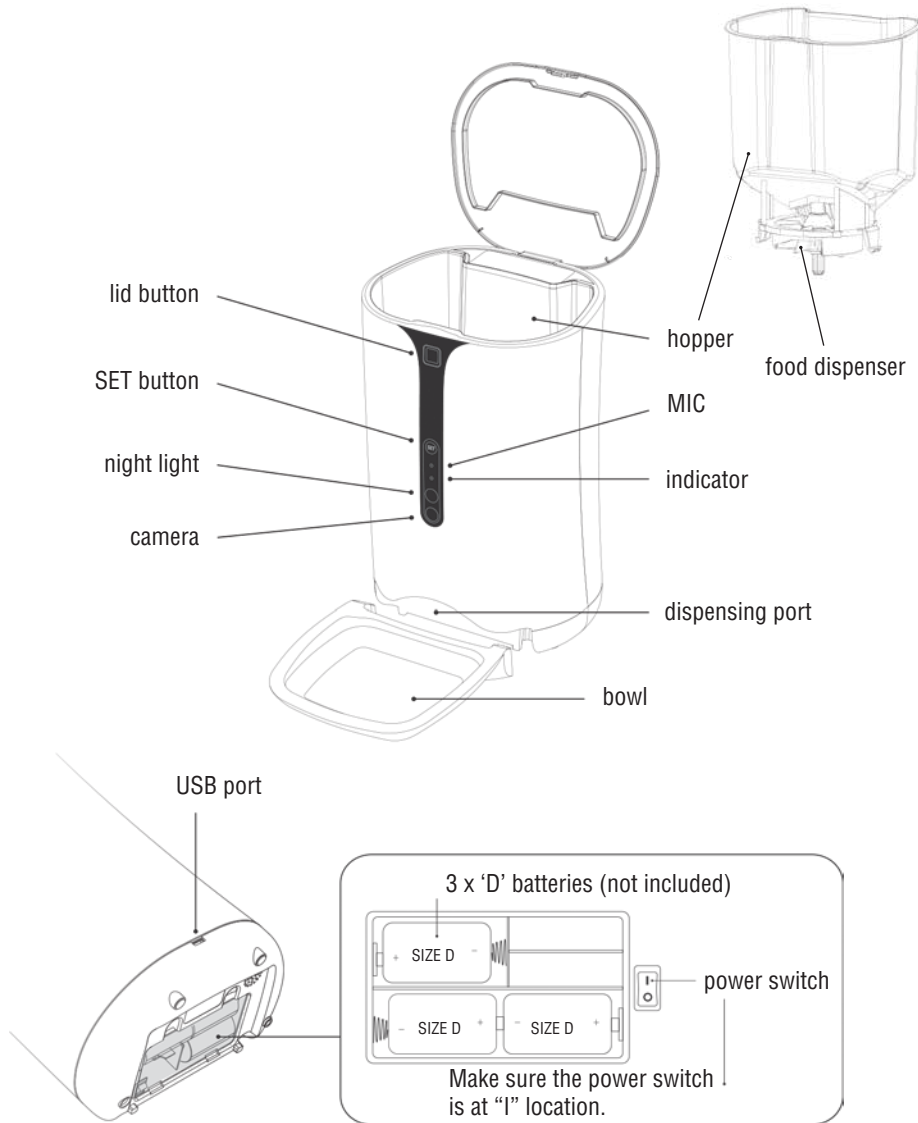
H1S311

7/2020 - v3

Please Read These Instructions Carefully Before Use!

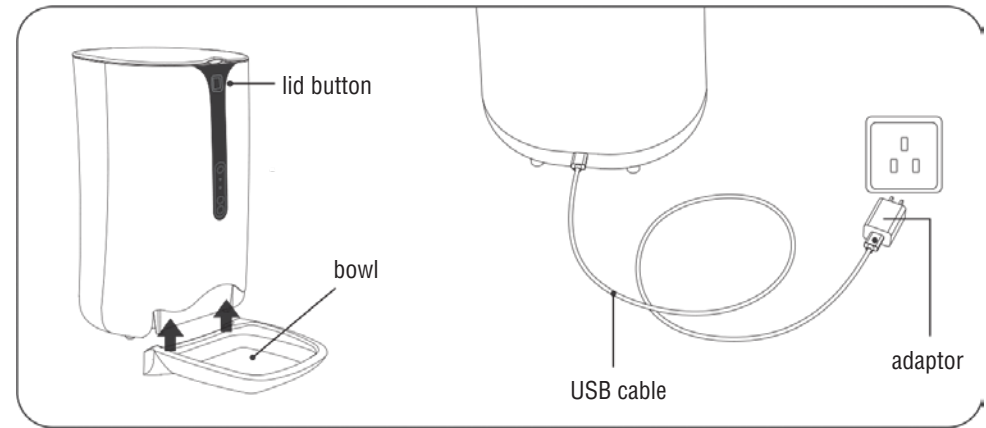
PF-1
User Manual

FEATURES



- SET button : short press to activate the manual feeding function; long press for 5 seconds to restore factory settings.
- The batteries are only a backup in case of power failure.

ASSEMBLE



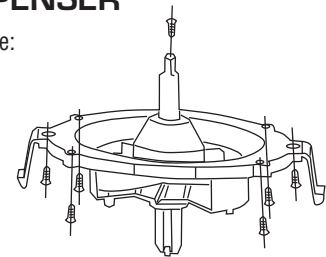
- Open the cover by pressing the Lid Button.
- Assemble the bowl upward, disassemble the bowl downward.
- To power via power adaptor, plug in power adaptor.

CHANGING THE FOOD DISPENSER

The default installed food dispenser is the larger size, programmable:
 - 1 to 39 portions (10-390g)
 Small food dispenser for small pets, programmable:
 - 1 to 39 portions (5-195g)

Changing between dispensers:

- Step 1 : lift the hopper from the body of the unit
- Step 2 : remove the 7 screws and the dispenser installed
- Step 3 : replace with the desired sized dispenser and fix in place with the screws.



APP INSTALLATION



Fig 1-1

Method 1

Scan the QR code (Fig 1-1) to redirect to the APP download page, follow the instructions to download and install corresponding APP.

Method 2

Search "KOOLATRON" at APP Store (IOS users) or in Google Play (Android users), download and install.

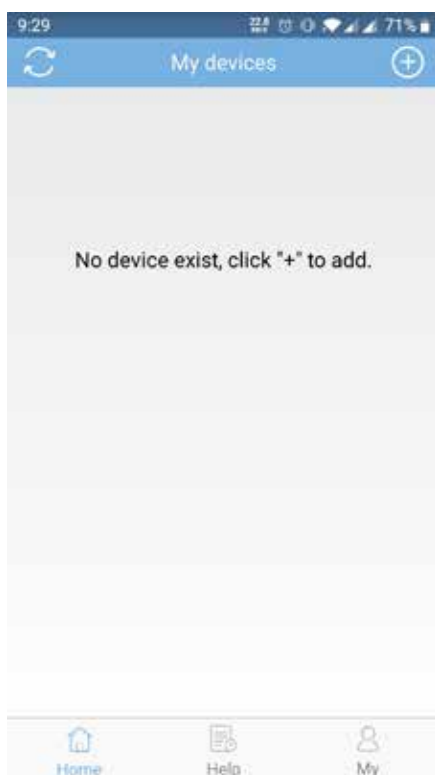
NOTES

- Permissions needed when installing the app.
- Allow WLAN, Location, Use Microphone, Use Phone Storage.

APP LOG-IN

- Open the “KOOLATRON” APP, tap “Register” to open an account with your email
- Log in.

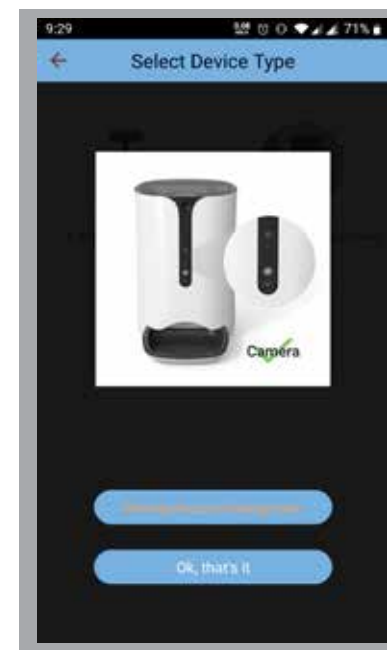
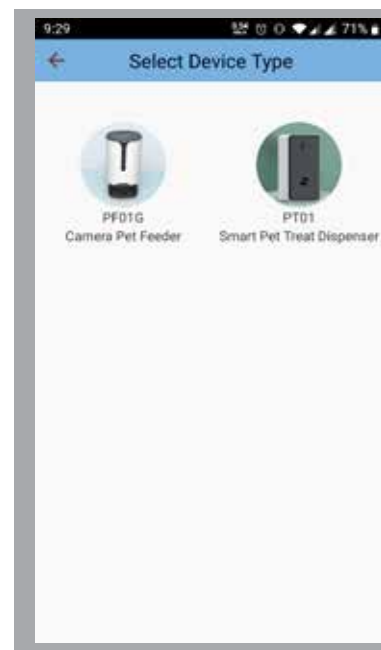
- Tap “+” to add the feeder.



ADD FEEDER

- Select ‘PF01G Camera Pet Feeder’

- Tap “Ok, that’s it”



CONNECT TO NETWORK

- Press the “SET” button on the Feeder for about 5 seconds, you will hear a “ding dong” sound, and the green indicator light will flicker. Tap “Next”.

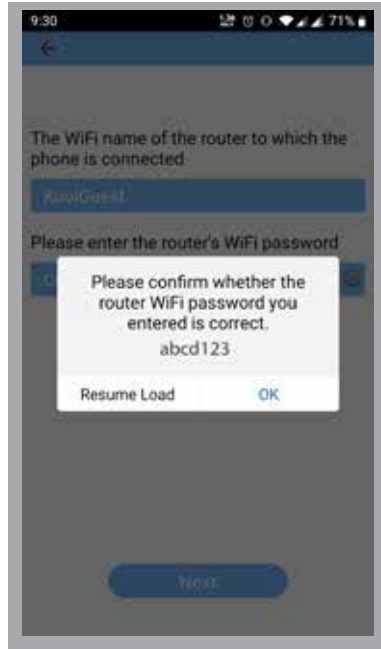


NOTES

- One feeder can only bind to one account.
- If you need to bind to other account, delete the bound feeder on your phone first, then long press “SET” button on the feeder until you hear the “ding dong” sound to restore the factory settings, then log in the other account.
- You could log in your account on multiple phones.

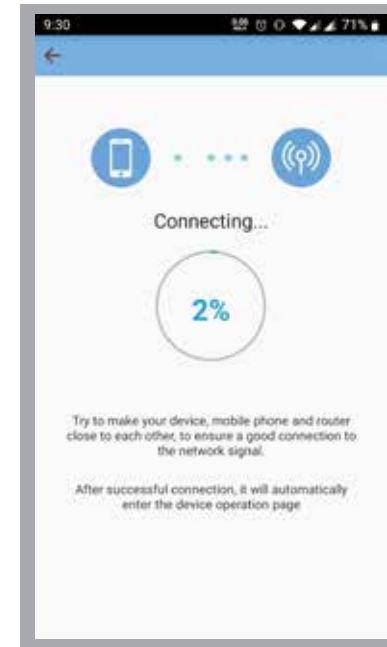
CONNECTING

- Type in your home WiFi account and password to connect your 2.4GHz WiFi network (**NOTE** 5.0GHz is NOT supported), tap “Next”, then tap “OK”.



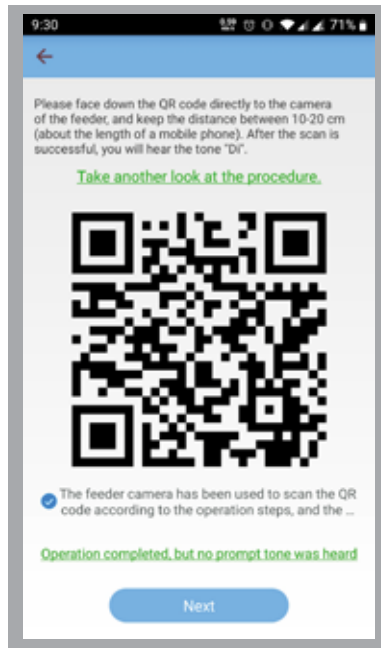
CONNECTING (cont.)

- When your phone is connecting to the feeder (green light flashes fast), it may take different time in different network environments, usually within 1 minute.



PAIRING - The indicator light is green and flickers slowly:

- Tap “Got it”, point the QR code on your phone to the camera of the feeder, keep 10-20cm distance.
- When you hear the beep sound, tap “Next”.



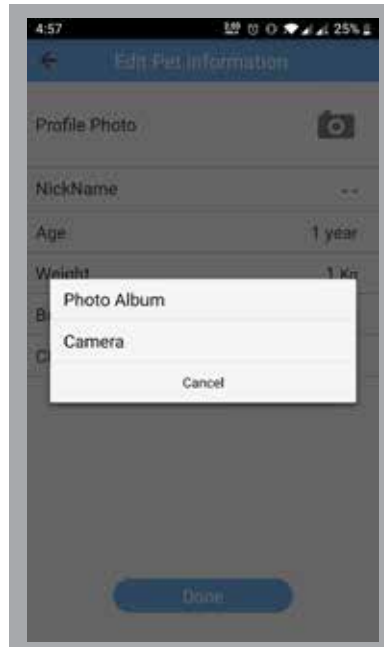
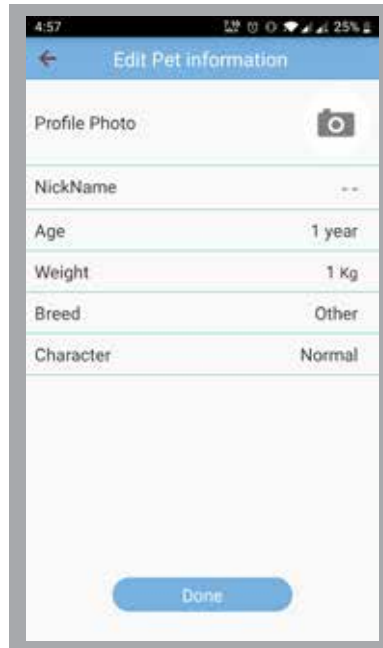
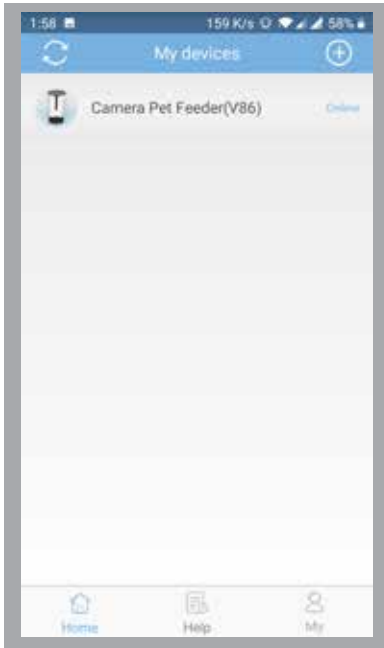
DEVICE HOT CONNECTION

NOTE - If the connection fails, follow the next steps and retry.

- In the QR code scanning part, tap on “Operation completed, but no prompt tone was heard”.
- Tap on “No, switch to device hot connection”.

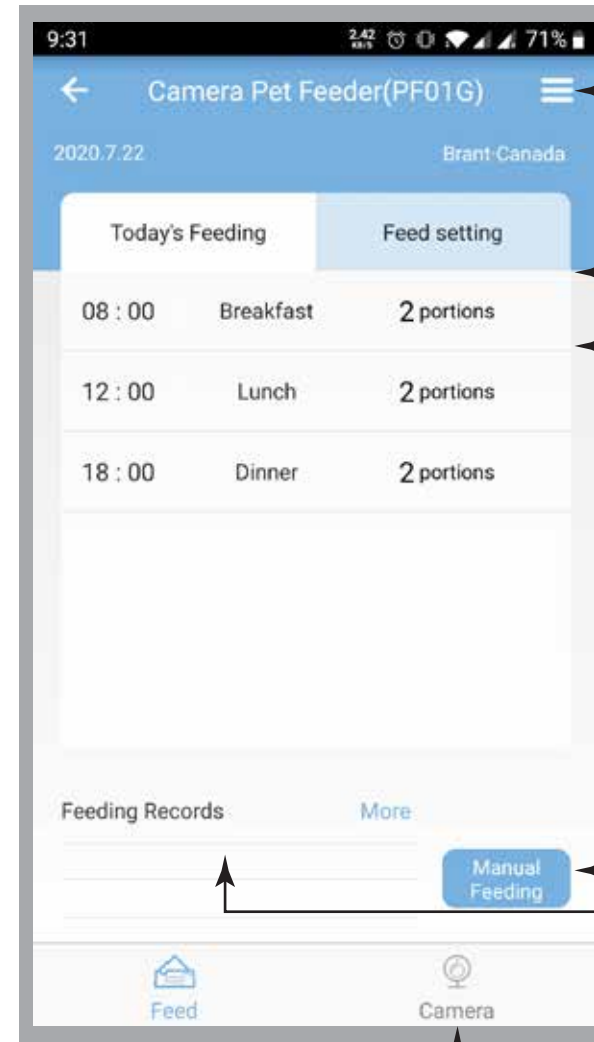
PET PROFILE SETTING

- Tap “My” to edit your pet’s info.



- Tap on the camera icon to choose the profile photo.

AUTO-FEEDING SETTING



more settings

modify automatic feeding

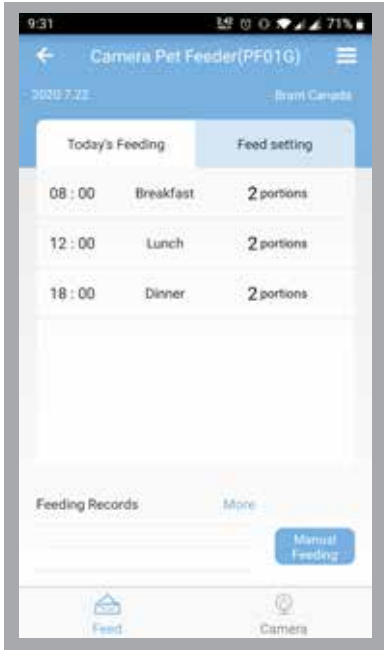
automatic feeding details

manual feeding feeding status of two recent times

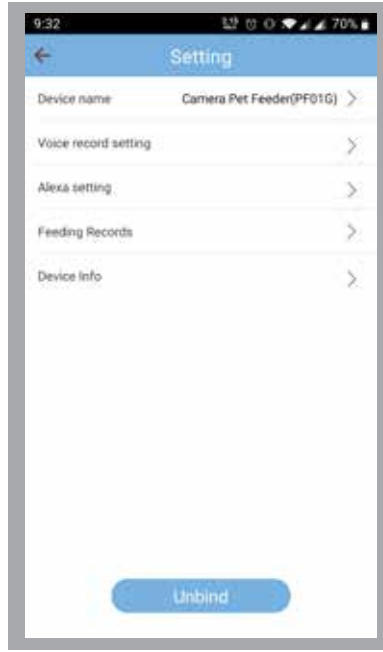
camera interface

SETTINGS

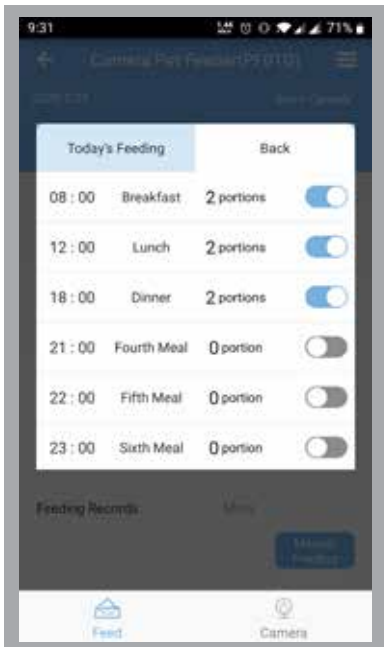
- Tap “≡” at top right to enter more setting page.



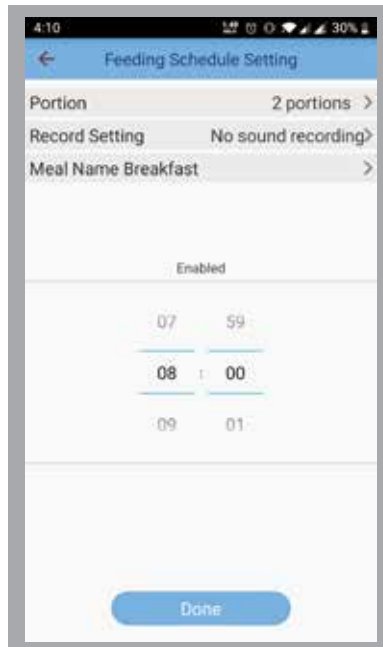
- Set the recording, feeder name for Alexa, event list and unbind the feeder.



- Schedule the feedings

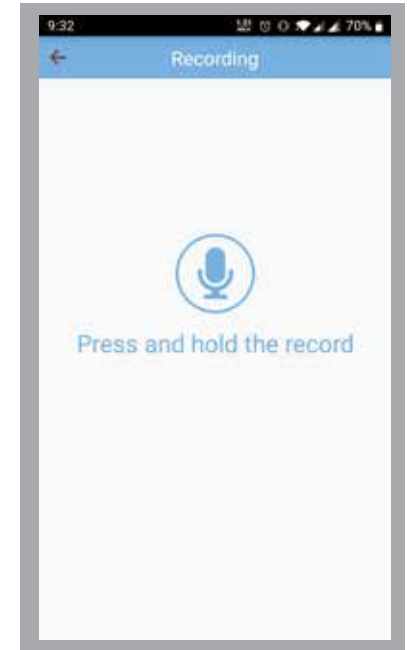
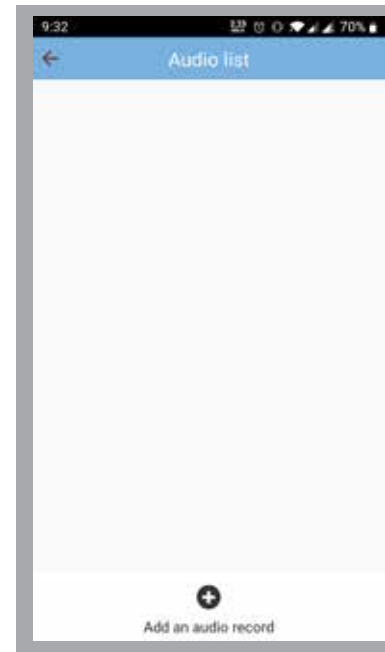


10



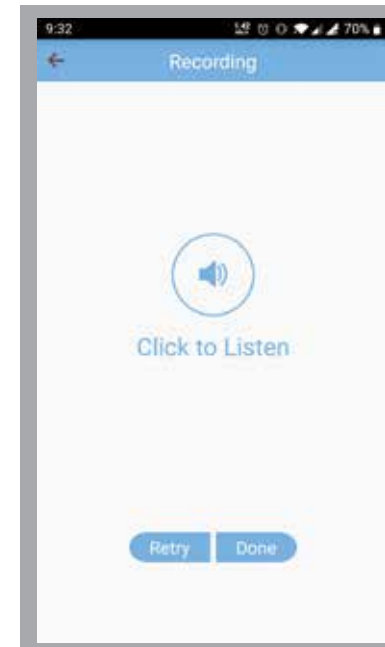
VOICE RECORDING SETTING

- Tap “Voice record setting” to the audio list, and tap “Add an audio record” to record.

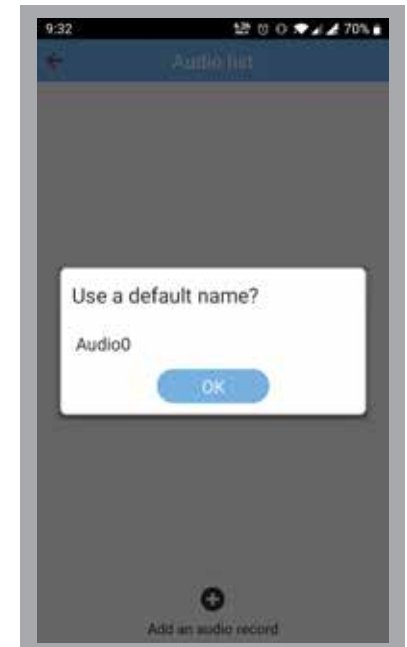


- Release your finger, then choose “Click to Listen”, “Retry” or “Done” button as needed.

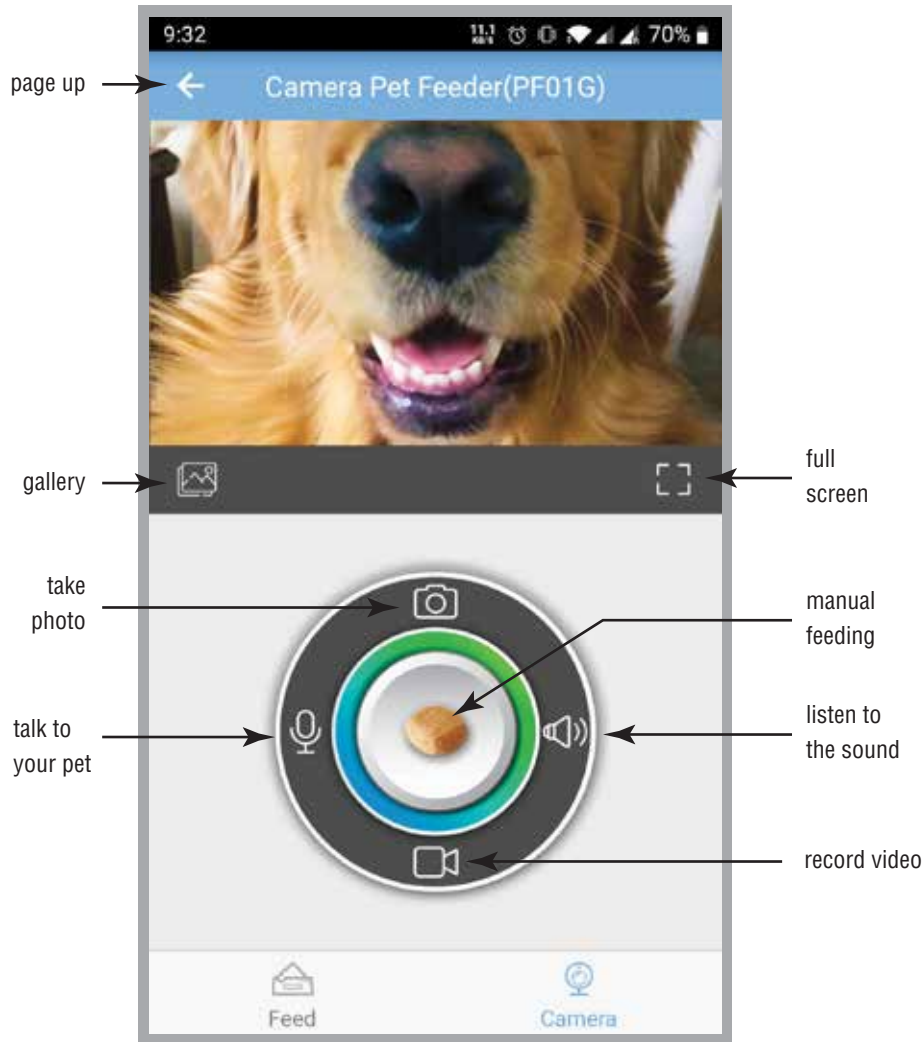
- Press the “Done” button, and on the next interface you can change the default record name “Audio0” or keep it.



11

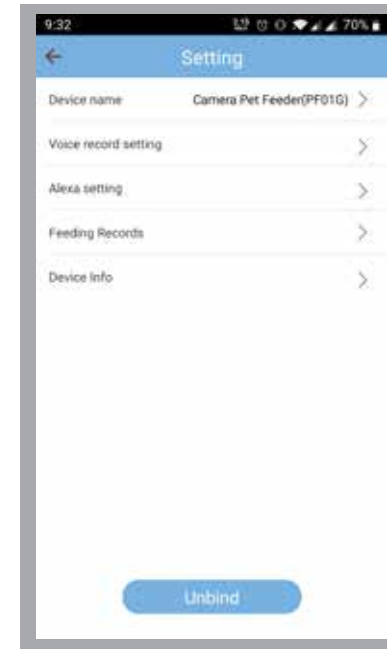


CAMERA FUNCTIONS



ALEXA SETTING

- Log in **Alexa** at <https://alexa.amazon.com> with your Amazon account and follow instruction.
- In the SETTING interface, tap on '**Alexa setting**' and follow instructions.



USING ALEXA TO FEED YOUR PET

1. Wake up Alexa.
2. Saying "**Alexa, start Camera Pet Feeder**" or "**Alexa, launch Camera Pet Feeder**" or "**Alexa, open Camera Pet Feeder**", then you will hear "**Welcome to Camera Pet Feeder**" from Alexa.
3. You could say "**Jack feed 1**", *Jack* is the device name, *feed 1* means feeding your pet 1 portion immediately.
4. To learn more details about this skill, open **Alexa APP** or go to <https://alexa.amazon.com>, tap on "**Your Skills**", then on the skill in question.

FAQs

1. WHAT IS THE REASON FOR CELLPHONE CONNECTION FAILURE AND HOW TO HANDLE IT?

- a. Check whether the machine is functioning properly. Check the device's indicators. Normally, the indicator blinks.
 - b. Check if the feeder has been connected to WiFi. Search the feeder's WiFi signal on the cellphone and check if there is a WiFi hotspot named "**Camera Pet Feeder**".
 - c. Uninstall the APP and then reinstall it. Please authorize the APP the right to acquire location information during installation.
 - d. Check whether the router has set up a restriction to the number of online devices.
- It is recommended that the WPA/WPA2 PSK encryption be applied. Please use 2.4G routers only.

FAQs (cont.)

2. OFF-LINE OR POWER OFF.

In case of power failure or disconnection, if the feeder is equipped with batteries, it will continue to work according to the parameters set by your mobile phone.

3. LED INDICATOR LIGHT STATUS.

- Normal : green lights is normally on.
- Abnormal Feeding : red light flashes.
- Abnormal Network : green light flickers fast.

4. THE SIGNAL OF “Camera Pet Feeder” FOR ANDROID DEVICES ISN’T STABLE.

With too many SSIDs around, the feeder’s WiFi signal may be jammed. In this case, please select the WiFi hotspot manually: manually select the feeder’s WiFi hotspot (Camera Pet Feeder) in the cellphone’s WiFi setup interface.

5. THE FEEDER DOESN’T DISCHARGE FOOD AFTER FEEDING PARAMETER SETUP IS COMPLETED.

- Check whether the food outlet is clogged. If so, the red indicator will blink.
- Check whether the motor has been seized by food

6. CURRENT FEEDING TIME IS LATER THAN CURRENT TIME FOR 5 MINUTES OR MORE.

When parameters are set up on the APP, it takes time to upload them to the server, which is about 5 minutes according to the network condition.

7. ABOUT INFORMATION PUSH.

- In the event that the cellphone cannot receive the pushed information, check whether it is shielded by the system message manager.
- Check whether the cellphone is in a power-saving mode, which may lead to push failure when the APP is running at the back end.

8. THE CELLPHONE DOESN’T REMIND ME OF FOOD DISCHARGE.

The device has been rotated, which results in failure of food detection. Check whether there is no food in the barrel or the food outlet is blocked.

9. THE CELLPHONE INDICATES DEVICE ABNORMALITY.

Check whether or not the motor is running normally.

10. THE CELLPHONE INDICATES EXCESSIVE FOOD DISCHARGE.

There is too much food at the food outlet, it needs cleaning.

11. HOW TO RE-CONNECT THE DEVICE TO THE NETWORK QUICKLY AFTER IT IS DISCONNECTED.

- Exit the APP, tap it again and wait for data updating.
- Switch from feeding interface to the video interface and wait for video refresh.

FAQs (cont.)

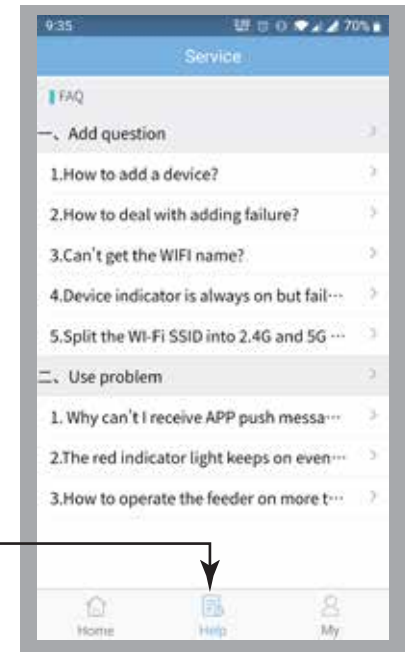
12. THE FEEDER’S REQUIREMENT FOR NETWORK TYPES.

It is required that the 2.4G routers with 802.11bgn protocol be used. The feeder doesn’t support any 5G router. To watch the video on your cellphone, it is suggested that you do it with WiFi connection or the 4G network. There isn’t any restriction to the network operator as long as your cellphone can access to the Internet.

13. APP UPDATING


- You will be reminded of APP updating for every new release. Update the APP when prompted.
- For better user experience, please update the software and hardware to ensure stable device functions.


For any other questions, check ‘Help’ section or contact us.




CLEANING



 bowl : washable

 base : wet or dry cloth only

 hopper : washable

WARNING : Base unit should not be submerged in water at any time, that will damage electronic components and void the warranty.

