smartsheet

# ENGAGE

## Legal

Certain information set forth in this presentation may be "forward-looking information." Except for statements of historical fact, information contained herein may constitute forward-looking statements. Forward-looking statements are not guarantees of future performance and undue reliance should not be placed on them.

Such forward-looking statements necessarily involve known and unknown risks and uncertainties, many of which are and will be described in Smartsheet's filings with the US Securities and Exchange Commission, and these risks and uncertainties may cause actual performance and financial results in future periods to differ materially from any projections of future performance or results expressed or implied by such forward-looking statements. Although forward-looking statements contained herein are based upon what Smartsheet management believes are reasonable assumptions, there can be no assurance that forward-looking statements will prove to be accurate, as actual results and future events could differ materially from those anticipated in such statements. Smartsheet undertakes no obligation to update forward-looking statements except as required by law.

This presentation is proprietary to Smartsheet and the content herein is confidential and intended for permitted internal use only. This content shall not be disclosed to any third party that is not under an obligation of confidentiality to Smartsheet.

Smartsheet is a registered trademark of Smartsheet Inc. The names and logos of actual companies and products used in this presentation are the trademarks of their respective owners and no endorsement or affiliation is implied by their use.



# Elevate Marketing's Strategic Influence

Positioning the Marketing Department as a Strategic Partner



## **Meet Your Hosts!**



**Liz Miller**VP and Principal Analyst
Constellation Research, Inc.

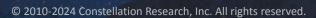


**Stephanie McAndrew**Manager, Strategic Solutions
Smartsheet



# MODERN MARKETING: THE WORK OF GROWTH STRATEGY









# in-ter-lop-er

a person who becomes involved in a place or situation where they are not wanted or are considered not to belong





# The Formal Engagement Hub

focuses on the overall orchestration of the customer's journey, the content and assets that power that journey, the data that informs personalization and optimization of those stages and how "owned" channels of engagement connect with those that are "paid" and "earned"





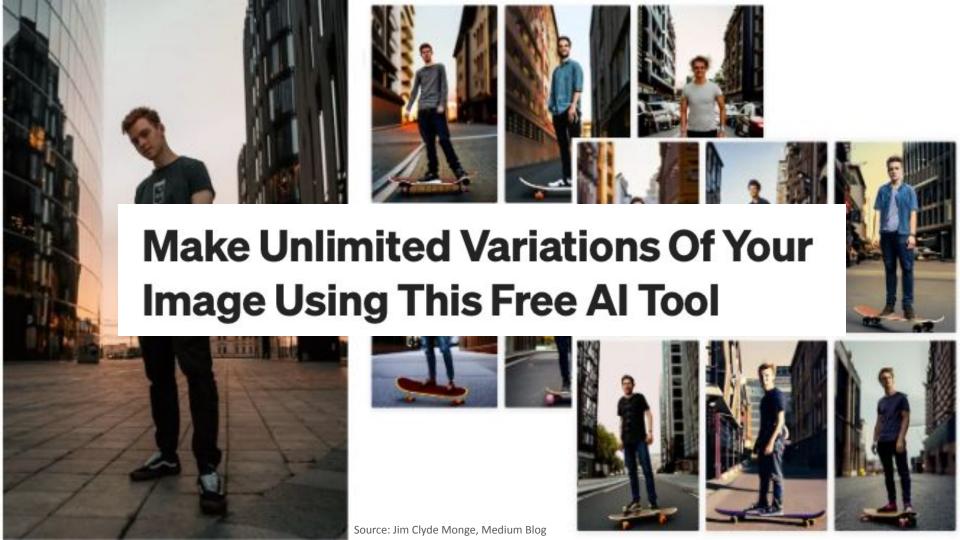
# **An Informal Engagement Hub**

can exist anywhere across the enterprise, and typically DOES NOT log into traditional marketing tools and are not involved with establishing or executing marketing strategy or project workflows. They are, none the less, engaging with customers, employees or prospects.













### **Daily Best Selling**

















[Fated to My Forbidden Vampire] - Get APP and enjoy full episod ...

Updated 6 days ago View full playlist



[Deadly Affair with My Brother-in-Law] - Get APP and enjoy full...

View full playlist





Me] [Fatal Attraction: The Hybri...



Fanged Lovers [Love Me, Bite [Curse of the Dragon King] - Get [We Will Love Again] - Get APP APP and enjoy full episodes now! and enjoy full episodes now!

View full playlist

EP01-05





[Her Desired Alphas] -Get APP APP and enjoy full episodes now! for Love] --Get APP and enjoy fu... and enjoy full episodes now!



[Snatched a Billionaire] - Get APP and enjoy full episodes now!



Your Thoughts Wanted! [I Married as the Replacement Bride] - Get APP and enjoy full... View full playlist

View full playlist

View full playlist

[Ms. Swan, Teach Me Love] - Get [Married for Greencard, Stayed

View full playlist

View full playlist

View full playlist

View full playlist



View full playlist

= 19 videos

[30 Days Til I Marry My Husband's Nemesis] - Get APP...

View full playlist View full playlist



[My Mate is A Vampire] -Get APP and enjoy full episodes now!

View full playlist



[Love Me, Bite Me] -Get APP and enjoy full episodes now!



Dating My Boss [GoodBye, My CEO!] [I Got Married without Yo...

View full playlist



Sweet Revenge [30 Days Til I Marry My Husband's Nemesis]...

View full playlist



Falling for the Alpha [True Luna] [Her Desired Alphas] [My...

View full playlist





















Must-sees More >



Undercover Duo



The Return of the Unwanted Wife



After Divorce: I Become Heiress



Love's Detour to Destiny



Trails of Hope: His Journey Back Home (DUBBED)



Masked Magnate: The Dominant Son-in-Law

Trending More >



Ascension to the Lost Throne



Her Journey Beyond the Script



Hidden Hero: His Time to Shine



Scented Memories: Tracing Love's Lost Path



One Night to Forever



Harvest of Ambition: A CEO's Odyssey



#### Surprise Vows with My CEO Husband

CEO

Sweetness

Katherine uncovers her fiancé's infidelity on their wedding day. Subsequent challenges, including betrayal by her closest friend and overwhelming wedding debts, pave the way for an unexpected turn as an elderly man presents an opulent betrothal offering to marry Katherine.





#### Atlante's Mistaken Fiancée

To ruin her mother's plan of marrying her off to a total stranger, she decides to go undercover in his company. But on her...



#### My Five Brilliant Little Geniuses

After an amorous night with Liam, her long-time sweetheart, Leona, the daughter of a wealthy family, found him...

#### You Might Like













#### HOW MARKETING WORKS

**EXPERIENCE STRATEGIES** 

EXPERIENCE PLATFORMS

EXPERIENCE AUDIENCES

CX
Customer
Experience

Traditional CMS

Mobile Web

Headless CMS

Data Lake

Customers

EX Employee Experience

Analytics Knowledge

Management

Commerce

Employees

PX Partner Experience

Asset Management

Mobile App

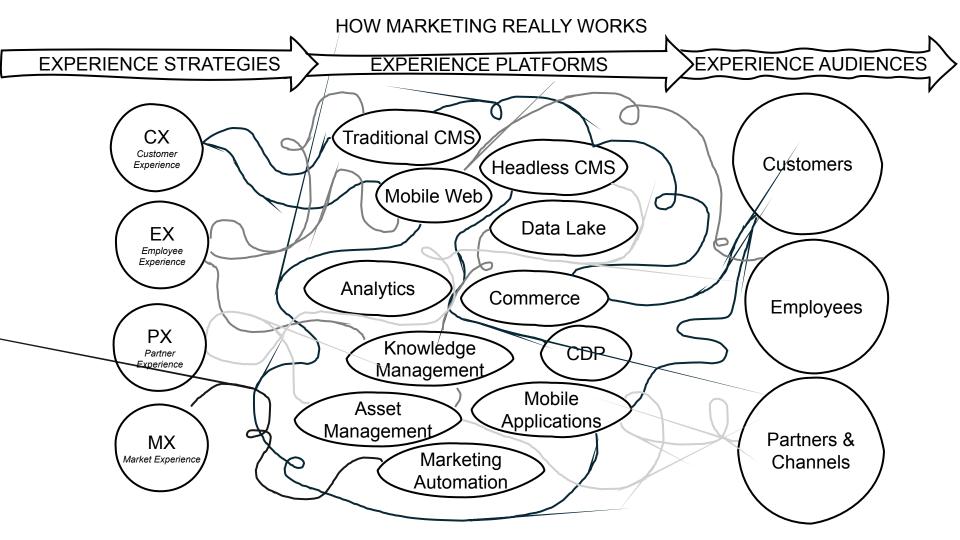
CDP

Partners & Channels

MX Market Experience

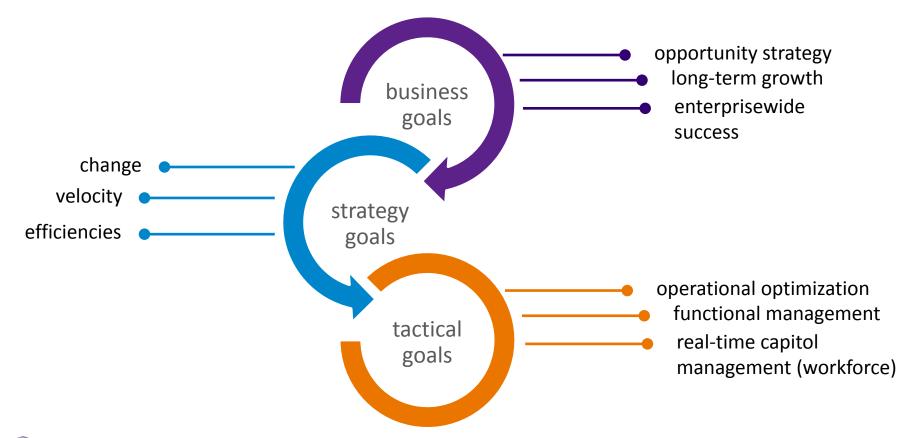
Social

Marketing Automation











# **Session Objectives**

#### Overview

- 1. Evaluating workflows to establish solution framework
- 2. Step-by-step guide to building a marketing work management solution.
- 3. Enhancing visibility and decision-making with effective tools and techniques.
- 4. Advanced strategies for optimizing your solution to maximize impact.



# **Evaluation Framework**

**Establishing Your Solution Requirements** 

▼ smartsheet ENGAGE

# Team design and organization, primary workstreams Visibility - who cares? What do they care about?

risibility with cares. Withat about they care about.

Delivery & endpoints

External data or system

External data or system requirements

Work execution

| Visibility - who cares? What do they care about? |
|--|
| Delivery & endpoints                             |
| External data or system requirements             |
|  |

Team design and organization, primary workstreams

Work execution

Visibility - who cares? What do they care about? Delivery & endpoints External data or system requirements

Team design and organization, primary workstreams

Work execution

| Team design and organization, primary workstreams |
|---|
| Visibility - who cares? What do they care about?  |
| Delivery & endpoints                              |
| External data or system requirements              |
| Work execution                                    |

| Team design and organization, primary workstreams |
|---|
| Visibility - who cares? What do they care about?  |
| Delivery & endpoints                              |
| External data or system requirements              |
| Work execution                                    |

2

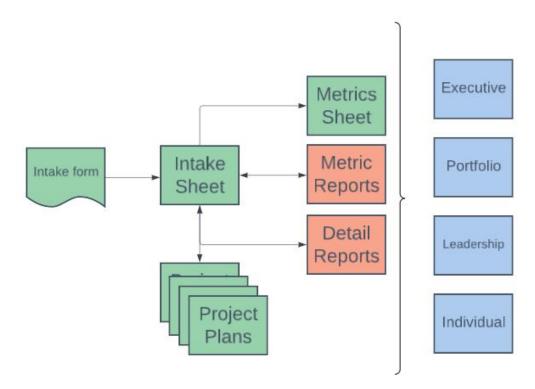
# **Building Blocks**

**Practical Solution Design and Best Practices** 

▼ smartsheet ENGAGE

# **Building Blocks**

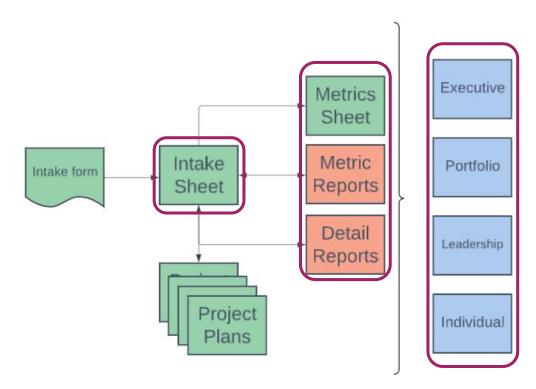
**Simplified** 





# **Building Blocks**

#### **Simplified**





Tuesday @ 1:00 PM

### **Foundation Building**

#### **Intake Sheets**

What goes in my intake sheet (Primary Listing)

- Decision Inputs (Dates, Budget, Stakeholders, Alignment)
- Reporting Dimensions
- Default Values and Formula Fields (look ups, common metrics, health, AI, etc)
- Simple or Complex Indicator / Do I need to a project plan?



# **Programs / Campaigns**

#### **Dimensions to Consider**

- The basics
  - o Title, dates, description, owner
- Briefing (messaging, target, theme, etc)
- Budget
- Approval/Status
- Owner / Contributors
- Objective / Program Alignment
- Type
- Reach
- Audience / Segment
- Channels
- LOB/Product/Brand/Etc
- Performance/Impact\*



# **Programs / Campaigns**

# **Content / Request Mgmt**

#### **Dimensions to Consider**

- The basics
  - Title, dates, description, owner
- Briefing (messaging, target, theme, etc)
- Budget
- Approval/Status
- Owner / Contributors
- Objective / Program Alignment
- Type
- Reach
- Audience / Segment
- Channels
- LOB/Product/Brand/Etc
- Performance/Impact\*

#### **Dimensions to Consider**

- The basics
  - o Type, Title, Description, Status
- Requestor (name/email, team)
- Dates / Projected Delivery
- Approvals
- Team
- Assigned To
- Briefing (formats/requirements)
- Objective / Program Alignment
- SLA / LoE
- Proof Insights (turn these on!)\*

smartsheet ENGAGE

### Formulas, Metrics & Automations

Examples to facilitate reporting and data visualization (and make your life easier!)

Additional columns in your primary intake sheet -

- Health Measurements (custom)
- Capture Dates (when complete or status changes multiple)
- Change Field Value (EG: when date > Launch Date, change to "In Market")
- Auto Fields (Date created, modified, etc)
- Measure from date created to date delivered
- Using Formulas OR Look Up Sheets:
  - Automate Projected Delivery Date w/SLAs and monitor changes over time
  - Automate effort / estimated hours & resource rates (blended or direct)
  - Performance/Outcomes (more on this later)





Examples to facilitate reporting and data visualization (and make your life easier!)

Formulas workspace in the solutions gallery! (Search "Formulas" in the Solution Gallery)

### **Functions List**

Health Measurement Example (Symbol): =IF([At Risk]@row = 1, "Down", IF(AND(Finish@row < TODAY(), [% Complete]@row <> 1), "Down", IF(Status@row = "Complete", "-", IF([% Complete]@row > 0.5, "Up", "Unchanged"))))

DateDiff: Use NETDAYS OR NETWORKDAYS

INDEX Match - Pull in default values based on other row values

IFERROR to keep it clean: =IFERROR(formula, "") OR: =IFERROR(formula, "REVIEW")

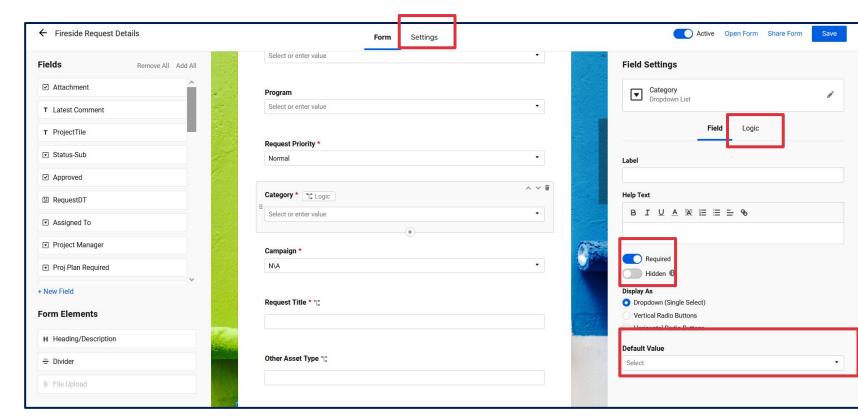
Referencing another sheet - AKA Cross-Sheet References





### **Setting Up Your Intake Process**

**Dynamic Form - Quick Tips** 



# **Connecting Project Plans**

| Program | Туре       | Plan<br>Required | Link | Owner | Start    | Finish   | Health |
|---------|------------|------------------|------|-------|----------|----------|--------|
| А       | Integrated | Yes              | LINK | Jen   | 10/15/24 | 11/30/24 |        |
| В       | Social     | No               |      | Steph | 11/1/24  | 11/18/24 |        |
| С       | Social     | No               |      | Liz   | 11/8/24  | 11/20/24 |        |

If you're not using Control Center - make sure you know what fields in your intake sheet need to be updated/linked when you connect a new project plan. Examples may include: health, date changes, % complete/progress



### Get some data in there - test it out!

|     |      |          | Pr       | Approval        | Campaign ID        | Campaign Name                                  | Description  | Primary Hero | Status      | Brand        | Start               | Finish   | Days to<br>Launch | Owner               | Stakeholders   | Campaign<br>Type               | Objective Alignment  | Strategic Goal                      | Budget               | Health |
|-----|------|----------|----------|-----------------|--------------------|--|--|--------------|-------------|--------------|---------------------|----------|-------------------|---------------------|--|--------------------------------|--|-------------------------------------|----------------------|--------|
|     | 0 11 |          |          |                 |                    |  |  |              | <u>a</u>    |              |                     |          | f <sub>×</sub>    |                     |  | 3300                           |  |                                     |                      |        |
| 1 : | 0    | <b>a</b> | <b>Z</b> | Approved        | 3M0003             | Unleash Your Inner Superh                      | Encourages active lifestyle in children using superhero imagery.   | V            | Complete    | Sonata       | 01/09/25            | 12/16/24 | 150               | Bryanna Dubreuil    | Brooklyn Jansen     Everett Crosse     Michael Loughrey        | Brand<br>Awareness<br>Campaign | Promote New Products or<br>Increase ARR<br>Competitive Growth<br>Lead Generation   | Acquisition<br>Growth<br>Engagement | \$1,500,000          | -      |
| 2   | 0    | â        |          | Declined        | <del>3M0022</del>  | Lost in Time: Rediscover th                    | Revitalizes a publishing house's classic<br>iterature collection with new designs<br>and online discussions:   | NIE I        | Requested   | Silver Creek | <del>00/27/24</del> | 10/26/24 | 45                | Tamika Marshall     | Brocklyn Jensen Bruce Ferguson Michael Loughrey                | SEO<br>campaign                | Competitive Growth Lead Generation   | Growth<br>Retention                 | <del>\$150,000</del> |        |
| 3   | 0    | a        |          | Approved        | 3M0004             | Escape the Ordinary: Explo<br>Destinations     | Promotes a travel agency specializing in<br>unique and exotic destinations through<br>social media challenges and influencer<br>partnerships.                      |              | In Progress | Silver Creek | 10/26/24            | 02/18/25 | 75                | (6) Harley Sterling | Bruce Ferguson Everett Crosse Michael Loughrey                 | Product<br>Launch<br>Campaign  | Increase ARR Competitive Growth Improve retention rates Elevate thought leadership | Acquisition<br>Growth               | \$750,000            | 2      |
| 4   | 0    | <b>a</b> |          | Approved        | 3M0005             | Beyond the Ordinary: Expe<br>in Every Bite     | Introduces a new restaurant with a focus on innovative culinary creations through chef interviews and interactive social media challenges.                         |              | In Progress | Sonata       | 11/30/24            | 03/25/25 | 110               | Mai Senjima         | Brooklyn Jansen Bruce Ferguson Everett Crosse                  | SEO<br>campaign                | Promote New Products or  | Acquisition<br>Growth               | \$1,100,000          | =      |
| 5   | 0    |          |          | On Hold         | 3M0008             | The Power of Connection:                       | Promotes a co-working space designed to foster collaboration and build community with virtual networking events and member testimonials.                           |              | Requested   | Sonata       | 08/18/24            | 09/25/24 | 6                 | Tamika Marshall     | Brooklyn Jansen Everett Crosse Michael Loughrey                | Product<br>Launch<br>Campaign  | Promote New Products or<br>Increase ARR<br>Competitive Growth                      | Engagement                          | \$60,000             |        |
| 6   | 0    |          |          | Under<br>Review | 3М0009             | Unlock Your Creative Pote<br>Artist Within     | Encourages artistic expression by promoting new art supplies with online tutorials and social media challenges.  |              | Requested   | Silver Creek | 01/09/25            | 03/10/25 | 150               | Brooklyn Jansen     | Brooklyn Jansen Bruce Ferguson Everett Crosse Michael Loughrey | Video<br>Marketing<br>Campaign | Elevate thought leadership   | Growth<br>Retention                 | \$1,500,000          |        |
| 7   | 0    |          | <b>Z</b> | Approved        | 3M0010             | Embrace the Unexpected: E<br>of Spontaneity    | Promotes an adventure travel company<br>2 specializing in spontaneous trips with<br>user-generated content contests and<br>flash sales,                            | 5            | New         | Sonata       | 10/21/26            | 02/11/27 | 800               | 30 Bryanna Dubreuil | Brooklyn Jansen Bruce Ferguson Michael Loughrey                | Brand<br>Awareness<br>Campaign | Promote New Products or<br>Increase ARR<br>Competitive Growth<br>Lead Generation   | Acquisition                         | \$8,000,000          | -      |
| В   | 0    | <b>a</b> |          | Declined        | 3 <del>M0011</del> | The Past, Reimagined: Exp<br>Like Never Before | Promotes a new interactive museum experience using AR technology with social media teasers and behind the scenes glimpses:   |              | Requested   | Silver Creek | <del>00/16/24</del> | 10/15/24 | 4                 | @ Paul Finley       | Everett Crosse  Kai Senjima  Michael Loughrey                  | Product<br>Launch<br>Campaign  | Promote New Products or  | Engagement                          | <del>\$42,000</del>  |        |
| 9   | 0    | a        |          | Approved        | 3M0012             | Write Your Own Story: Cra<br>Career            | Empowers individuals to design their<br>professional journeys through<br>inspirational stories, interactive<br>assessments, and webinars with<br>industry experts. |              | New         | Sonata       | 08/16/24            | 12/09/24 | 4                 | M Kai Senjima       | Brooklyn Jansen     Everett Crosse     Michael Loughrey        | SEO<br>campaign                | Promote New Products or<br>Increase ARR<br>Competitive Growth                      | Engagement                          | \$42,000             | -      |

# 3

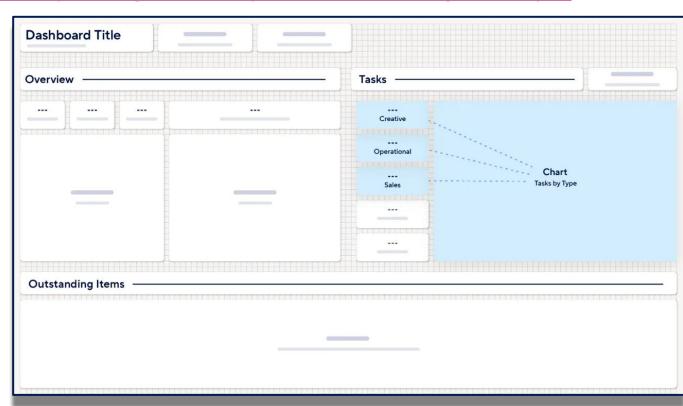
# **Representing Impact**

Reporting & Data Visualization Best practices for data organization, aggregation, reporting, visualization

smartsheet ENGAGE

### **Sketch it out**

https://www.smartsheet.com/content-center/product-insights/smartsheet-tips/smartsheet-dashboard-design-effective-layouts



### **Metrics Sheets vs. Reports**

#### Which one should I use?

#### **Metrics sheets**

- Manual effort to create, harder to include data from multiple sheets
- Stable / limited set of categories
- All functions available for summarization
- Include in charts or metrics widgets
- Not usually intended to be accessed by users
- No 'current user' function

#### **Reports**

- Easy to create; include data from multiple sheets
- Dynamic / large set of categories
- Limited functions for summarization.
- Use for charts but <u>not</u> metrics widgets
- Embed as-is on dashboards
- Expand / collapse groups
- Easily incorporates 'current user' filter



# **Metrics Sheet**

**Primary Column** 

Cycle Time

Yes

New

Pending

- Requests by Status

**Under Review** 

Hold - Need More Info

Employee Engagement

Expand AI Capabilities

Requests by Department

Requests by Objective

Customer Support

Revenue Growth

Approved

Rejected

DEI

Finance

Awaiting Review

Review Complete
- Provisioned Status

In Review

Metrics

31

334

25

24

7

5

27

34

5

84

14

64

104

94

94

What? Why?

# **Metrics Sheet**

### What? Why?

| Primary  | Placeholder  | Budget         | Portfolio Budget<br>Remaining | Committed        | Total Budget<br>Requested | Spend            | Remaining      | Remaining % | Audience  | Conversion<br>Rate<br>fi ① | MQL     |
|--|--|----------------|-------------------------------|------------------|---------------------------|------------------|----------------|-------------|-----------|----------------------------|---------|
|  | Enter Current Year                                 | 2023           |                               |                  |                           |                  |                |             |           |                            |         |
| - 2023   |  |                |                               |                  |                           |                  |                |             |           |                            |         |
| - 2023 - Budget  | Budget   | \$7,750,000.00 | \$4,676,000.00                | \$3,074,000.00 4 | \$6,044,000.00            | \$1,227,477.84   | \$4,816,522.16 | 78%         | 1,842,592 | 5.6%                       | 103,863 |
| Tier 1   | 2023 - Budget - Tier 1                             | \$4,000,000.00 | \$3,200,000.00                | \$800,000.00     | \$3,300,000.00            | \$26,359.78      | \$3,273,640.22 | 83%         | 715,786   | 9.4%                       | 67,200  |
| Tier 2   | 2023 - Budget - Tier 2                             | \$2,000,000.00 | \$948,000.00                  | \$1,052,000.00   | \$1,202,000.00            | \$663,000.00     | \$539,000.00   | 60%         | 439,488   | 3.4%                       | 14,916  |
| Tier 3   | 2023 - Budget - Tier 3                             | \$1,250,000.00 | \$28,000.00                   | \$1,222,000.00 4 | \$1,522,000.00 4          | \$538,118.06     | \$983,881.94   | 122%        | 615,374   | 3.5%                       | 21,747  |
| Tier 4   | 2023 - Budget - Tier 4                             | \$500,000.00   | \$500,000.00                  | \$0.00 <         | \$20,000.00               | \$0.00           | \$20,000.00    | 4%          | 71,944    | 0.0%                       | 0       |
| - 2023 - Segments  | Segments   |                |                               | \$3,074,000.00 4 | \$6,044,000.00            | \$1,227,477.84   | \$4,816,522.16 |             | 1,842,592 | 0.0%                       |         |
| All  | 2023 - Segments - All                              |                |                               | \$1,870,000.00 4 | \$4,370,000.00 4          | \$1,118,000.00 4 | \$3,252,000.00 | 26%         | 1,289,188 | 0.0%                       | C       |
| Current Customer   | 2023 - Segments - Current Customer                 |                |                               | \$60,000.00      | \$530,000.004             | \$18,654.52      | \$511,345.48   | 4%          | 240,954   | 0.0%                       | 0       |
| Prospect   | 2023 - Segments - Prospect                         |                |                               | \$992,000.00     | \$992,000.00              | \$48,359.78      | \$943,640.22   | 5%          | 148,090   | 0.0%                       | 0       |
| Prior Customer   | 2023 - Segments - Prior Customer                   |                |                               | \$152,000.00 4   | \$152,000.00              | \$42,463.54      | \$109,536.46   | 28%         | 164,360   | 0.0%                       | C       |
| - 2023 - Objective   | Objective  |                |                               |                  |                           |                  |                |             |           |                            |         |
| Promote New Products or Services   | 2023 - Objective - Promote New Products or Service |                |                               | \$2,357,000.00 4 | \$5,157,000.00 4          | \$695,014.30     | \$4,461,985.70 |             |           |                            |         |
| Increase ARR   | 2023 - Objective - Increase ARR                    |                |                               | \$1,560,000.00 4 | \$4,060,000.00            | \$495,014.30     | \$3,564,985.70 |             |           |                            |         |
| Competitive Growth   | 2023 - Objective - Competitive Growth              |                |                               | \$1,670,000.00   | \$4,620,000.00            | \$521,014.30     | \$4,098,985.70 |             |           |                            |         |
| Lead Generation  | 2023 - Objective - Lead Generation                 |                |                               | \$800,000.004    | \$3,450,000.00            | \$26,359.78      | \$3,423,640.22 |             |           |                            |         |
| Improve retention rates  | 2023 - Objective - Improve retention rates         |                |                               | \$550,000.00 4   | \$550,000.004             | \$450,000.004    | \$100,000.00   |             |           |                            |         |
| Increase brand awareness   | 2023 - Objective - Increase brand awareness        |                |                               | \$42,000.00 4    | \$42,000.00               | \$16,463.54      | \$25,536.46    |             |           |                            |         |
| Improve conversion rates   | 2023 - Objective - Improve conversion rates        |                |                               | \$42,000.00      | \$42,000.00               | \$22,000.00      | \$20,000.00    |             |           |                            |         |
| Elevate thought leadership   | 2023 - Objective - Elevate thought leadership      |                |                               | \$620,000.00 4   | \$640,000.00 4            | \$503,000.00 4   | \$137,000.00   |             |           |                            |         |
| - 2022   |  |                |                               |                  |                           |                  |                |             |           |                            |         |
| - 2022 - Budget  | Budget   | \$7,750,000.00 | \$3,050,000.00                | \$4,700,000.00 4 | \$4,700,000.004           | \$4,653,000.00   | \$47,000.00    | 61%         | 1,977,422 | 0.1                        | 103,863 |
| Tier 1   | 2022 - Budget - Tier 1                             | \$4,000,000.00 | \$700,000.00                  | \$3,300,000.00 4 | \$3,300,000.004           | \$3,267,000.00 4 | \$33,000.00    | 83%         | 1,465,786 | 0.0                        | 67,200  |
| Tier 2   | 2022 - Budget - Tier 2                             | \$2,000,000.00 | \$1,800,000.00                | \$200,000.00 4   | \$200,000.00              | \$198,000.00     | \$2,000.00     | 10%         | 61,636    | 0.2                        | 14,916  |
| Tier 3   | 2022 - Budget - Tier 3                             | \$1,250,000.00 | \$650,000.00                  | \$600,000.00 4   | \$600,000.00              | \$594,000.00     | \$6,000.00     | 48%         | 225,000   | 0.1                        | 21,747  |
| Tier 4   | 2022 - Budget - Tier 4                             | \$500,000.00   | -\$100,000.00                 | \$600,000.004    | \$600,000.004             | \$594,000.00 4   | \$6,000.00     | 120%        | 225,000   | 0.0                        | 0       |
| - 2022 - Segments  | Segments   |                |                               | \$4,700,000.00 4 | \$4,700,000.004           | \$4,653,000.00   | \$47,000.00    |             | 1,977,422 | 0.0                        |         |
| All  | 2022 - Segments - All                              |                |                               | \$4,350,000.00   | \$4,350,000.00            | \$4,306,500.00   | \$43,500.00    | 99%         | 1,850,000 | 0.0                        | 0       |
| Current Customer   | 2022 - Segments - Current Customer                 |                |                               | \$0.00           | \$0.00                    | \$0.00           | \$0.00         |             | 0 (       |                            | 0       |
| Prospect   | 2022 - Segments - Prospect                         |                |                               | \$150,000.00 4   | \$150,000.00 4            | \$148,500.00 4   | \$1,500.00     | 99%         | 65,786    | 0.0                        | 0       |
| Prior Customer   | 2022 - Segments - Prior Customer                   |                |                               | \$200,000.00 4   | \$200,000.004             | \$198,000.00 (   | \$2,000.00     | 99%         | 61,636    | 0.0                        | 0       |
| - 2022 - Objective   | Objective  |                |                               |                  |                           |                  |                |             |           |                            |         |
| Promote New Products or Services   | 2022 - Objective - Promote New Products or Servic  |                |                               | \$3,550,000.00 4 | \$3,550,000.00            | \$3,514,500.00   | \$35,500.00    |             |           |                            |         |
| The state of the s |  |                |                               |                  |                           |                  |                |             |           |                            |         |

### **REFERENCE: Common Formulas**

Mostly <u>cross-sheet references</u> w/some insheet simple summaries

- You can see here why we pull aggregations in to the primary intake sheets - you don't want to keep up w/these

formulas across hundreds of project plans



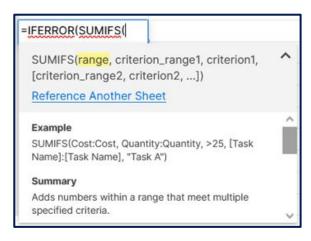
Commonly using countif(s) and sumif(s) formulas, average, min/max etc., use IFERROR to keep in clean

#### CountIF & CountIFS

- COUNTIF(range, criterion)
- COUNTIFS (range1, criterion1, [range2criterion2...])

#### SumIF & SumIFS

- SUMIF(range, criterion, [sum\_range])
- SUMIFS(range, criterion\_range1, criterion1,[criterion\_range2, criterion2...])



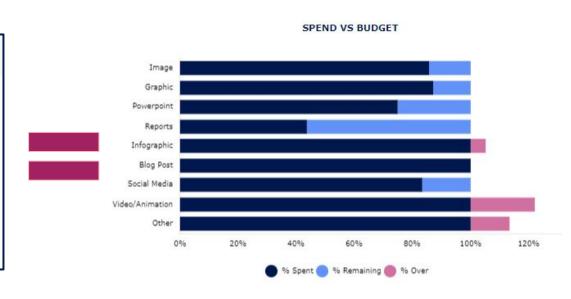


Smartsheet charts unpacked: Elevate your dashboard game Thursday @ 10:30 AM

# **Using Reports for Data Visualization**

To support chart widgets

| Request Type    | % Spent | % Remaining | % Over |
|-----------------|---------|-------------|--------|
| Image           | 86%     | 14%         | 0%     |
| Graphic         | 87%     | 13%         | 0%     |
| Powerpoint      | 75%     | 25%         | 0%     |
| Reports         | 44%     | 56%         | 0%     |
| Infographic     | 100%    | 0%          | 5%     |
| Blog Post       | 100%    | 0%          | 0%     |
| Social Media    | 83%     | 17%         | 0%     |
| Video/Animation | 100%    | 0%          | 22%    |
| Other           | 100%    | 0%          | 13%    |





# **Using Reports for Detailed Presentation**

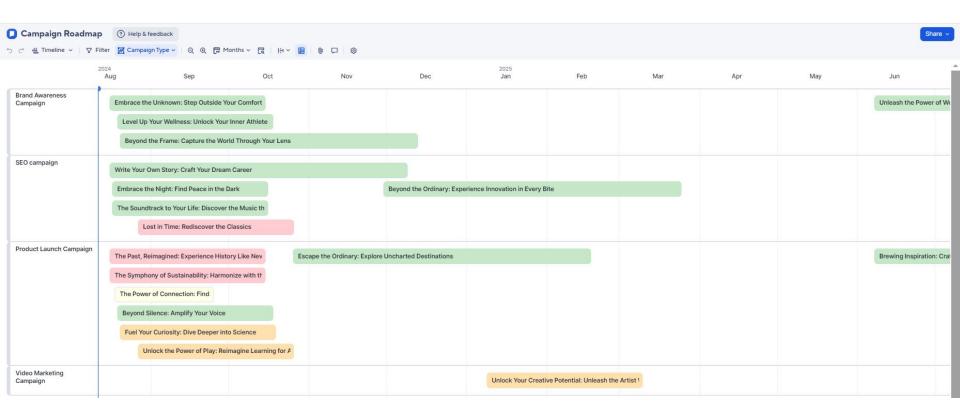
### Presenting focused, detailed data

| 0 = = | Asset Title                               | Job#    | Reviewers   | Legal Review         | Routing/Revision<br>Status | Date Review<br>Status<br>Changed | SLA | Stage Due<br>Date | Expected<br>Completion<br>Date | Proof<br>Status     | Requested By  | Requesting<br>Department | Requested<br>Due Date | Hero Image/F<br>Image  |
|-------|---|---------|---|----------------------|----------------------------|----------------------------------|-----|-------------------|--------------------------------|---------------------|---|--------------------------|-----------------------|--|
|       | ▼ Task Due<br>Completed                   |         |   |                      |                            |                                  |     |                   |                                |                     |   |                          |                       |  |
| 1 0 🖻 | Home: Tile Photo: Experience<br>Hub       | REQ 006 | customizer will replace<br>this cell with your<br>contact | € Vera Bowers        | Completed                  | 07/25/24                         | 28  | 09/03/24          | 09/17/24                       | Approved            | customizer will<br>replace this cell<br>with your contact | Sales                    | 08/20/24              |  |
|       | ▼ Task Due Due in Next 10 days            |         |   |                      |                            |                                  |     |                   |                                |                     |   |                          |                       |  |
| 2     | Social Campaign                           | REQ-005 | HR Harry Riggs  | Kai Senjima          | Assigned for Build         | 08/09/24                         | 14  | 08/29/24          | 09/12/24                       |                     | customizer will<br>replace this cell<br>with your contact | Sales                    | 08/20/24              |  |
| 3     | Video Assets template                     | REQ-013 | customizer will replace<br>this cell with your<br>contact | Mai Senjima          | Assigned for Build         | 08/12/24                         | 14  | 08/30/24          | 09/13/24                       |                     | R Harry Riggs   | Services                 | 09/04/24              |  |
| 4 0 🙃 | Engage Hero Home                          | REQ-018 | Harry Riggs  Jamal King  Kelly Smart  Vera Bowers         | <b>K</b> ai Senjima  | In Revision                | 08/12/24                         | 14  | 08/30/24          |                                | In Review           | (B) Harry Riggs   | Marketing                | 09/10/24              |  |
|       | ▼ Task Due  Due in Next 5 days            |         |   |                      |                            |                                  |     |                   |                                |                     |   |                          |                       |  |
| 5 0   | Social Media Series Content -<br>Employee | REQ-003 | 🕼 Jamal King  | <b>⋒</b> Kal Senjima | Assigned for Build         | 08/06/24                         | 14  | 08/26/24          | 09/09/24                       |                     | customizer will<br>replace this cell<br>with your contact | Marketing                | 08/23/24              | B countries ENGAGE Potential untilizated Registers having Stay, 1997 1, Justice, 1884, 1 |
| 6 0 🗩 | Video Assets                              | REQ-008 | Harry Riggs  Kelly Smart  Vera Bowers                     | Mai Senjima          | In Revision                | 08/16/24                         | 5   | 08/23/24          | 09/06/24                       | Requires<br>Changes | HB Harry Riggs  | Product                  | 08/30/24              |  |



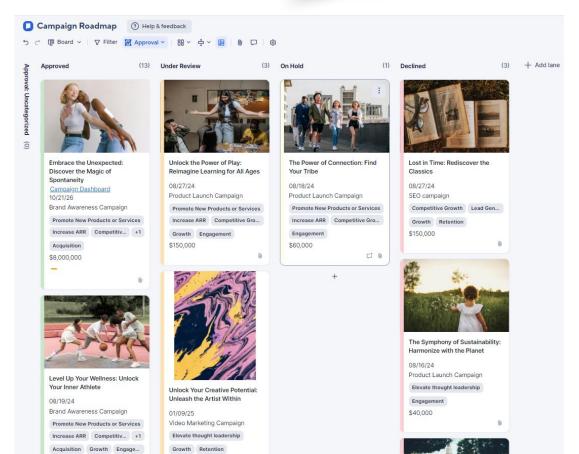
### Views to Include

Include links out to important views





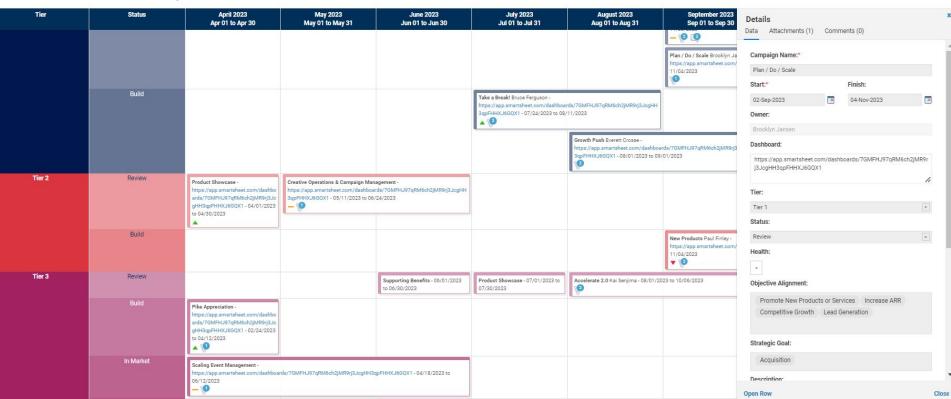
### Views to Include





### Views to Include

### Embed directly or link out



Dashboard Widgets / Overview

**Charts** for comparison

Metrics for direct outcomes

Reports for detailed outcomes

Published Views enable interactivity

Title, Text, Links, Web Content

#### PERFORMANCE & PLANNING LEADERSHIP DASHBOARD PROGRAM FINANCIALS DISTRIBUTION BY OBJECTIVE \$20,000,000.00 \$25,000,000.00 \$30,000,000.00 \$40,000,000.00 \$45,000,000.00 BUDGET BUDGET SUPPORT BY PILLAR BUDGET COMMITTED BY TIER Budget At Risk .Reporting Tier 1 \$9,251,000.00 Budget Remaining Reporting Ter 2 \$10,749,000.00 .Reporting Tar 3. Committed .Reporting Tier 4. \$0.00 \$2,000.000.00 \$4,000.000.00 \$6,000.000.00 \$8,000.000.00 \$10,000.000.00 \$12,000.000.00 Growth Retention Engagement Committed Rentifolio Budget Remaining CAMPAIGN REVIEW Primary Objective Alignment Approval Total \$13,377,000.00 \$9,500,000.00 ..Reporting Tier 1.. Promote New Products or Sr. Annual customer engagement conference. This year will be an immersive, interactive Increase ARR ENGAGE 2023 \$1,500,000,00 07/18/24 Approved experience packed with actionable sessions, real-time solutioning, thought-provoking Competitive Growth speakers, and the tools to belo you realize new potential Lead Generation Promote New Products or Sr Plan / Do / Scale \$8,000,000.00 09/02/23 11/04/23 All Acquisition campaign Competitive Growth Lead Generation \$1,347,000.00 ..Reporting Tier 2... CONTENT FINANCIALS TOTAL BUDGET TOTAL ACTUAL TOTAL REMAINING % REMAINING \$80,500 \$71,000 \$9,500 12% COST BREAKDOWN BUDGET VS ACTUALS

Dashboard Widgets / Overview

**Charts** for comparison

Metrics for direct outcomes

Reports for detailed outcomes

Published Views enable interactivity

Title, Text, Links, Web Content

#### .. COMPANY NAME..

CAMPAIGNS PORTFOLIO DASHBOARD



Dashboard Widgets / Overview

**Charts** for comparison

Metrics for direct outcomes

Reports for detailed outcomes

Published Views enable interactivity

Title, Text, Links, Web Content



Dashboard Widgets / Overview

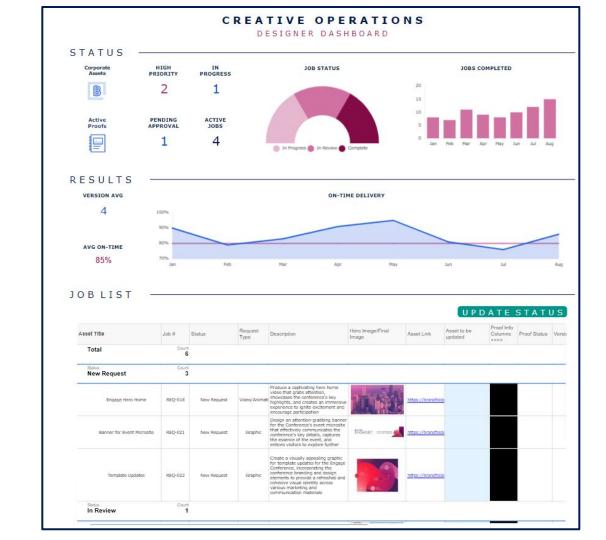
**Charts** for comparison

Metrics for direct outcomes

Reports for detailed outcomes

Published Views enable interactivity

Title, Text, Links, Web Content



#### Thursday @ 9:00 AM

### **Consider the User Experience**

### **Closing tips**

- Every dashboard should have a primary audience and be intentional for that audience
  - Use links to provide easy access to supporting assets, sites, views
- Consider what's interactive and what's view only make sure widgets are set up properly for this
- Simplicity less clicks, less interpretation, clear, concise and impactful





# **Advance Plays**

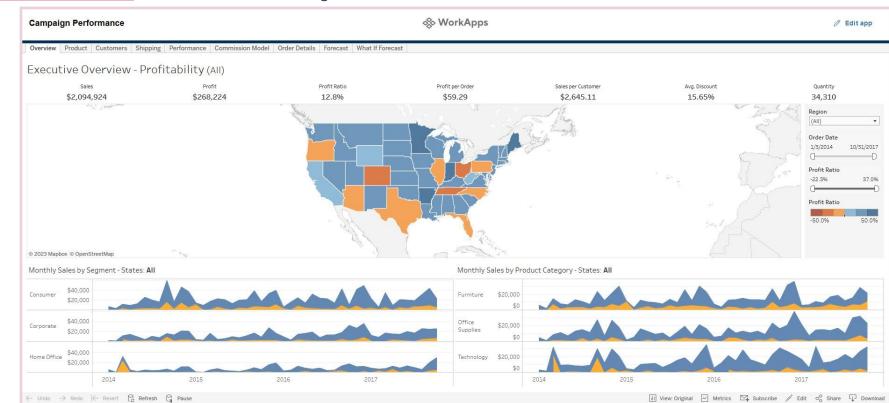
BI Integration, Data shuttle and Brandfolder Insights

▼ smartsheet ENGAGE

### **Don't Reinvent the Wheel**

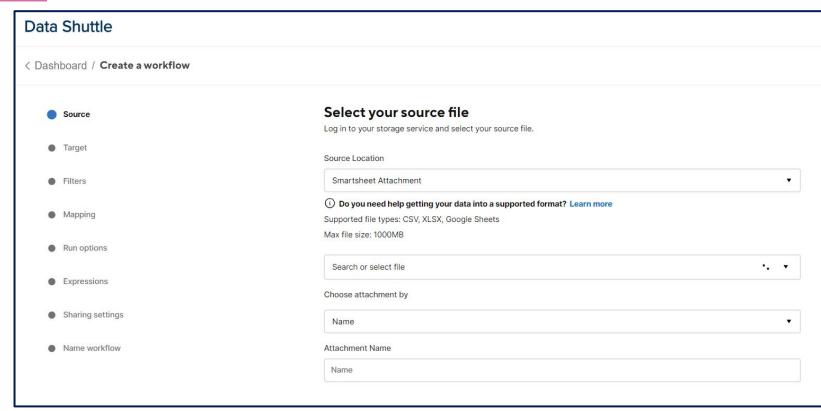
#### **Tableau & Power BI**

Embed on a dashboard - Use the Web Content Widget

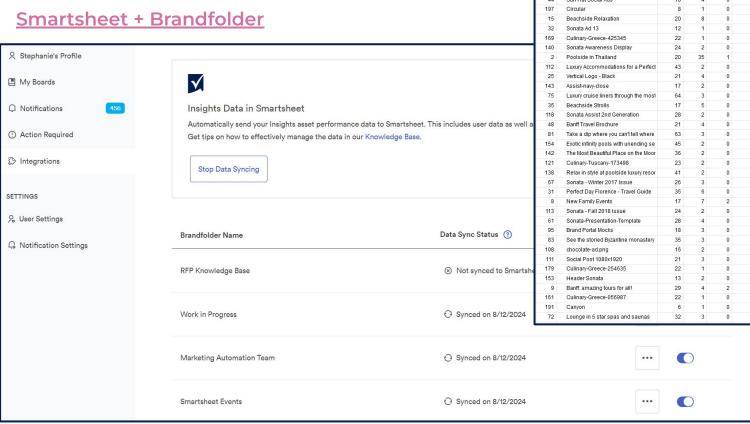


# **Data Onboarding**

### **Data Shuttle**

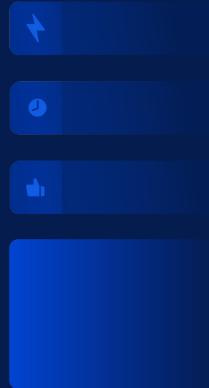


# **Content Insights**



| Asset<br>Type | Name                                    | Length | View | Share | Download | Vie    | Sh    | Do    | D-Rank | S-Rank | V-Rank | R-Rank                |
|---------------|---|--------|------|-------|----------|--------|-------|-------|--------|--------|--------|-----------------------|
| 44            | Sun Hat Social Ads                      | fx 18  | 4    | 0     |          | 1 257  | 204   | 1.101 | fs 172 | fs 36  | fs 200 | f <sub>k</sub>        |
| 197           | Sun Hat Social Ads<br>Circular          | 18     | 1    | 0     | 0        | 1,257  |       | 1,109 | 1/2    | 73     | 199    | 81 <sub>,</sub><br>88 |
|               |   |        | 8    |       |          |        |       |       | 200    |        | 1850   |                       |
| 15            | Beachside Relaxation                    | 20     |      | 0     | 2        | 1,822  | 1,034 | 564   | 184    | 143    | 198    | 160                   |
| 32            | Sonata Ad 13                            | 12     | 1    | 0     | 1        | 1,979  |       | 6,037 | 65     | 68     | 197    | 149                   |
| 169           | Culinary-Greece-425345                  | 22     | 1    | 0     | 0        | 2,051  |       | 1,638 | 158    | 70     | 196    | 157                   |
| 140           | Sonata Awareness Display                | 24     | 2    | 0     | 0        | 2,423  | 1,775 |       | 15     | 96     | 195    | 148                   |
| 2             | Poolside in Thailand                    | 20     | 35   | 1     | 5        | 2,967  |       | 4,648 | 105    | 49     | 194    | 20                    |
| 112           | Luxury Accommodations for a Perfect     | 43     | 2    | 0     | 0        | 3,094  |       | 6,094 | 64     | 120    | 193    | 29                    |
| 25            | Vertical Logo - Black                   | 21     | 4    | 0     | 0        | 4,185  |       | 5,398 | 80     | 142    | 192    | 188                   |
| 143           | Assist-navy-close                       | 17     | 2    | 0     | 0        | 4,509  |       | 8,75  | 10     | 61     | 191    | 128                   |
| 75            | Luxury cruise liners through the most   | 64     | 3    | 0     | 0        | 4,706  |       | 1,65  | 157    | 180    | 190    | 63                    |
| 35            | Beachside Strolls                       | 17     | 5    | 0     | 1        | 4,911  |       | 8,159 | 25     | 28     | 189    | 117                   |
| 118           | Sonata Assist 2nd Generation            | 28     | 2    | 0     | 0        | 5,206  |       | 2,950 | 130    | 43     | 188    | 92                    |
| 48            | Banff Travel Brochure                   | 21     | 4    | 0     | 0        | 5,533  | 1,439 | 8,179 | 24     | 122    | 187    | 53                    |
| 81            | Take a dip where you can't tell where   | 63     | 3    | 0     | 0        | 5,644  | 818   | 6,692 | 54     | 161    | 186    | 75                    |
| 154           | Exotic infinity pools with unending se  | 45     | 2    | 0     | 0        | 5,917  | 2,842 | 200   | 190    | 37     | 185    | 126                   |
| 142           | The Most Beautiful Place on the Moor    | 36     | 2    | 0     | 0        | 6,933  | 2,881 | 9,070 | 2      | 32     | 184    | 125                   |
| 121           | Culinary-Tuscany-173498                 | 23     | 2    | 0     | 0        | 7,945  | 2,668 | 194   | 191    | 47     | 183    | 9                     |
| 138           | Relax in style at poolside luxury resor | 41     | 2    | 0     | 0        | 9,239  | 2,982 | 5,37  | 81     | 22     | 182    | 189                   |
| 67            | Sonata - Winter 2017 Issue              | 26     | 3    | 0     | 0        | 9,287  | 1,165 | 8,258 | 23     | 134    | 181    | 23                    |
| 31            | Perfect Day Florence - Travel Guide     | 35     | 6    | 0     | 0        | 9,515  | 435   | 6,461 | 57     | 184    | 180    | 144                   |
| 8             | New Family Events                       | 17     | 7    | 2     | 1        | 9,709  | 278   | 4,49  | 108    | 191    | 179    | 50                    |
| 113           | Sonata - Fall 2018 Issue                | 24     | 2    | 0     | 0        | 10,391 | 655   | 1,625 | 159    | 168    | 178    | 135                   |
| 61            | Sonata-Presentation-Template            | 28     | 4    | 0     | 0        | 10,89  | 1,428 | 374   | 187    | 123    | 177    | 115                   |
| 95            | Brand Portal Mocks                      | 18     | 3    | 0     | 0        | 10,93! | 2,35  | 2,04  | 151    | 65     | 176    | 140                   |
| 83            | See the storied Byzantine monastery     | 35     | 3    | 0     | 0        | 10,97  | 3,072 | 1,115 | 171    | 19     | 175    | 183                   |
| 108           | chocolate-ad.png                        | 16     | 2    | 0     | 0        | 11,179 | 1,564 | 8,86  | 6      | 113    | 174    | 61                    |
| 111           | Social Post 1080x1920                   | 21     | 3    | 0     | 0        | 11,699 | 2,211 | 9,080 | 1      | 72     | 173    | 95                    |
| 179           | Culinary-Greece-254635                  | 22     | 1    | 0     | 0        | 11,987 | 2,450 | 755   | 181    | 58     | 172    | 41                    |
| 153           | Header Sonata                           | 13     | 2    | 0     | 0        | 12,16  | 1,557 | 905   | 178    | 114    | 171    | 163                   |
| 9             | Banff: amazing tours for all!           | 29     | 4    | 2     | 0        | 12,29  | 3,200 | 82    | 198    | 8      | 170    | 22                    |
| 161           | Culinary-Greece-056987                  | 22     | 1    | 0     | 0        | 12,351 | 454   | 10    | 200    | 182    | 169    | 35                    |
| 191           | Canyon                                  | 6      | 1    | 0     | 0        | 12,691 | 496   | 4,137 | 113    | 179    | 168    | 10                    |
| 72            | Lounge in 5 star spas and saunas        | 32     | 3    | 0     | 0        | 12,77  | 2,849 | 4,34  | 110    | 35     | 167    | 119                   |

Wrap Up!



▼ smartsheet ENGAGE

#### Tuesday @ 4:00 PM

### **Unpacking**

That was a LOT!



#### **Strong Foundation**

Evaluation and building blocks



# **Audience Based Outcomes**

Enhancing visibility and decision-making



# Optimization & Continuous Improvement

Optimizing your solution to maximize impact



### Resources

### Sessions, Booths, Reference Sites & More

#### **Additional Resources:**

Solution Center Templates

Marketing Maturity Assessment

Come see us after session or @ booth: Smartsheet for Marketers & Creatives

#### Other sessions to check out!

- Tackling marketing inefficiencies: Less talk, more action
- Unlock precision data retrieval with INDEX, MATCH, and COLLECT
- Streamline product development processes for faster time to market
- Getting Started with Dashboards
- Formulas: Building blocks for data analysis
- Smartsheet charts unpacked: Elevate your dashboard game
- Creative solutions to your creative team's biggest challenges
- How to get your marketing department to embrace Smartsheet
- Scaling Smartsheet Data Shuttle
- Drive organizational change without friction

Follow up with your account team to arrange a call with one of our marketing SMEs (myself or one of my team)



# Next steps...

- Q&A
- Let's Chat
- Visit the booths

### Take the survey

We'd love to hear your thoughts on the session.

Open this session in the mobile app, click "Survey," and answer two questions — it's that easy!

Thank you.

smartsheet ENGAGE

### **Register for upcoming User Groups**



# Continue to expand your Smartsheet skills and connections by attending a User Group.

### **Smartsheet User Groups**

- Discover how others are using Smartsheet
- Network with the Smartsheet team and your peers
- Virtual and in-person events around the globe

