# iCOMM™ CONNECTIVITY

The iCOMM™ connectivity service allows users to view and manage their water heater remotely. Detailed information on current status, usage history, set points and other key parameters are available within the iCOMM™ app. Fault and alert information are communicated via text message and/or e-mail providing valuable information needed to restore the unit to proper operation.

iCOMM™ now can be maintained and managed from the convenience of the app available for iPhone and Android. Get real time information delivered to your phone directly from your water heater. There are no subscription or app fees related to the iCOMM™ connectivity service.

iCOMM™ SYSTEM REQUIREMENTS
• Compatible with Cyclone™ models* with touch display
• The latest revision of the iCOMM™ app (available iOS and Android)
• Access to building internet via Wi-Fi or Ethernet connection
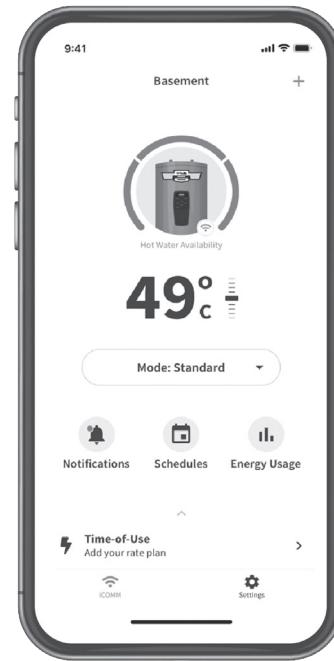
iCOMM™ BENEFITS
• Remote control and convenience
• Peace of mind monitoring and notifications
• Water heater fleet management

iCOMM™ FEATURES
• Remote monitoring via Wi-Fi or Ethernet cable. Once the unit is registered to iCOMM™ on the app, registered users can view current water heater status and all pertinent information available from the convenience of their phone.
• Automatically sends service notifications for any of 36 alarm or fault conditions. Registered users receive alerts via text message and/or email.
• Appliance run time shows the total on time, cycle count and burner on time.
• Custom notification settings allow for alerts when tank temperatures are above or below user parameters.
• Users can view one or multiple water heaters assigned to their log-in.

*Excluding BTX-80 model