



Member Portal Registration Guide

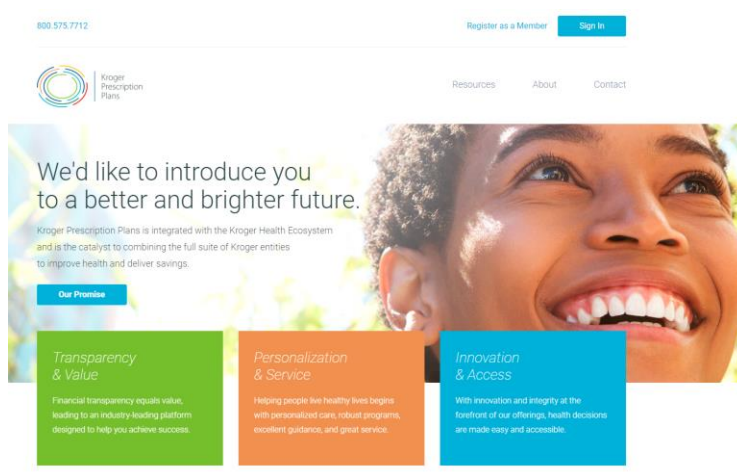
Follow these steps to create your KPP-Rx member account.

Before you begin

Have your member ID card available. Enter your information exactly as it appears in your plan records.

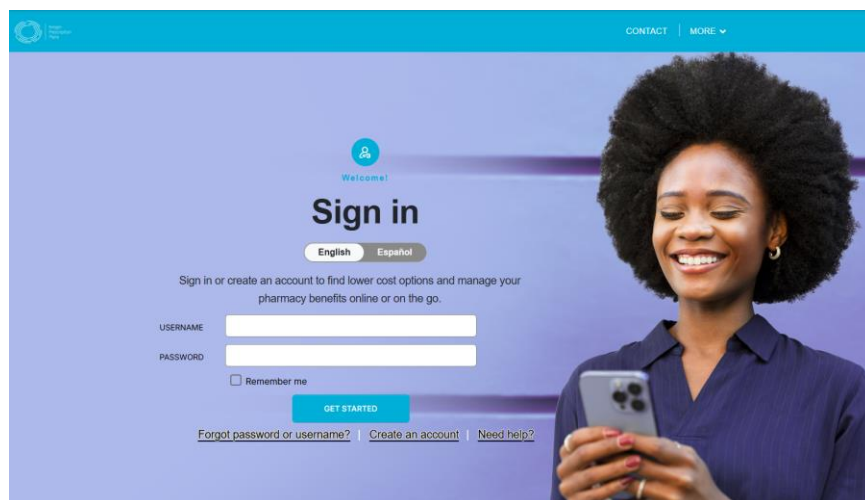
1. Go to the KPP-Rx website

Visit www.kpp-rx.com and select **Register as a Member** in the upper-right corner of the page.



2. Select Create an Account

On the sign-in page, select **Create an account** to begin registration.

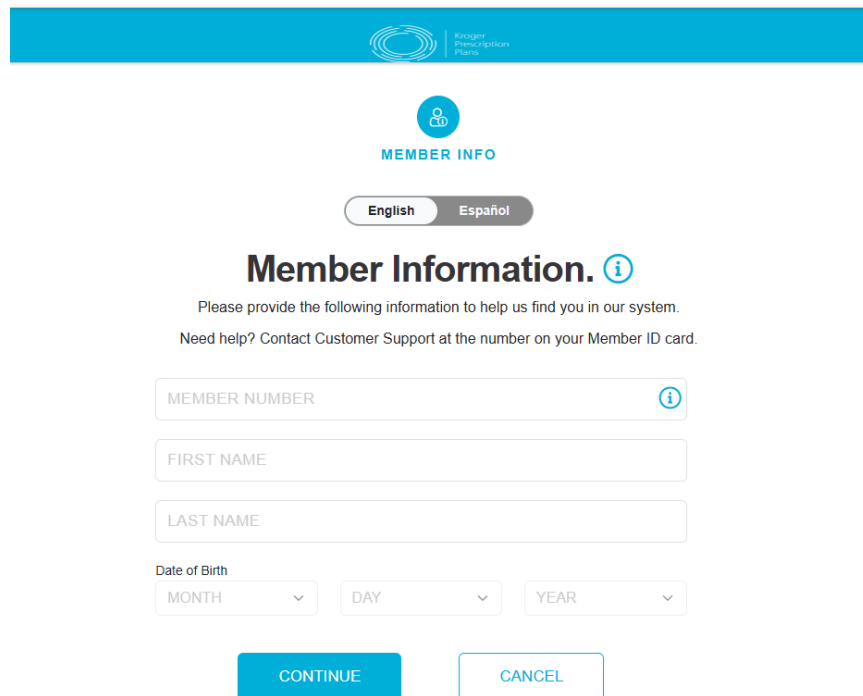


3. Enter your member information

Enter the required information exactly as it appears in your plan records:

- Member number
- First name
- Last name
- Date of birth

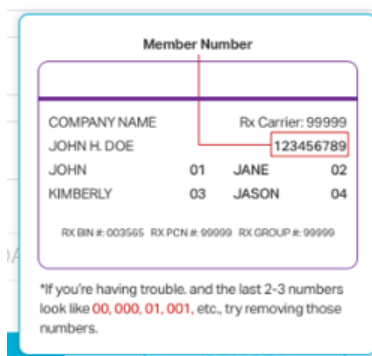
Select **Continue** when all fields are complete.



The screenshot shows the 'MEMBER INFO' section of the registration portal. At the top is a blue header with the Kroger Prescription Plans logo. Below it is a user icon and the text 'MEMBER INFO'. There are two language buttons: 'English' (selected) and 'Español'. The main heading is 'Member Information.' followed by an information icon. Below this is a sub-heading: 'Please provide the following information to help us find you in our system. Need help? Contact Customer Support at the number on your Member ID card.' The form contains several input fields: 'MEMBER NUMBER' (with an info icon), 'FIRST NAME', 'LAST NAME', and 'Date of Birth' (which is a dropdown menu with 'MONTH', 'DAY', and 'YEAR' sub-dropdowns). At the bottom are two buttons: 'CONTINUE' (blue) and 'CANCEL' (white with blue border).

Where to find your member number

Your member number is shown on your member ID card. If the number ends in dependent digits such as **00, 000, 01, or 001**, and registration does not recognize the full number, try entering the number without those final digits.



The screenshot shows a 'Member Number' ID card. The card has a header 'Member Number' and a table with member information. The 'Rx Carrier: 99999' is shown, and the 'Member Number' is 123456789. Below the table, it says 'RX BIN #: 003565 RX PCN #: 99999 RX GROUP #: 99999'. At the bottom, there is a note: '*If you're having trouble, and the last 2-3 numbers look like 00, 000, 01, 001, etc., try removing those numbers.' The card is framed by a blue border.

4. Create your sign-in information

Confirm that the member information displayed is correct. Then enter:

- Email address
- Username
- Password
- Password confirmation

Select **Next** to continue.

 Kroger Prescription Plans


LOGIN INFO

Sign In Information.

Please provide the following information to register and sign in to your account.

Name	Member Number	Date of Birth

Your username must have:

- User Name must be between 8 and 20 alphanumeric characters and must start with a letter.
- User Names are not case sensitive.
- User Names cannot include special characters.



Password strength



Password Requirements

- Cannot be your previous 5 passwords or part of your name
- Use 8 or more characters
- Use at least one lower case letter (e.g. abc)
- Use at least one upper case letter (e.g. ABC)
- Use a number (e.g. 1234)
- Use a symbol (e.g. # \$! ? %)

5. Review and accept the legal statements

Review the **Notice of Privacy Practices** and the **Terms of Service**. Select both acknowledgment boxes, then select **Finish** to complete registration.

Legal Statements

Please read our Notice of Privacy Practices and Terms of Service to finish registering your account.

- ☐ Check to confirm you have read our [Notice of Privacy Practices](#).
- ☐ Check to confirm you have read our [Terms of Service](#).

FINISH

CANCEL

Need help?

Contact Customer Support using the phone number listed on your member ID card.