

ASCO Certified Patient-Centered Cancer Care Standards

Agenda

Introductions

Oncology Medical Home: Background and Standards

ASCO Certified

Questions/Discussion

Presenters



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ASCO Certified: Evidence, Quality, Value, and Benefit

ASCO Certified is a new program powered by ASCO/COA Oncology Medical Home

- **That certifies outpatient oncology group practices and health systems** that meet a single set of comprehensive, evidence-based ASCO-COA oncology medical home standards (OMH).
- **These standards and certification have been shown through a pilot program** to be a value and benefit to practices, patients, and payers.
- **By using the OMH standards, ASCO Certified provides an objective measurement** for high-quality cancer care, that may reduce administrative burden for practices and can result in efficiencies and cost savings.

Program Launched Nationally October 2023



- ❖ **17 medical home standards**
- ❖ **22 chemotherapy safety standards**

Collaboration between ASCO and COA

Leaders in Cancer Care Quality and Value Efforts

Community Oncology Alliance (COA)

- **Mission:** Ensuring patients receive quality, affordable, and accessible cancer care in their own communities
- Non-profit organization dedicated to advocating for community oncology patients and practices
- Built a national grassroots network of community oncology practices to advocate for public policies that benefit patients
- Development of core Oncology Medical Home standards

American Society of Clinical Oncology (ASCO)

- **Mission:** conquering cancer through research, education, and promotion of the highest quality, equitable patient care
- World's leading professional organization for physicians and oncology professionals caring for people with cancer
- Membership: over 45,000 oncology professionals
- 18 standing volunteer committees to advance ASCO programs, resources, and services
- Successful certification experience with QOPI Certification Program



Oncology Medical Home Background

Patient Centered Medical Home Definition

Agency for Healthcare Research and Quality (AHRQ)

Comprehensive Care

- Accountable for meeting patient's physical and mental health needs
- Requires team-based care

Patient Centered

- Relationship-based care with emphasis on the person and family

Coordinated Care

- Across all elements of the broader health system

Accessible Care

- Shorter time for urgent needs, 24/7 access, alternative methods of communication

Quality and Safety

- Performance measurement and improvement
- Evidence based care
- Measuring and responding to patient experience and satisfaction

[Defining the PCMH | Agency for Healthcare Research and Quality \(ahrq.gov\)](https://ahrq.gov)

Oncology Medical Home and Patient-Centered Cancer Care Certification

Applies care knowledge to support patient preferences, needs, and values

- **Applies learnings and findings from previous initiatives** to form a meaningful program that identifies and promotes quality cancer care for all that support that journey.

Establishes high quality cancer care

- A care delivery system that proves **high quality, evidence-based** cancer care with **measurement**.

Reinforces continual improvement

- **Reinforces** on-going quality cancer care with **ongoing assessment and continual improvement**.

Standardization

- **Standard and consistent platform** for quality cancer care for national, regional and local payers that are **reformist in payment methodology**.

Clinical and Financial

- **Clinical and financial information** for a transparent views of quality and value in cancer care.

Success in Value-Based care

Innovations in alternative payment models need **complimentary innovations in care delivery** in order to achieve meaningful savings and improve quality

Center Medicare & Medicaid Innovation

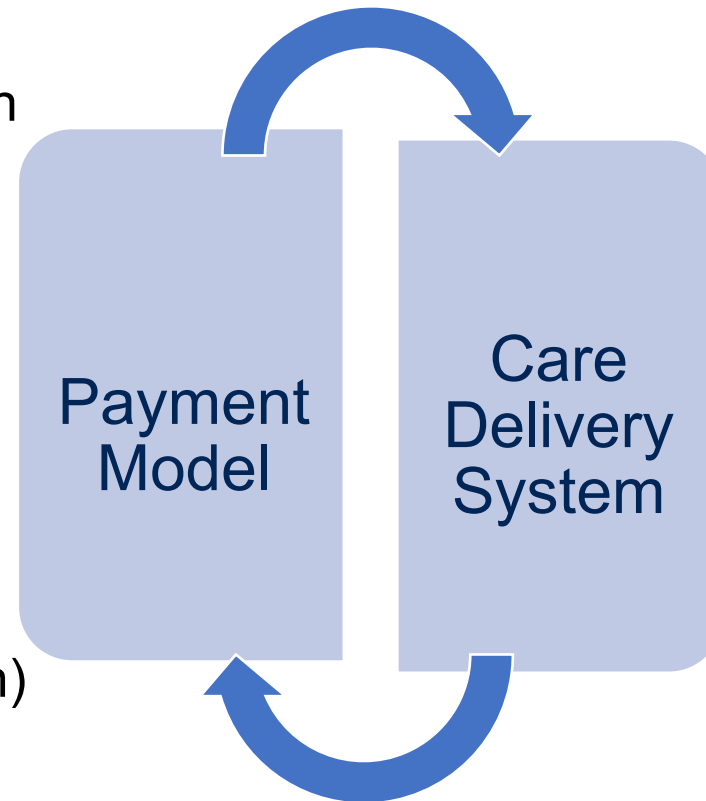
- Oncology Care Model
- Enhancing Oncology Model

Commercial Payers

- Aetna
- Blue Cross Blue Shield Plans
- Cigna
- Elevance Health
- UnitedHealthCare

Employer collaborators (Carrum Health)

- ASCO Certified - Centers of Excellence designation



ASCO Certified

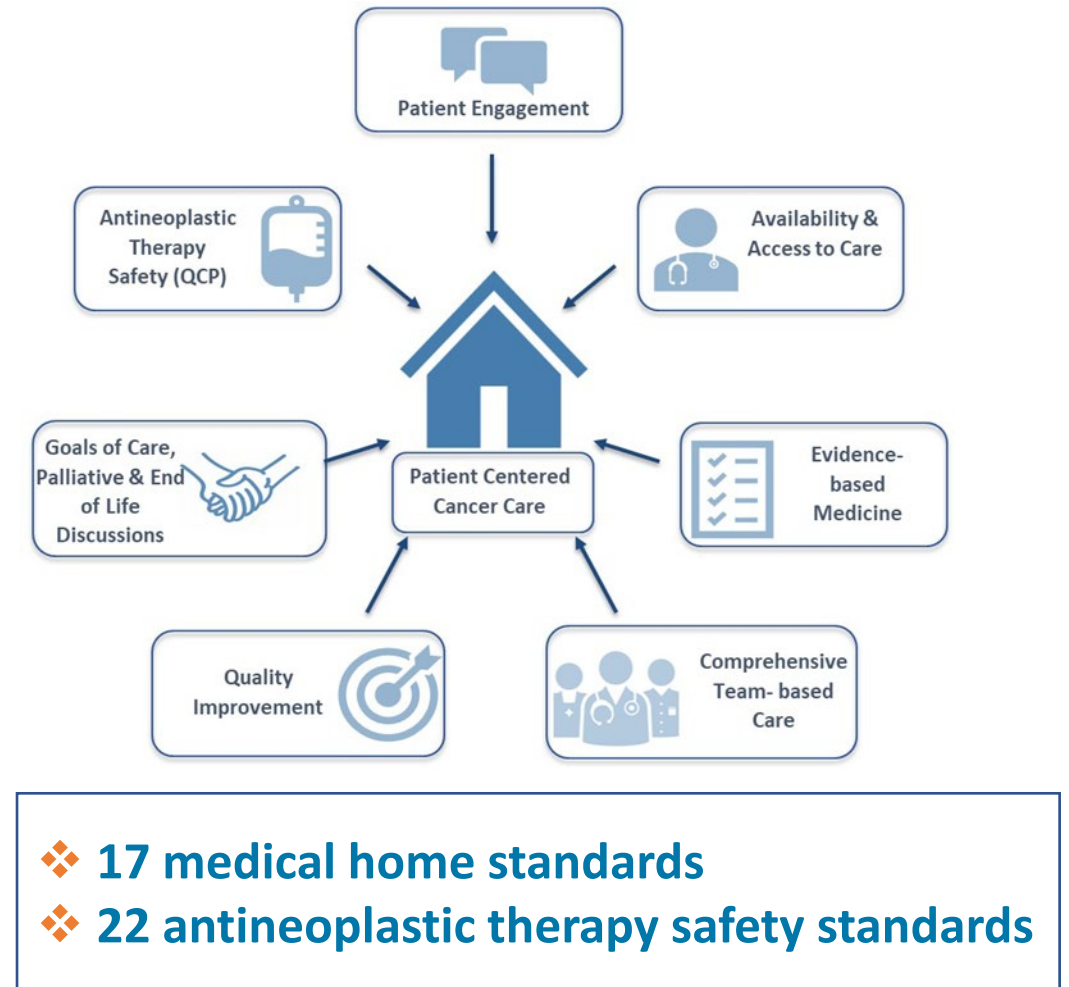
**Patient Centered Cancer Care
Standards**



Oncology Medical Home Standards

ASCO Certified: Patient-Centered Cancer Care Standards

- **Patient Engagement**
 - Oncology Medical Home education
 - Financial Counseling
 - Patient education
 - Survivorship Care program
- **Availability & Access to Care**
 - Evidence-based Symptom Triage
 - Tracking ED and hospital visits
 - Follow-up missed/cancelled appointment
- **Evidence-based Medicine**
 - Oncology Treatment Pathways
 - Clinical Trial Program access
- **Comprehensive Team-based Care**
 - Care coordination
 - Communication
 - Supportive services
 - Health Outcomes
- **Quality Improvement**
 - Patient Satisfaction survey
 - Quality improvement
- **Goals of Care, Palliative, and End of Life Care Discussions**
 - Advance Care Planning
 - Goals of Care Discussions
- **Antineoplastic Therapy Safety/QOPI Certification** (22 standards)



Oncology Medical Home Standards

Patient Engagement

- Oncology Medical Home care delivery
- Financial counseling
- Education on diagnosis and treatment
- Survivorship Care Program



Availability & Access to Care

- **Expanded access to care; evidenced-based symptom triage*
- **Emergency department, hospital admission & readmission data analysis; post-discharge follow-up*
- Follow up for missed or cancelled appointments



**more challenging standards*

Oncology Medical Home Standards

Evidence Based Medicine

- **Evidence-based treatment planning and reports on physician compliance*
- Clinical research trials access and participation



Comprehensive Team-Based Care

- Medical oncologist directed care team; care coordination
- Team functioning, performance, and communication
- Navigation Services/Psychosocial Assessment
- Health Outcomes



**more challenging standards*

Oncology Medical Home Standards

Quality Improvement

- Patient experience survey and analysis
- **Quality improvement, analysis and sustainability*
- **Electronic health record core data completeness and quality measures*



Goals of Care, Palliative and End of Life Care Discussions

- **Advance care planning*
- **Goals of Care, Palliative and End of Life Care Discussions*

Chemotherapy Safety

- **Quality Oncology Practice Initiative (QOPI) Certification Program or Antineoplastic Therapy Safety Standards Compliance*



**more challenging standards*

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Quality Measures

- e-CQMs reduce administrative burden
- Plan to develop replacement meaningful oncology care measures
- Annual/calendar year data submission: quality measures, pathways, and patient satisfaction
- Quarterly submission for pathway utilization

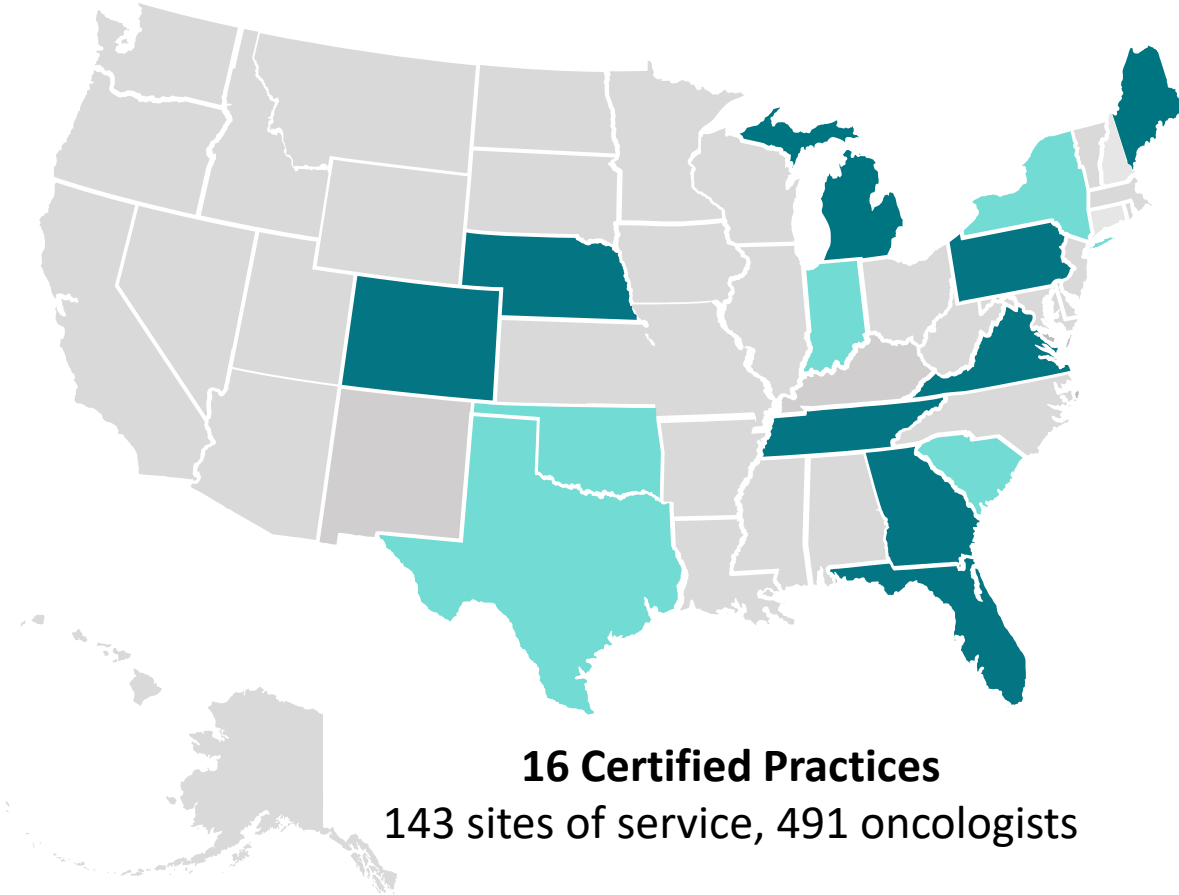


Core set of 4 Quality Measures

- Screening for Depression and Follow-up Plan
- Percentage of patients who died from cancer receiving systemic cancer-directed therapy in the last 14 days of life.
- Oncology: Medical and Radiation – Pain Intensity Quantified
- Oncology: Medical and Radiation – Plan of Care for Pain
- Additional
 - Pathway utilization
 - Patient satisfaction

ASCO Certified

ASCO Certified Domestic Practice States International Pilot Countries



16 Certified Practices

143 sites of service, 491 oncologists



Brazil



Costa Rica



Ireland



Greece



Romania



Spain



Mexico

ASCO Certified:
Greece
Ireland

Program Launched Nationally October 2023

December 2024/New CY 2024

[ASCO-Certified-Practices-Map](#)

ASCO Certified: Demonstration of Value

Single set of evidence-based standards supports a comprehensive roadmap to high quality cancer care the entire patient journey

Consistency and clarity in defining high quality, Patient-Centered, value-based cancer care for all patients

Independent mark and recognition of high quality based on professional society recognition

Ongoing assessment and improvement activities for sustainability and expansion of quality initiatives and culture of continual quality improvement

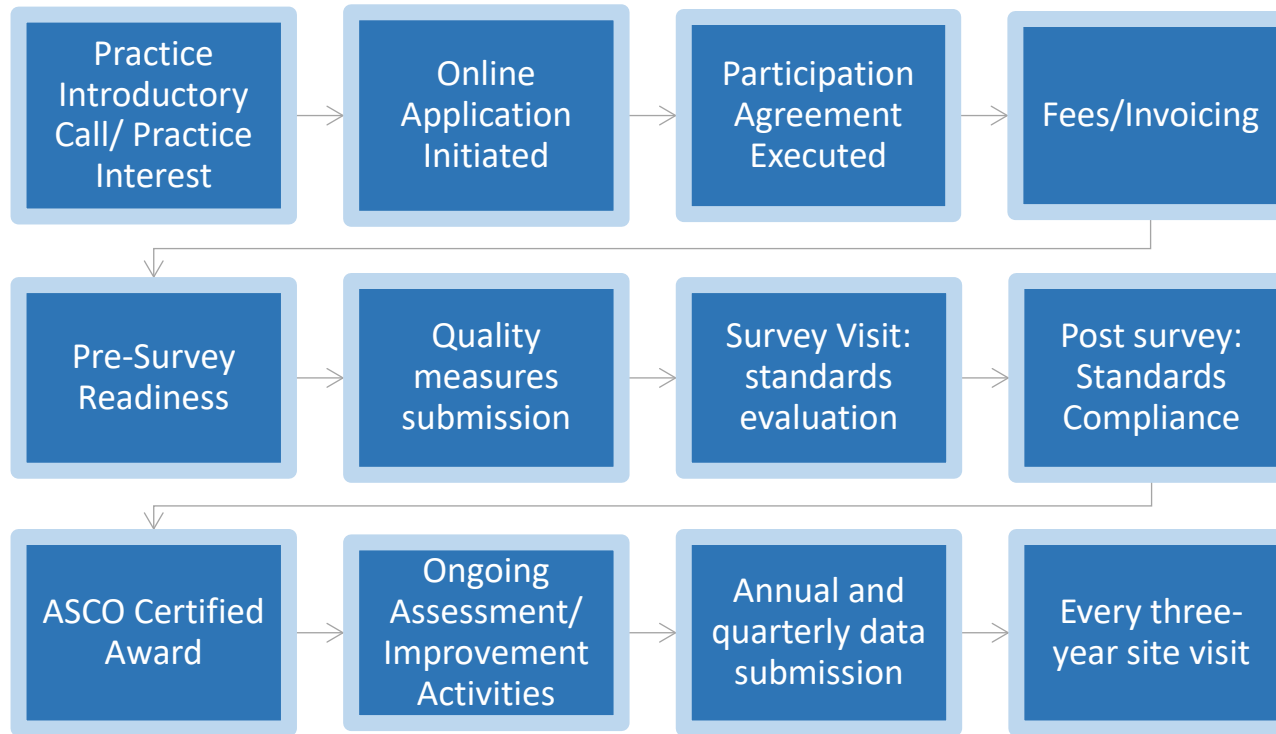
Prepares for value-based care programs. OMH standards have been utilized for payer value-based care programs with insurer recognition of ASCO Certified

ASCO Certified Practices: Why Certification and Benefits?

- **Quality**
 - Cultural of continual quality improvement
 - Using data to drive and measure improvement
- **Patient Experience**
 - Prioritized assessment of every patient's health needs for optimal outcomes
 - Standardized care delivery for all patients
- **Utilization**
 - Selected Provider for employed plan
 - Reduction in emergency room visits by 60%
- **Team Engagement**
 - Bringing teams together and alignment
 - Blue-print for evidence-based cancer care delivery
- **Recognition**
 - A differentiator for patients and all stakeholders
 - Reflects efforts to deliver the best oncology care possible
 - Increased new patient referrals 40%

Certification Process

ASCO Certified Application Process



Timeline: Application to Certification Award is approximately 9-12 months

Types of Practices

- Community Practice
- Small, Large, Rural
- QOPI Certified and non-QOPI Certified
- Practice Networks
- Academic Institutions
- Hospital & Health Systems

Continual Quality Improvement

- Ongoing Assessment and Improvement Activities in collaboration with ASCO team
- Learning Collaborative – monthly calls/networking
- ASCOs Quality Training Program (QTP)
- ASCO Resources, Tools, and Support

Resources

- ASCO Certified
 - asco.org/practice-patients/quality-improvement/quality-programs/asco-certified-patient-centered-cancer-care
- Oncology Medical Home Standards
 - [2024-Oncology-Medical-Home-Standards-Manual](#)
- QOPI Certification
 - [QOPI Certification Program](#)

Thank You!



ASCO Certified Contact Information:

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ASCO Certified Website:

[ASCO Certified: Patient-Centered Cancer Care Standards | ASCO](#)