RxBenefits®
Strategic Savings.
Sustainable Success.

Access your pharmacy benefits information 24/7/365 with My RxBenefits member portal
Member.RxBenefits.com

Dear Member,

Welcome to the RxBenefits family! We have partnered with your employer and pharmacy benefits manager (PBM) for all your pharmacy needs. Our goal is to ensure you receive the safest, most cost-effective medications and provide you with ongoing support navigating your new benefits plan.

Your prescription ID card(s) should arrive shortly. If you need to fill a prescription before you receive your card(s), simply log into the My RxBenefits member portal to view, download, or email a copy. This welcome packet has everything you need to know to access the Member Portal and get the most out of your pharmacy benefits.

In My RxBenefits you can also:

- **My RxBenefits Member Portal Guide:** Securely access coverage information whenever it's convenient for you. Check out the flyer for more details or click here to register.
- **Prescription Benefits Coverage:** Under the Plan Details tab, view and download the Prescription Benefits Coverage (PBC) document, which provides an easy-to-understand summary of your coverage.
- **Prior Authorization Resources:** Learn essential details about the prior authorization (PA) process, and access forms, helpful tips, and FAQs, about prescriptions that require review and approval before they can be filled.
- **RxBenefits' Pharmacy FAQ:** Learn more about your prescription benefits plan and get answers to some of the most commonly asked questions.
- **Member Services Support**: If you have additional questions about your coverage or about a claim, you can Chat with our Member Services team Monday through Friday, 9:00 a.m. to 6:00 p.m. CT, directly from the portal to get answers to your questions about claims or coverage.

Note: You can also e-mail Member Services at **CustomerCare@RxBenefits.com**. If you prefer to speak with a live agent, the team is available from 7:00 a.m. to 8:00 p.m. Monday to Friday. Hang on to the attached reference flyer for details on connecting with our live agents.

We are committed to providing a smooth and convenient process for managing your pharmacy benefits because your health and safety are our priority. Please contact us if you have any questions or concerns.

Plan Members: 1-800-334-8134
Pharmacists: 1-800-364-6331

Thank you for the opportunity to support you!

Sincerely,
Your RxBenefits Team