

Protect your business from fraud at checkout

9 tips to fight fraud

Fraud and cybercrime are growing threats to business owners, totalling £1.2 billion stolen through fraud.*

The good news? You can help protect your business—and your customers—from falling victim to fraud.



Fraudsters can attack from many directions. Here, we share tips to help protect your business at checkout.

1 Start with the right POS—one with security built in

Whether selling online or in person on a point-of-sale (POS) device, you'll want built-in payment security using encryption, tokenization, and password security. So you can take payments, knowing that cardholder data is protected.



2 Restrict user access on POS devices

Set proper user permissions on your POS devices and online payments gateway to help protect valuable business information. Not all employees need access to all of your data—limit employee access to sensitive functionality.

3 Don't leave POS devices unattended

And account for all devices throughout the day. Secure them in a place where only a select few employees have access, and keep them out of sight when not in use.



4 Use strong passwords—and change them often

It may seem obvious but choose your passwords wisely. Remember to change passwords as soon as you receive a new POS device—and whenever an employee leaves your business.

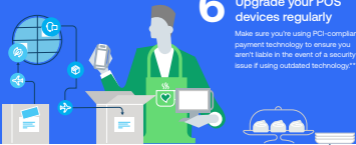
5 Don't skip software updates

Regularly update your POS software to ensure you have the latest protection against vulnerabilities like malware attacks.



6 Upgrade your POS devices regularly

Make sure you're using PCI-compliant payment technology to ensure you aren't liable in the event of a security issue if using outdated technology.**



7 Stay alert—review your statements frequently

Catch suspicious activity early by reviewing your transaction statements by using Merchant Portal and the Disputes Management tools. This will help you stay on top of any illegitimate purchases and help prevent losses.

8 Keep your return policy simple

A firm yet flexible return policy can deter fraudsters. Ask for identification. Make your return policy easy to understand. And cut down on cash refunds by offering exchanges or store credit instead.

9 Educate your team

Be sure to train new and existing staff about the importance of handling and protecting cardholder data. Educate your employees on current fraud trends and make sure they know how to spot and deter fraud.



Don't fall victim to fraud. Talk to our experts today about protecting your business—and your customers. Or visit [Payments in Focus](#) to get more tips and best practices to fight fraud.