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# ENGAGE

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# Creative Solutions to Your Creative Team's Biggest Challenges







**Tygre Hamilton**Marketing Solutions
Specialist







**Karen Pytel**Design Operations Manager
Savvas Learning Co.









## **Learning Objectives**

Learn to set up an effective intake process and prioritize projects strategically.

Identify and mitigate common bottlenecks using Smartsheet tools.

Foster collaboration and create a structured environment that supports creativity.

Ensure brand consistency and compliance with approval workflows and proofing processes.



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Wrap up



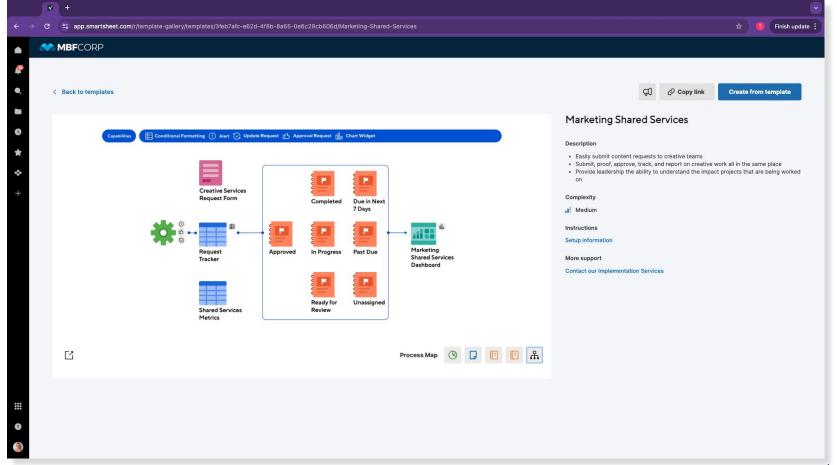


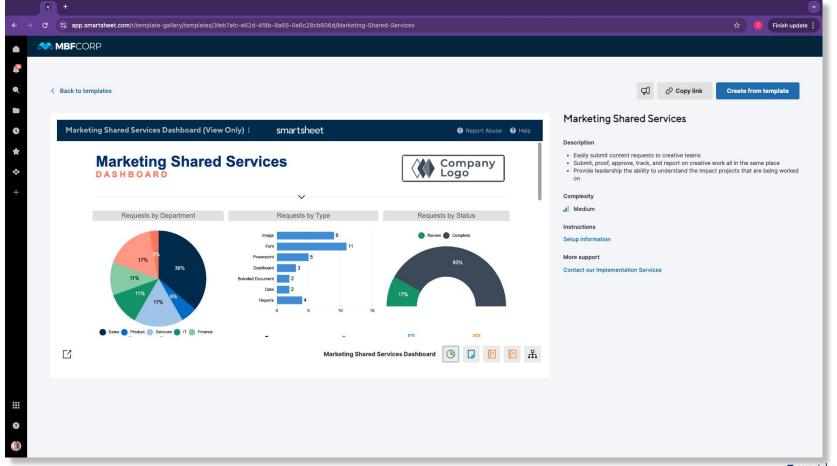


## **Meet Jordan**

**Creative Ops, Manager** 

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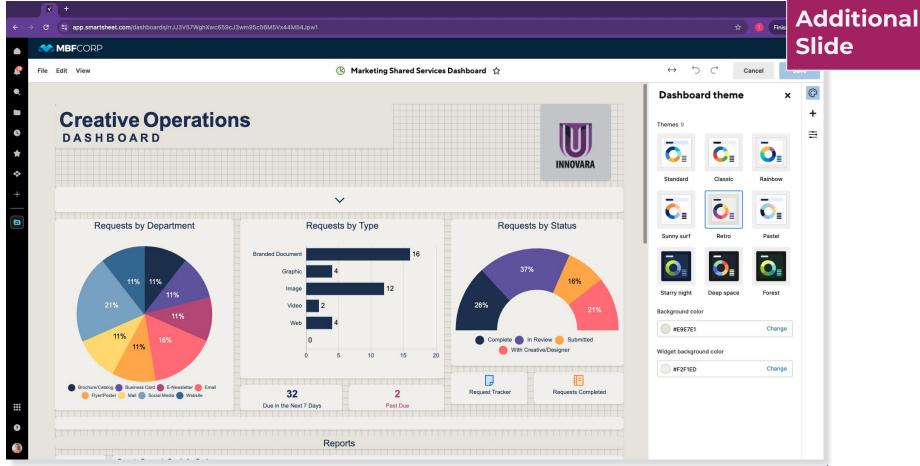


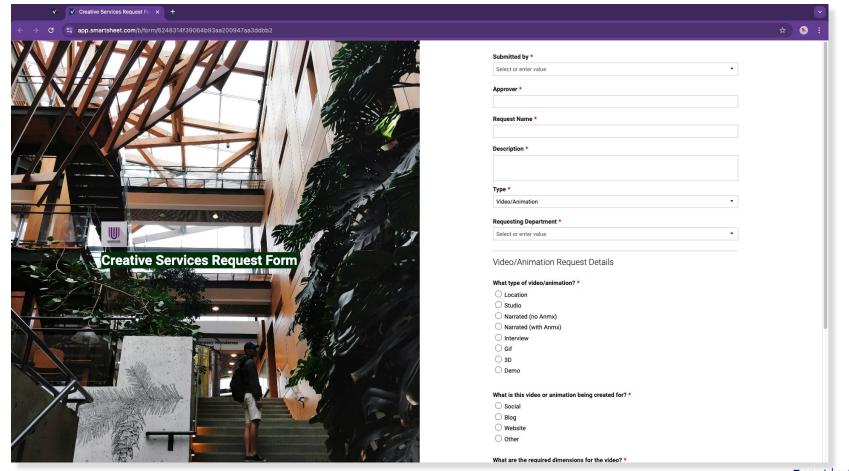


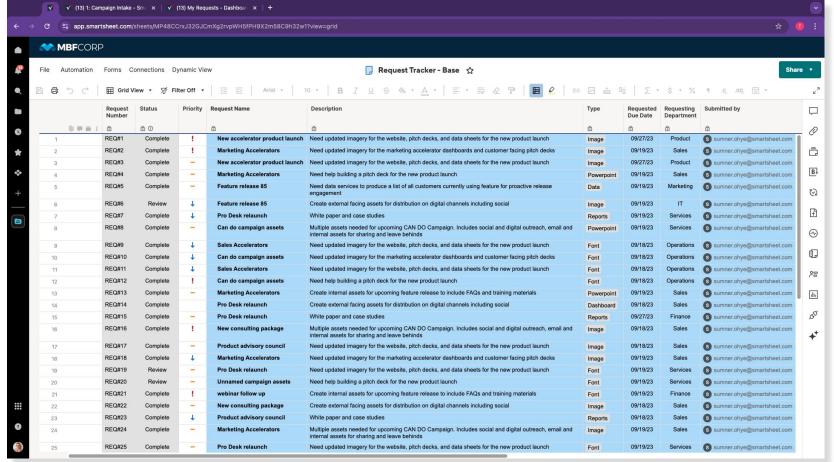
**Dashboard Tip:** 

## Dashboard Theme

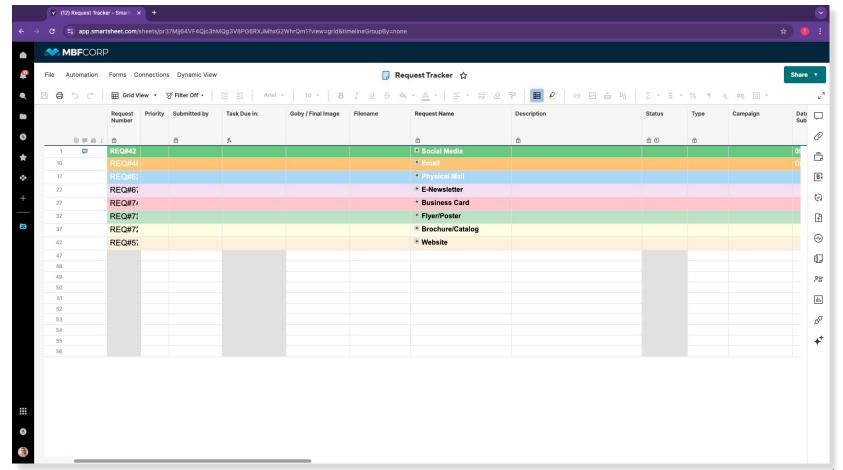


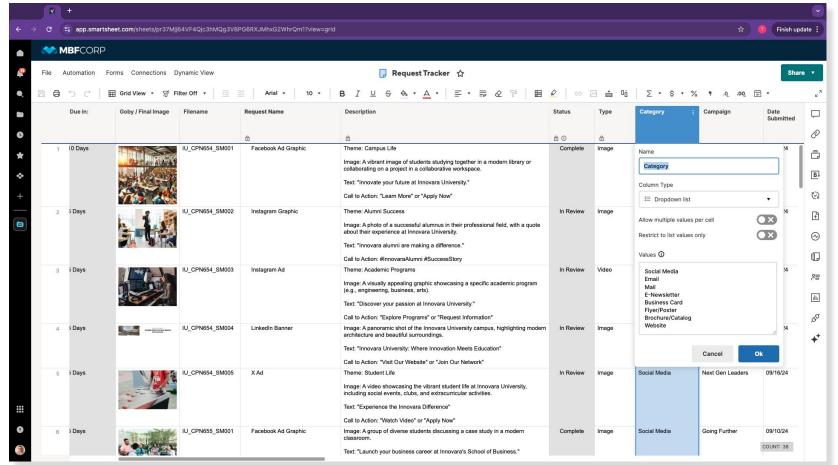


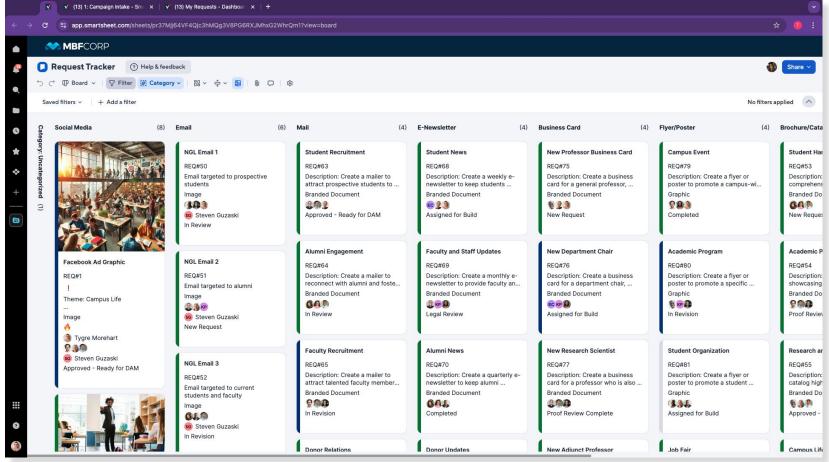


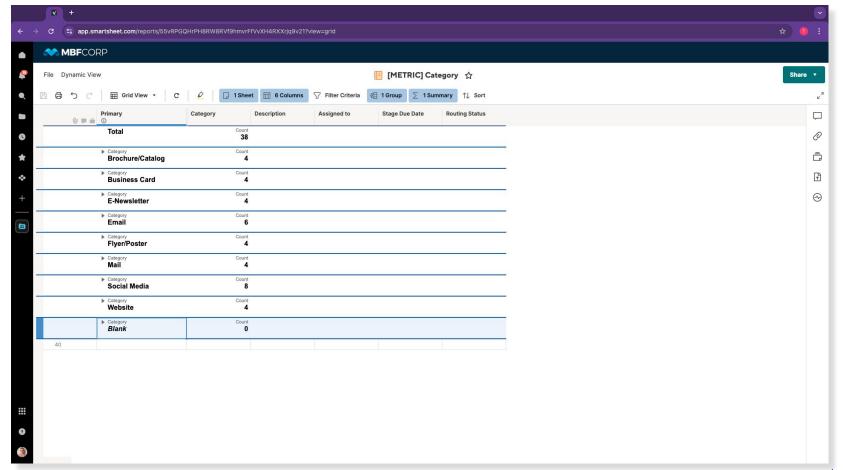




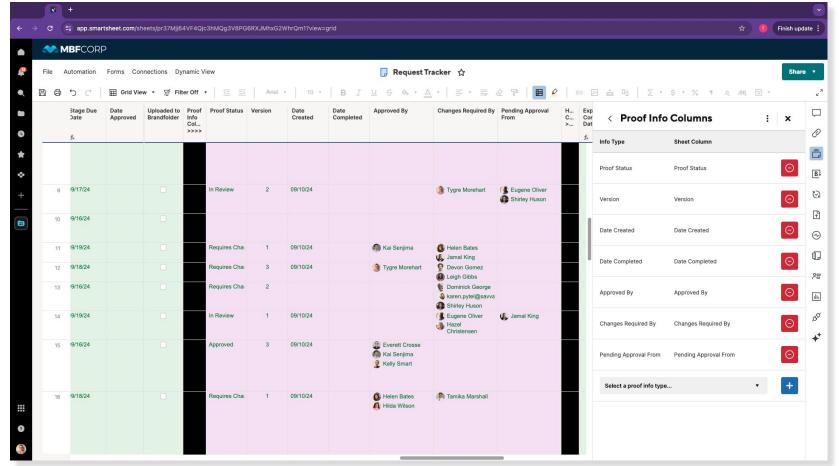












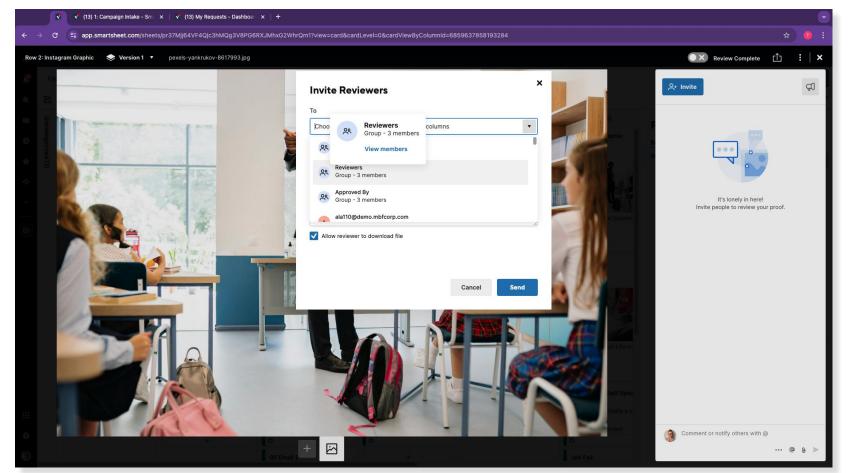




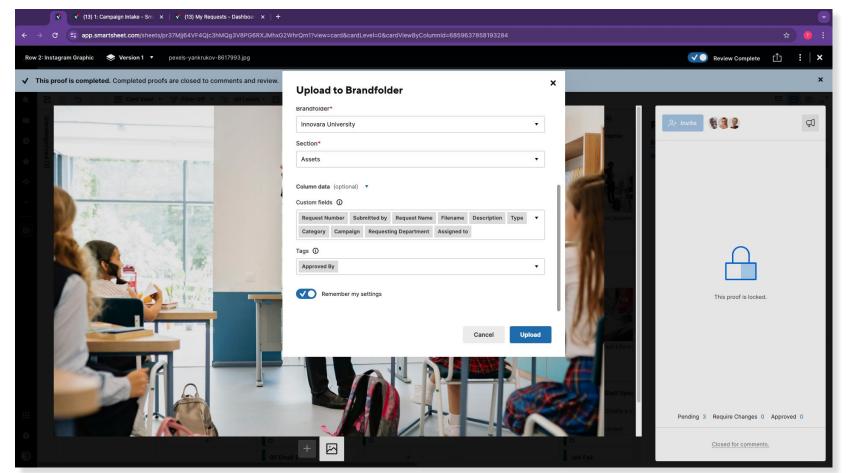
**Proofing Tip: Invite using a** 

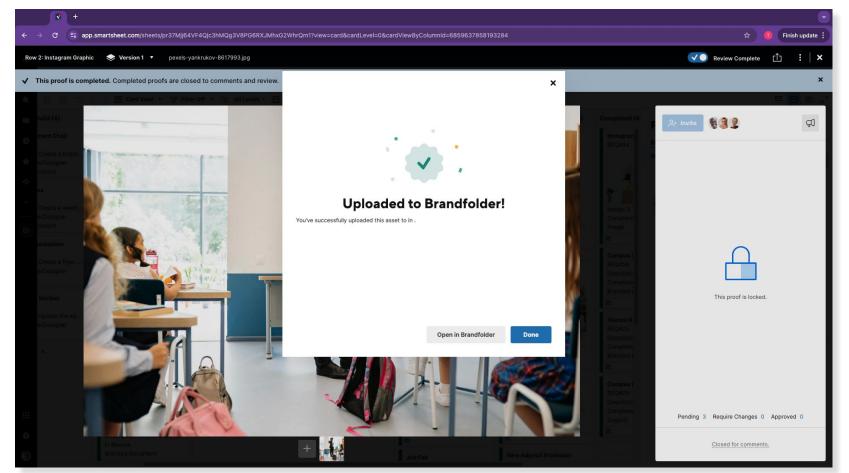
## **Contact Column**



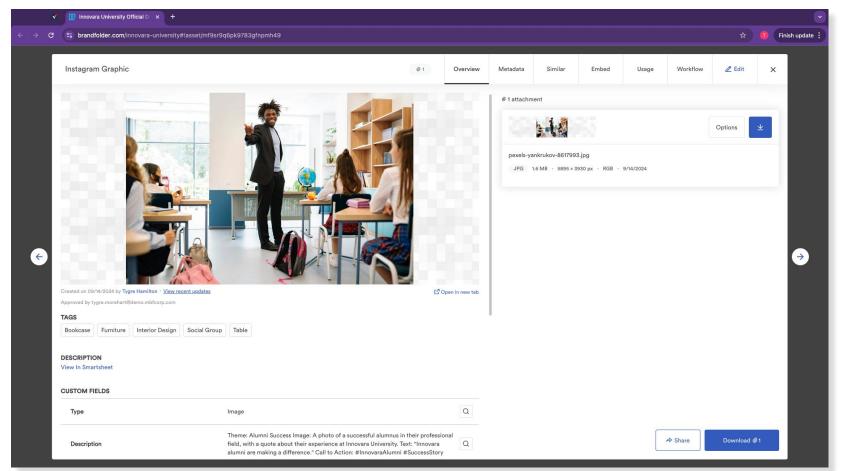


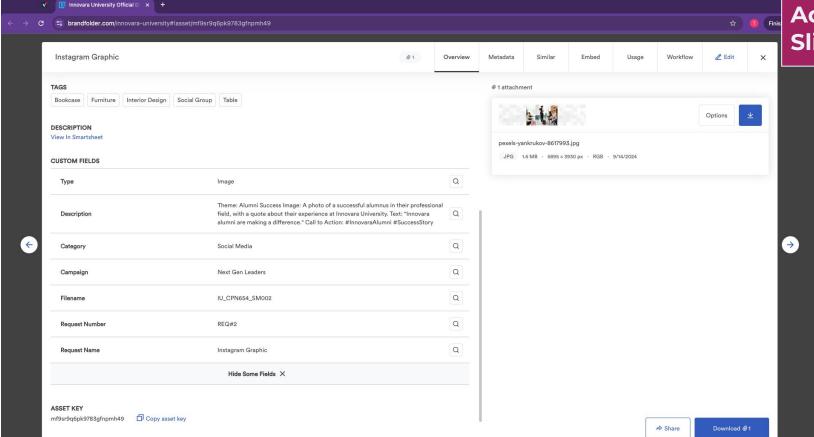








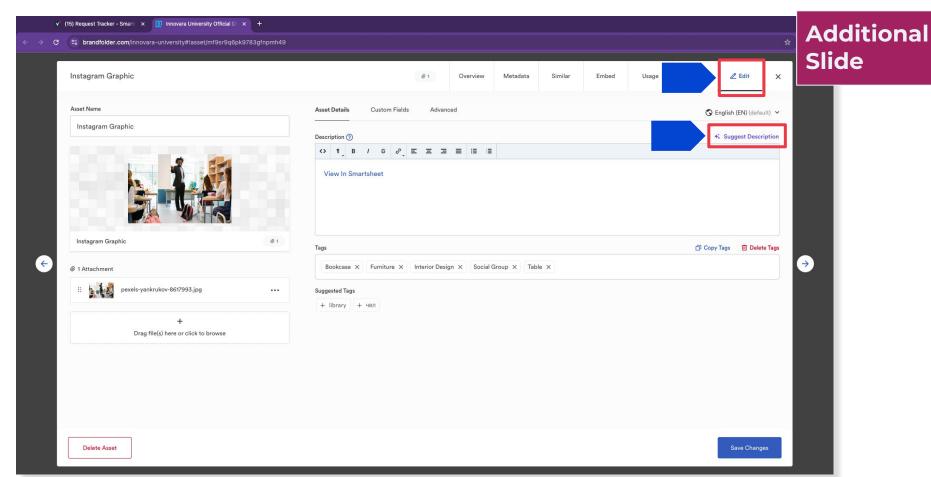




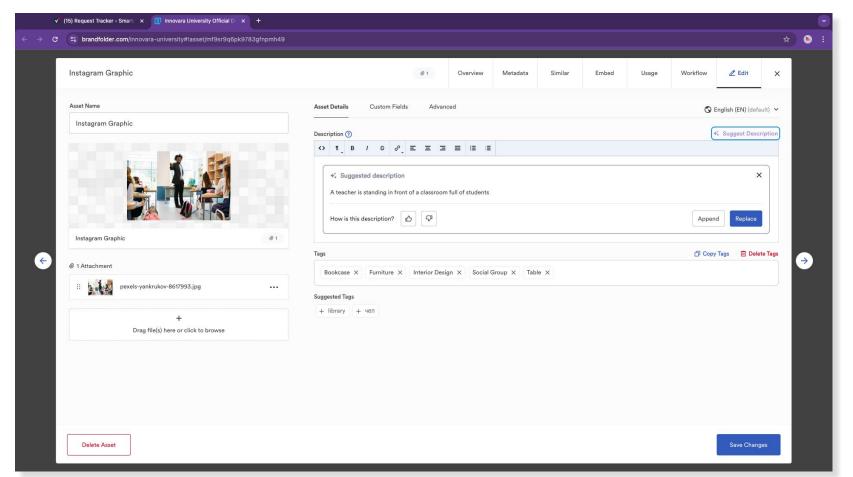




LINK TO ASSET CARD







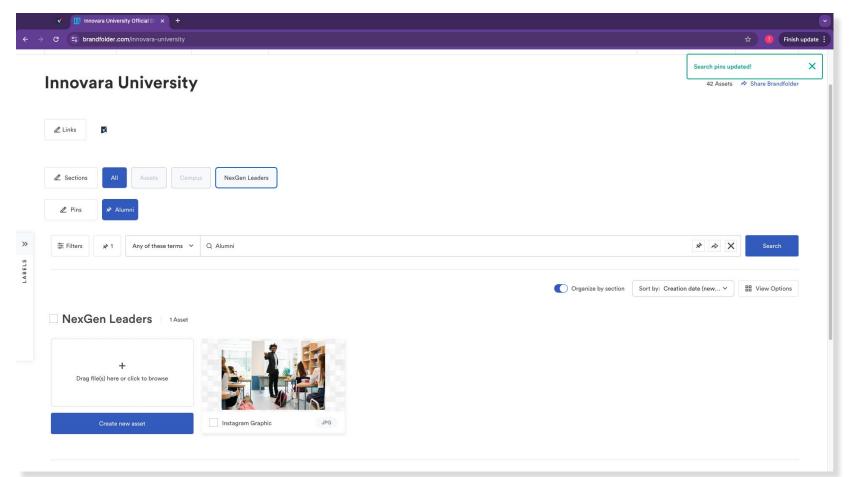


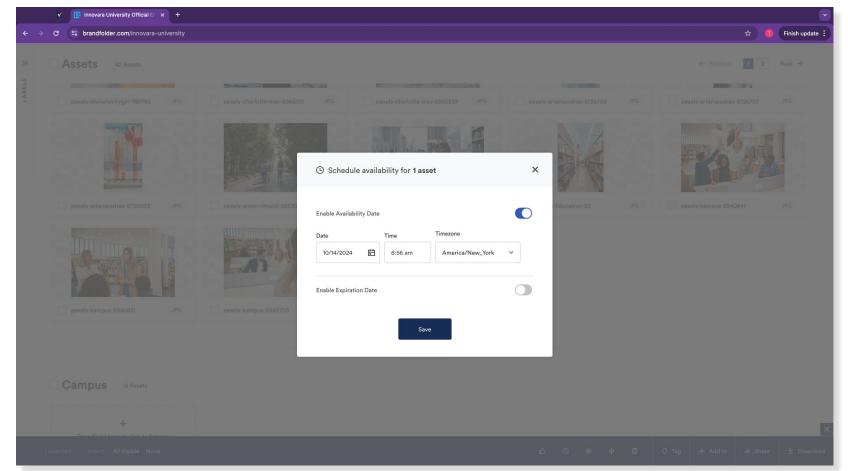
Brandfolder Al "Suggest Description"

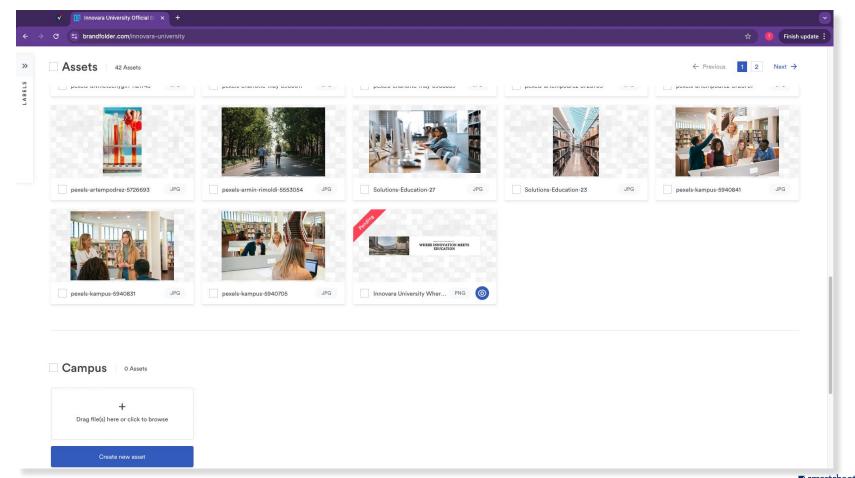
## Append

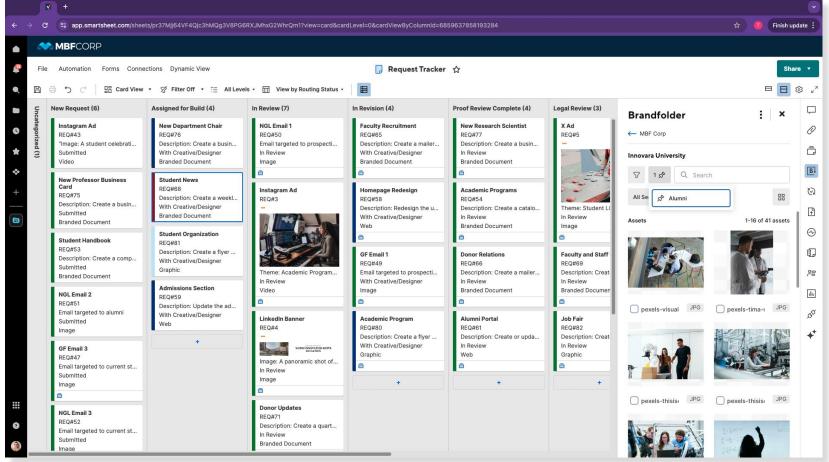
Will keep the link to Smartsheet











### From solid foundation to scaled solution



Process = 🔽

Collaboration and workflow are going well



#### **Thoughtful Changes**

Improve but don't break

Adapt to needs



#### Scaling the Solution

Building automation and using formulas to reduce manual effort

Scaling setup with Control Center



2

## **Streamlining Success**

Using Automation to reduce manual effort

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## **Automations Tip:**

## ACTION - Brief description of

action

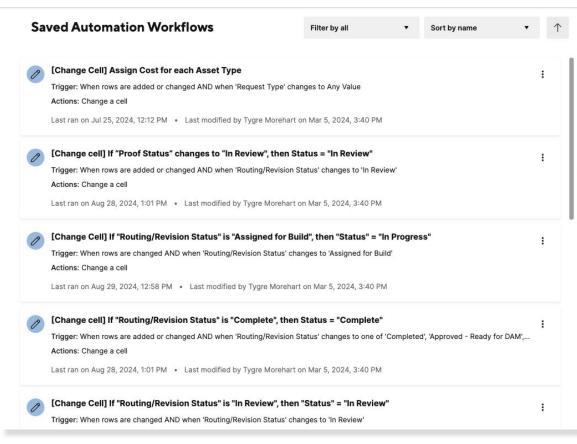
EX: [DATE] Update "Routing/Revision Status Date Changed" column

smartsheet









### **Popular Templates**





Alert someone when specified criteria are met

Remind someone on a specific date





Move a row to another sheet when specified criteria are met

Request an update every week

See more templates



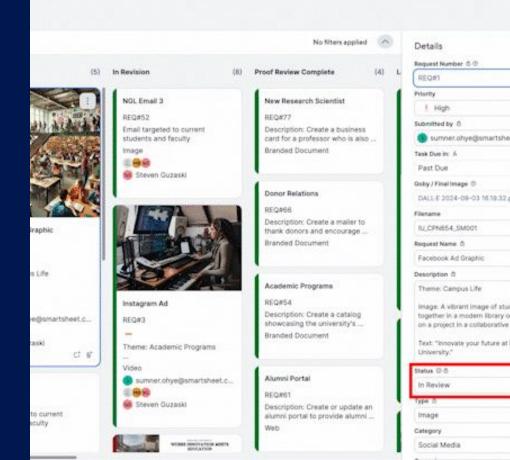
# **Update Overall Status**

What: Workflow to update "Status" column

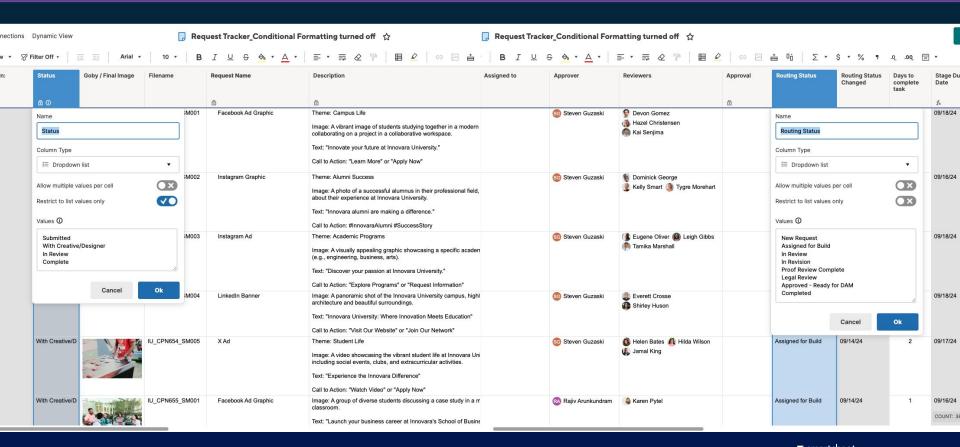
Why: Reduce duplicative manual updates

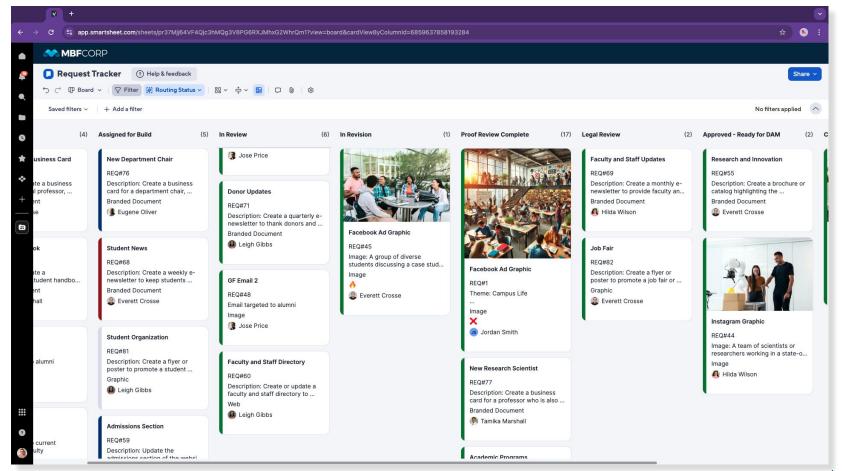
### How:

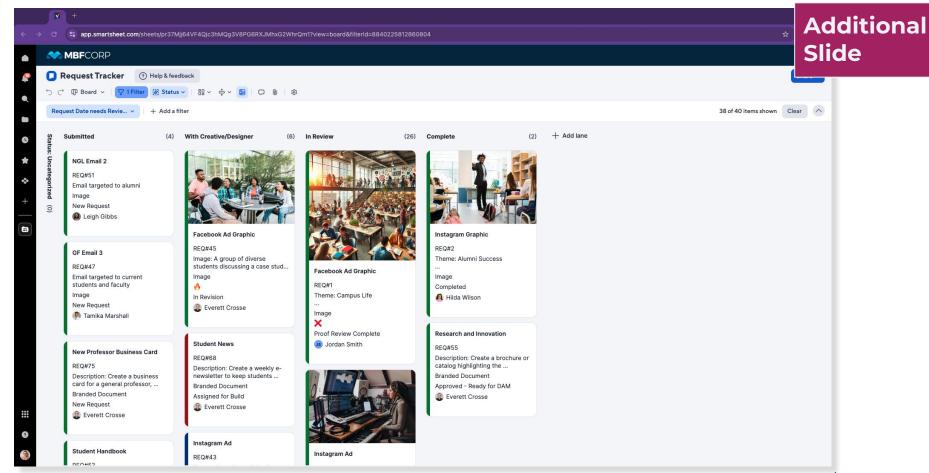
- 1. Define different status columns
- 2. Determine grouping
- 3. Create Workflow



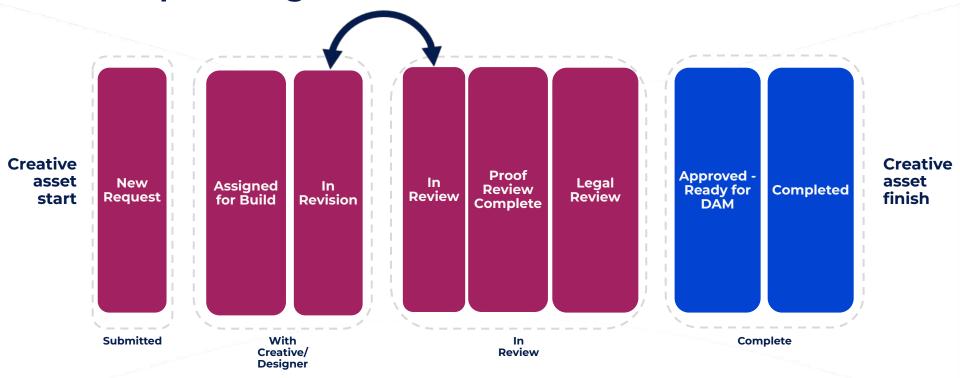
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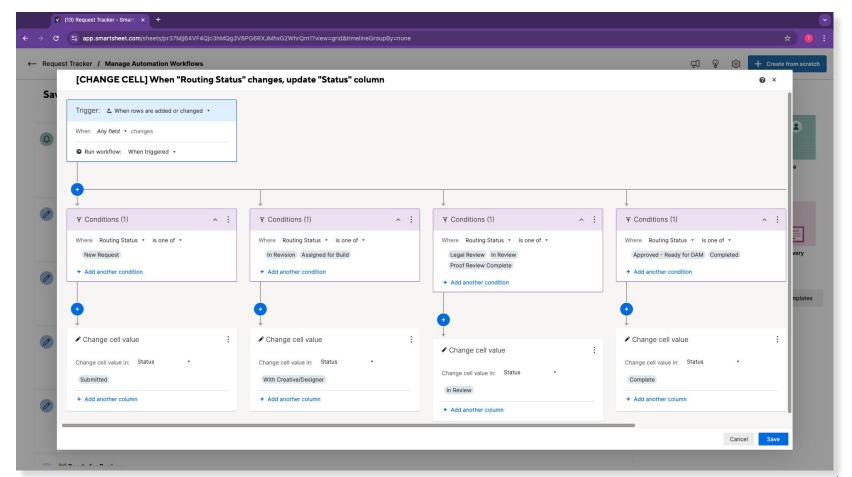




# **Status | Routing/Revision Status**









## **Auto-fill dates**

**What:** Workflow to automatically stamp the date when a particular column is updated.

**Why:** Having a "Stage Due Date" column means that there will always be a due date for each phase.

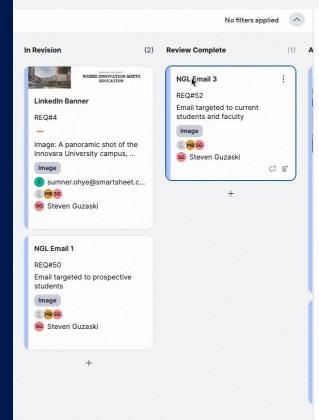
#### How:

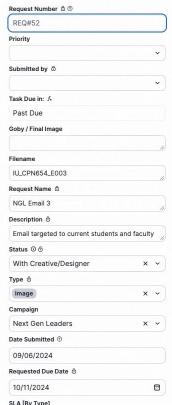
- Create 3 Columns
  - a. Routing Status Changed [date]
  - b. Days to complete task [text]
  - c. Stage Due Date [date]
- Create workflow to change date in "Routing Status Changed" column

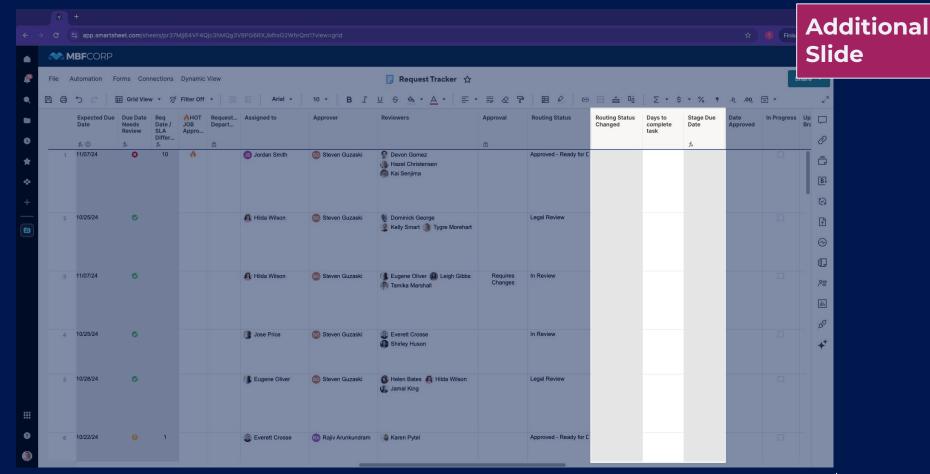
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# Additional Slide

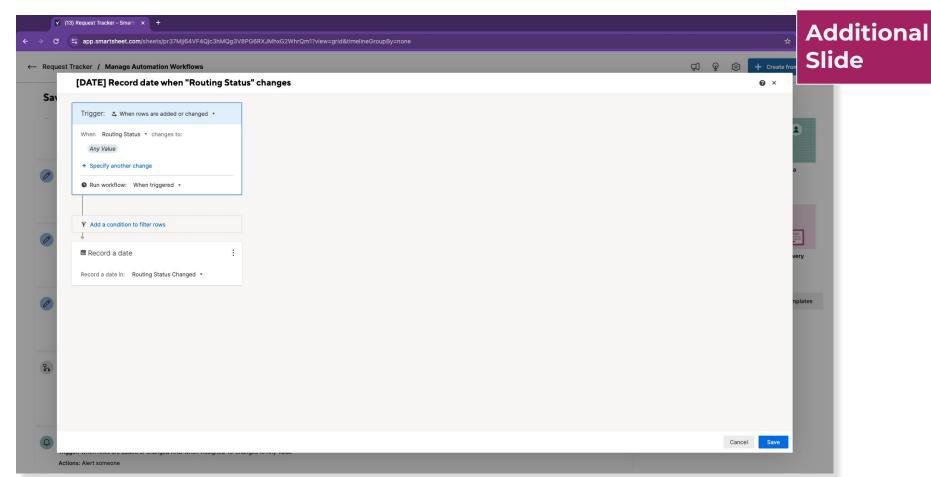
Details













# **Review is Complete**

**What:** Notification and/or update routing status when proof review is complete.

**Why:** Having a stage specifically for review complete can be handy for several reasons.

- Alert routing person
- Arrange on board view to show task required

**How:** Workflow can include both steps. When "Pending approval" changes, update "Routing Status" and alert Jordan that review is complete

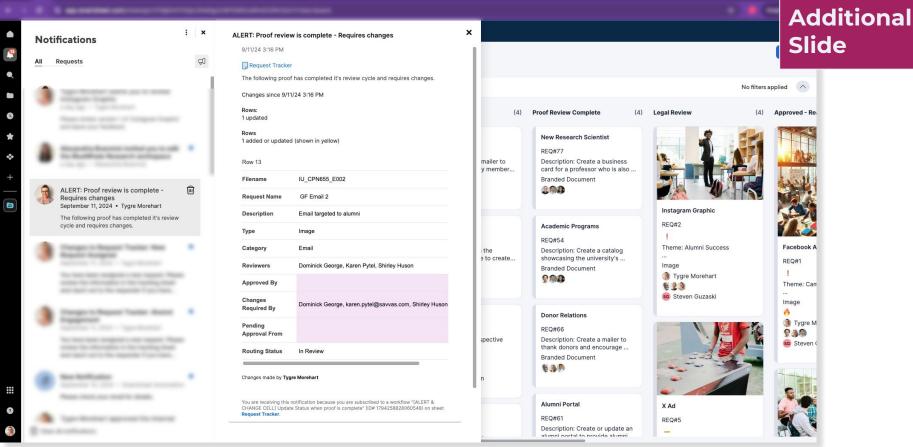
Status" and alert Jordan that review is complete.

Status and alert Jordan that review is complete.

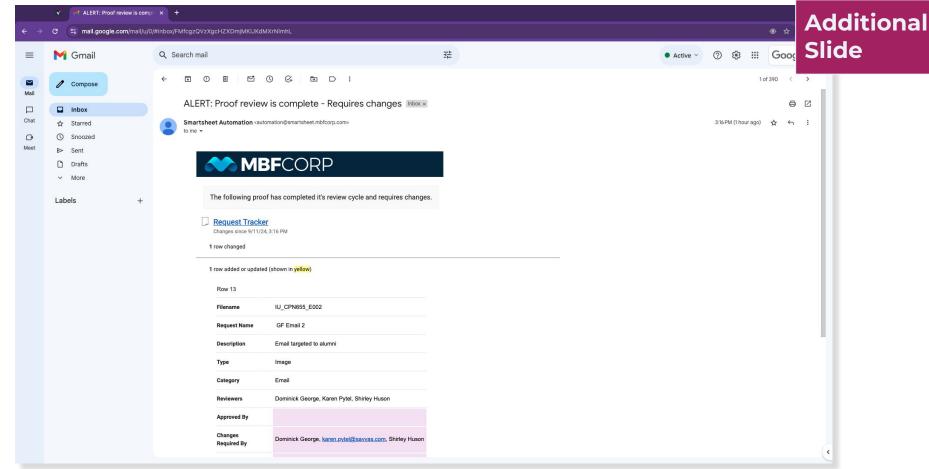
Status and alert Jordan that review is complete.

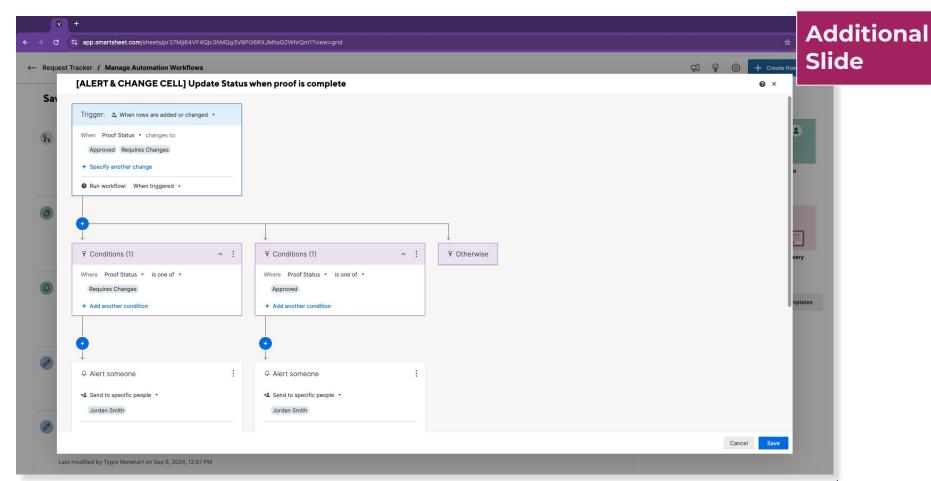
#### ALERT: Proof review is complete -Requires changes an hour ago \* Tygre Morehart

The following proof has completed it's review cycle and requires changes.

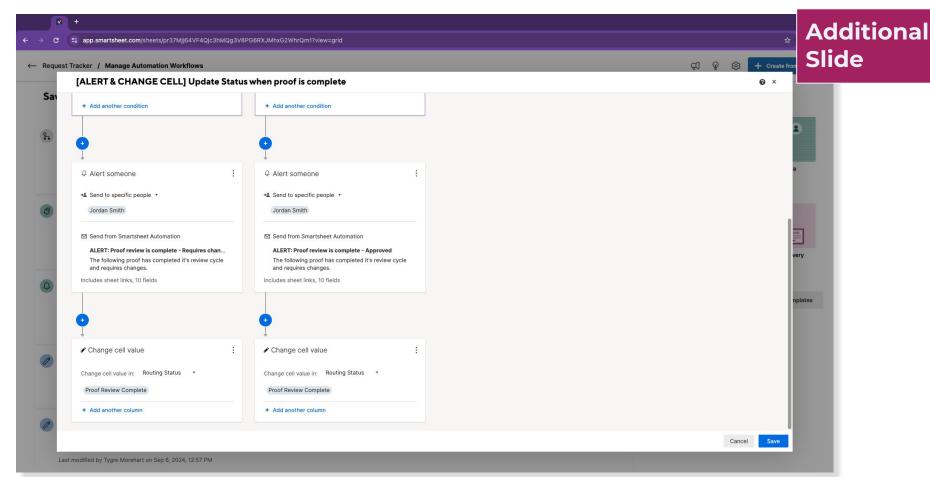




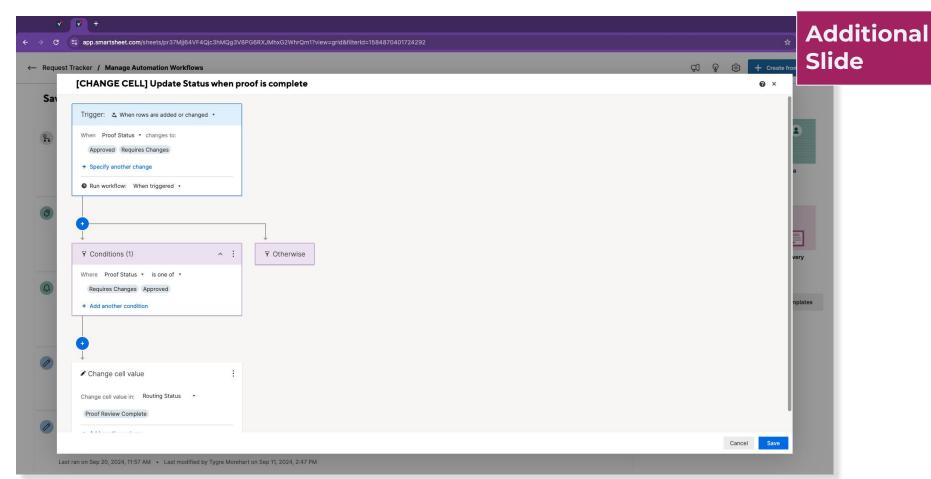




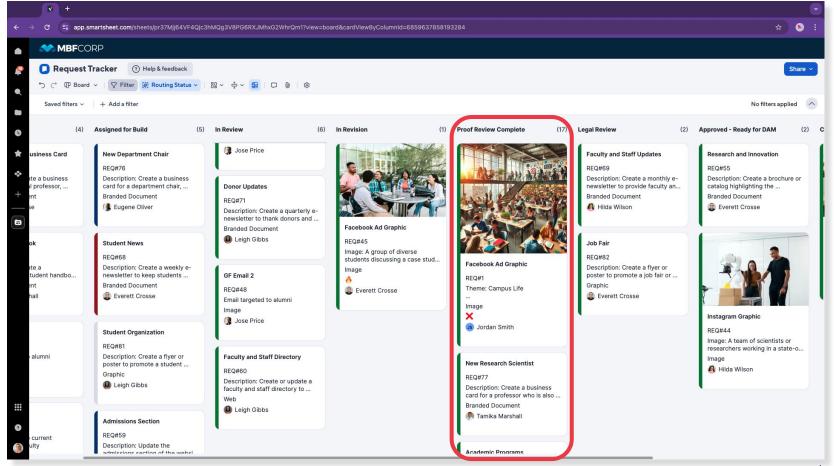












# Turnaround time by "Type"

**What:** An automation that places the turnaround time based on the type of request

Why: We will use this column to identify if a new request has a reasonable due date.

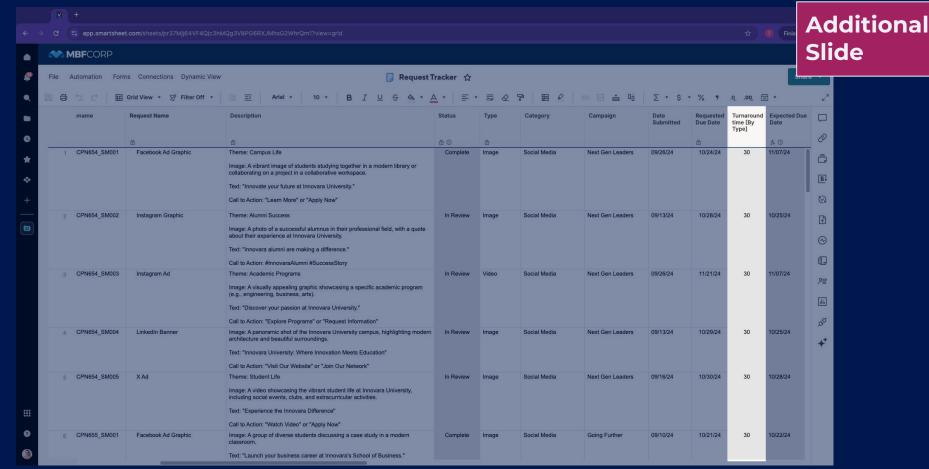
**How:** An automation will place the number of days required to complete the type of asset.

Slide Request Tracker ☆ Category Campaign Submitted A (1) bsite to provide a more Website 09/04/24 12/10/24 ructions, frequently asked or "Provide feedback on ctory to make it easier for 09/05/24 02/03/25 v with detailed profiles and ign" or "Submit updates to vide alumni with exclusive In Review Website 09/06/24 11/25/24 s such as event ovide feedback on portal

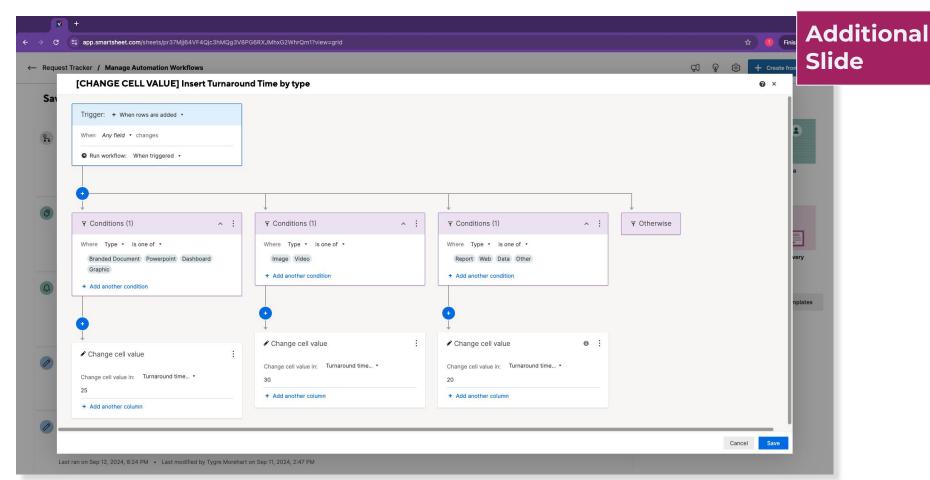
1?view=grid

**Additional** 









What: Conditional rules to help visually sort data

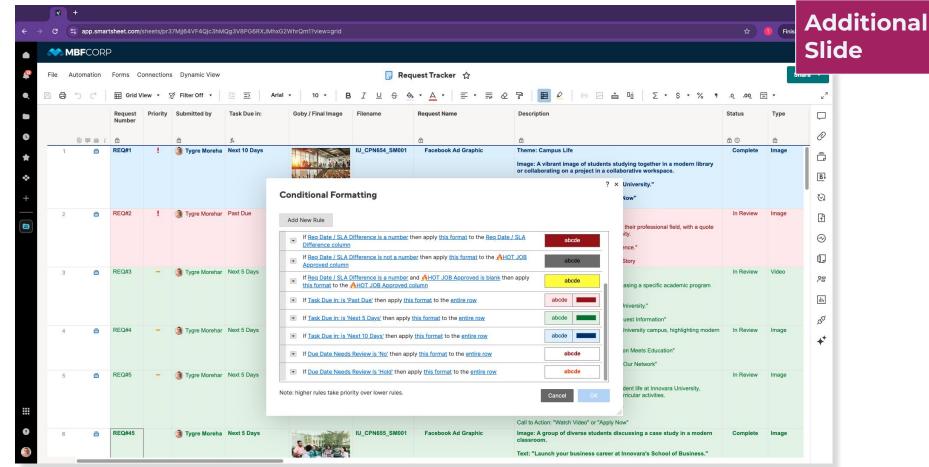
Why: Colors help visually interpret the data

**How:** Determine what information is important and how you want to visualize that information.



Request Tracker & Task Due in: Request Name Description Next 10 Days IU CPN654 SM001 Facebook Ad Graphic Theme: Campus Life Image: A vibrant image of students studying collaborating on a project in a collaborative v Text: "Innovate your future at Innovara Unive Call to Action: "Learn More" or "Apply Now" Next 5 Days IU CPN654 SM002 Instagram Graphic Theme: Alumni Success Image: A photo of a successful alumnus in the about their experience at Innovara University Text: "Innovara alumni are making a differen Call to Action: #InnovaraAlumni #SuccessSt Next 5 Days IU CPN654 SM003 Instagram Ad Theme: Academic Programs Image: A visually appealing graphic showcas (e.g., engineering, business, arts) Text: "Discover your passion at Innovara Un Call to Action: "Explore Programs" or "Requi Next 5 Days IU CPN654 SM004 LinkedIn Banner Image: A panoramic shot of the Innovara Un architecture and beautiful surroundings. Text: "Innovara University: Where Innovation Call to Action: "Visit Our Website" or "Join O Next 5 Days IU CPN654 SM005 X Ad Theme: Student Life Image: A video showcasing the vibrant stude including social events, clubs, and extracurr Text: "Experience the Innovara Difference" Call to Action: "Watch Video" or "Apply Now" r Next 5 Days IU CPN655 SM001 Facebook Ad Graphic Image: A group of diverse students discussing Text: "Launch your business career at Innov

MQg3V8PG6RXJMhxG2WhrQm1?view=grid







# **Conditional Formatting Tip:**

# Consider Order

The order of conditions is important



### **More Automations**

### Ideas of other automations

# Auto assign designer/creative based on type

Ex: You know which designer or creative will be assigned based on type of request

### Time to complete task

Ex: When review is complete, change cell to 1, meaning that the router has one day to review and assign to designer or legal

### **Clear cells**

Ex: If an asset is cancelled, certain cell data might be deleted to prevent skewing of metrics

### **Move Rows**

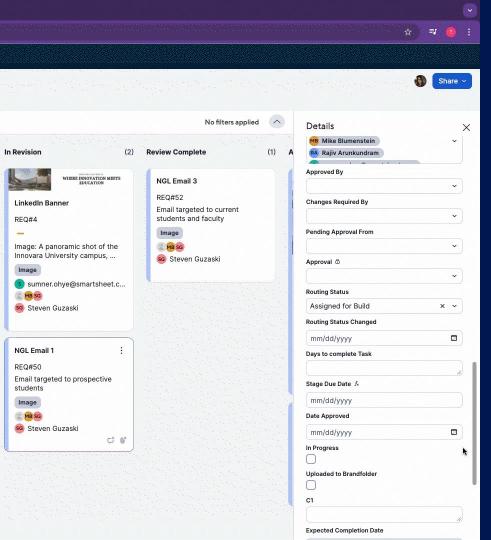
Ex: When an asset is completed, move the row to an archive sheet



3

# Formula Magic

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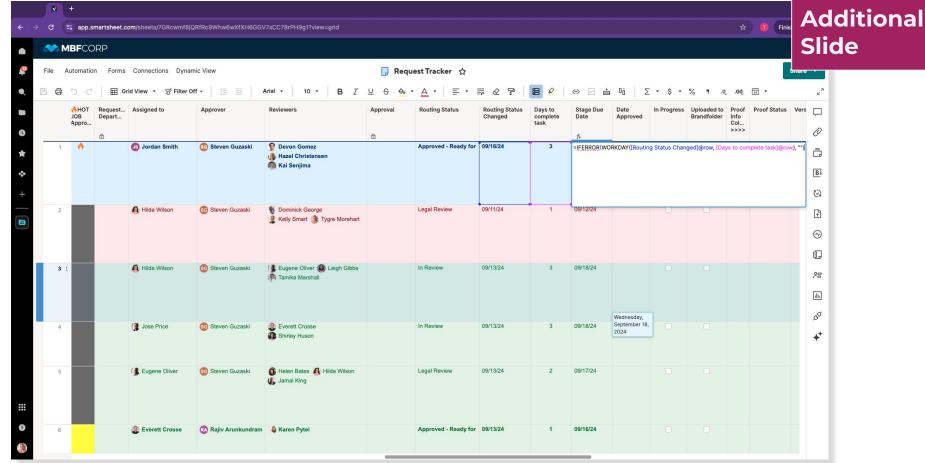
# Routing stage due date

**What:** A formula that identifies when the current stage is due.

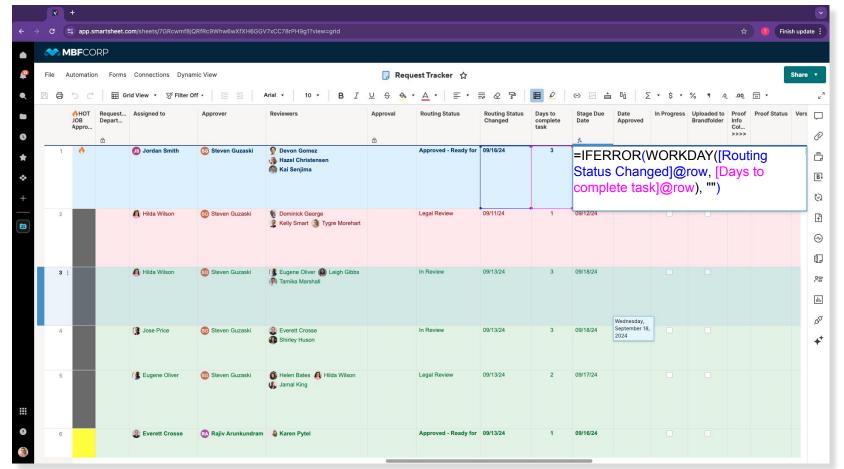
**Why:** We know when the final asset is expected, but it helps to know when each phase is due.

**How**: Workday formula that calculates the date stamp in the "Routing Status Changed" column plus the number of days in the "Days to Complete" column. The "Days to Complete" column must be updated for each phase.





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## **Complex Dates**

### Example

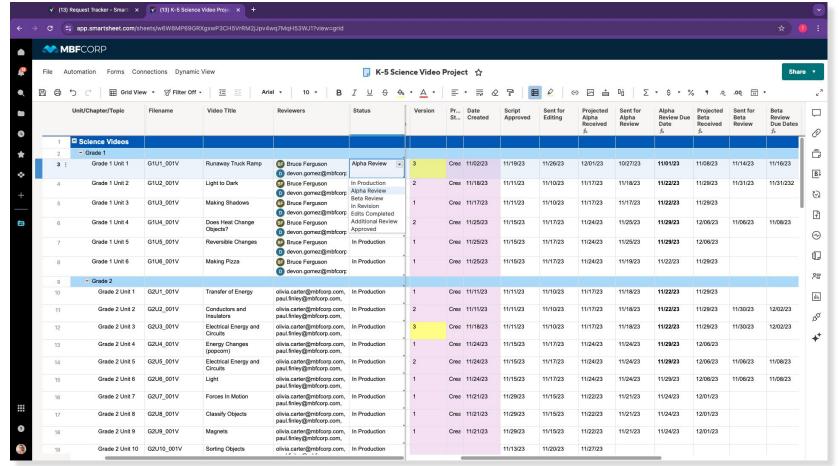
What: Each routing phase has its own start date and due date columns.

**Why:** Useful when you need visibility into a projected due date and if something is on track. Breaking it down gives better insight to when a deliverable is ready and to see the impact.

### How:

- Date column for each phase
- Formula to calculate SLA between each phase (Phase begin / Phase end)
- Due Date column (formula that calculates the due date MAX formula)





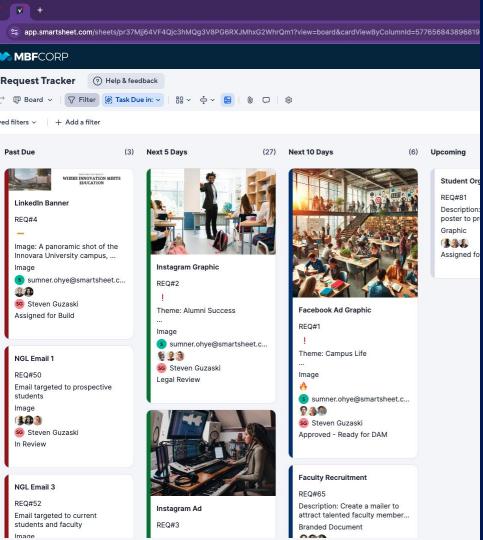


## **Complex Dates: How to set up**

### Examples on the next slides

- 1. Create two date columns for each "routing status". First column will have a date added automatically (see step 2) and the second will be a formula to indicate the due date (see step 3). Ex: First Column: "[Routing Stage] Sent"; Second Column: "[Routing Stage] Due"
- 2. Create an automation that adds the date to the first date column when the "routing status" changes.
- 3. Add a formula in the second date column that adds the SLA (or expected number of days to complete that phase) to the date in the first column. Use WORKDAY formula to ensure the date falls on a workday.
- 4. Repeat for each phase.
- 5. Add a date column that will calculate the due date no matter which phase the asset is in (this column will be used on reports and for the "Task due in" column so there's only one due date that needs to be referenced).
- 6. Add a MAX formula to this column that looks across all date columns.





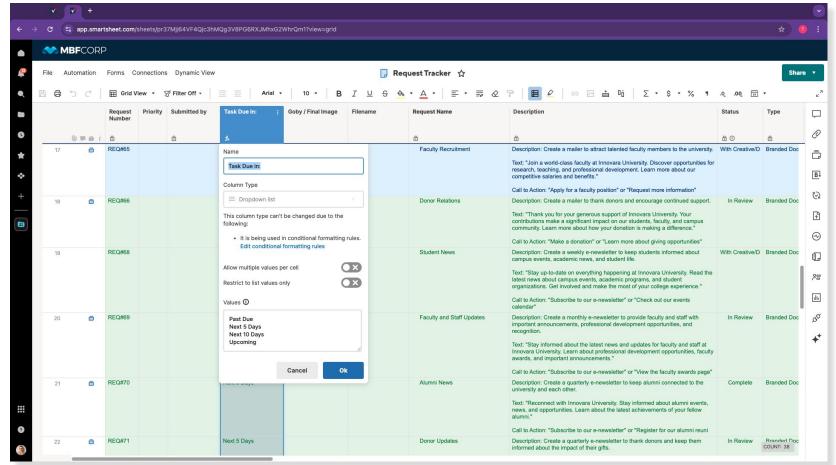
### Task Due in

**What:** Dropdown column with formula to identify when tasks are due (Past due, Due in the next 5 days, Due in the next 10 days, Upcoming)

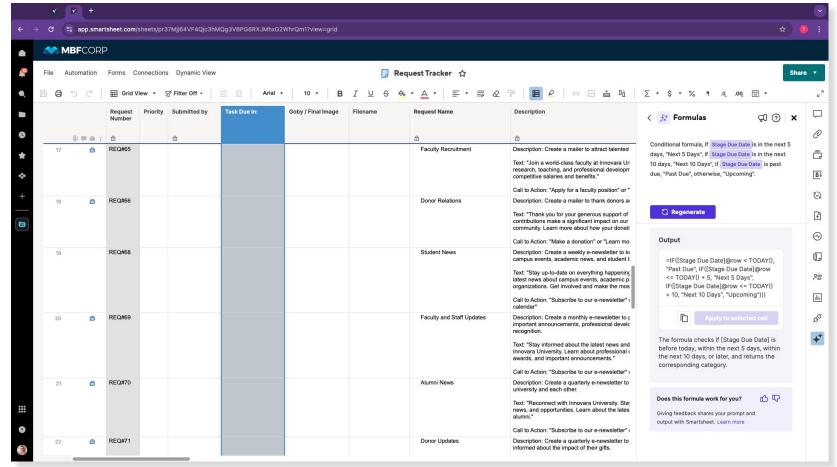
**Why:** Using this column helps identify priority and tackle tasks in timely manner.

**How**: Create a dropdown column and then formula referencing the "Stage Due Date" column and today to identify when the task is due.

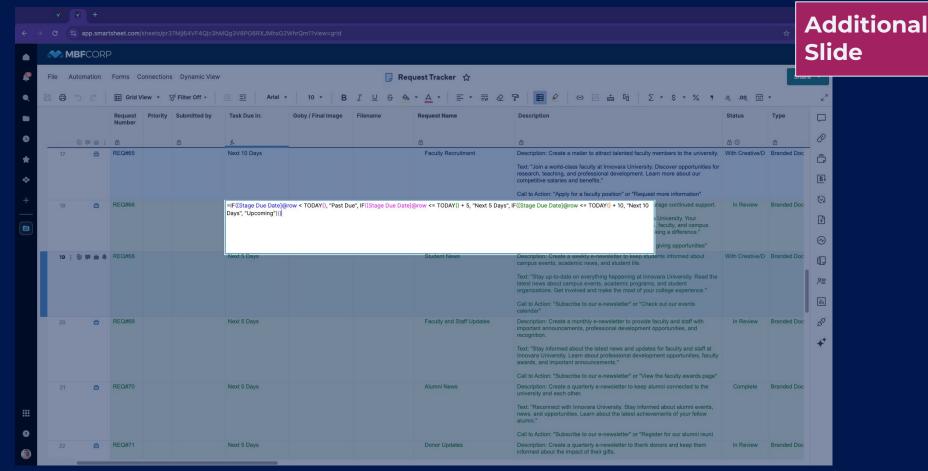




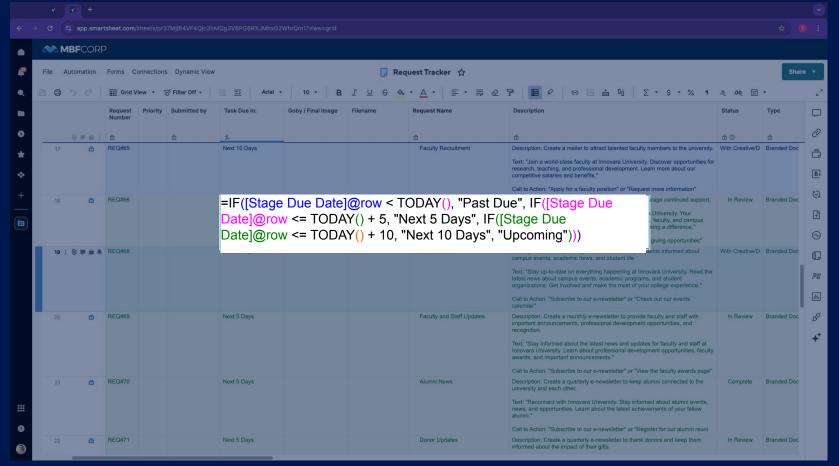




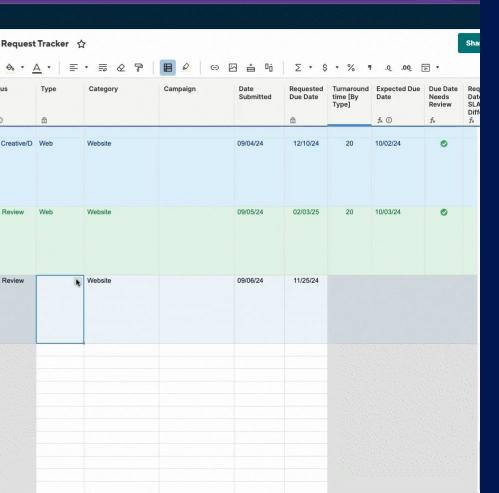












#### **Projected due date**

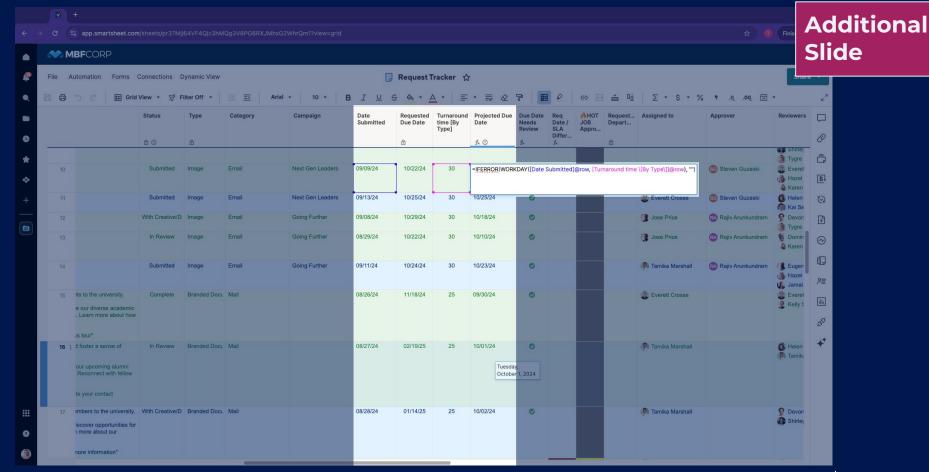
**What:** Formula that calculates the projected due date based on the submitted date and the turnaround time

**Why:** This date column is going to help us quickly identify any requests that may have a requested due date that is before our projected due date. This helps us have conversations early about any unrealistic requests.

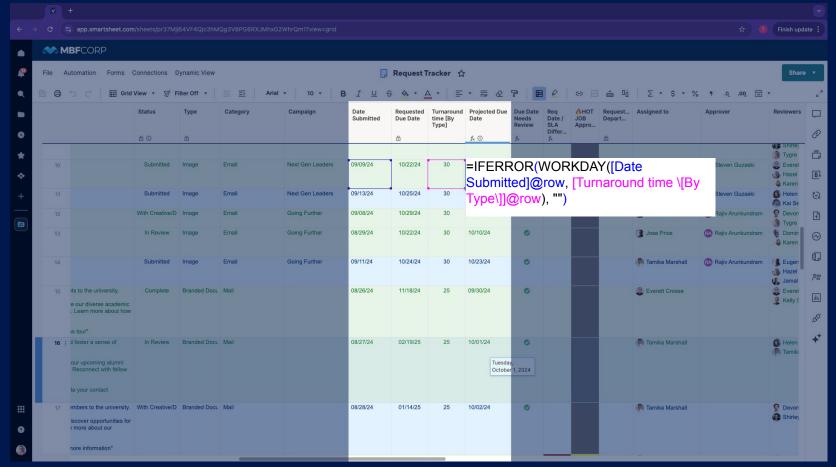
**How**: Workday formula that calculates the submitted due date plus the turnaround time.

- Workday, Day Submitted, Turnaround time









Instagram Ad

REQ#3

NGL Email 3

Email targeted to current

students and faculty

RFQ#52

**Faculty Recruitment** 

Branded Document

Description: Create a mailer to

attract talented faculty member...

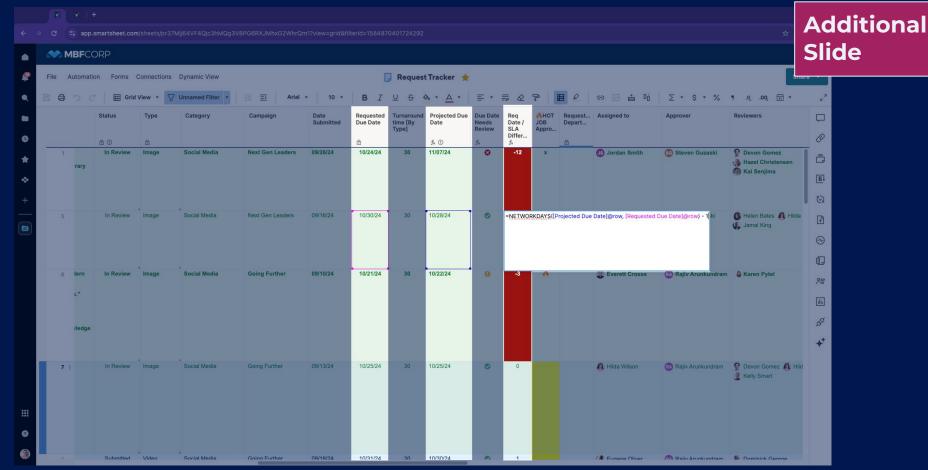
## Requested due date flag

**What:** A dropdown column that will indicate when a request needs reviewed because the requested delivery date is before the projected due date.

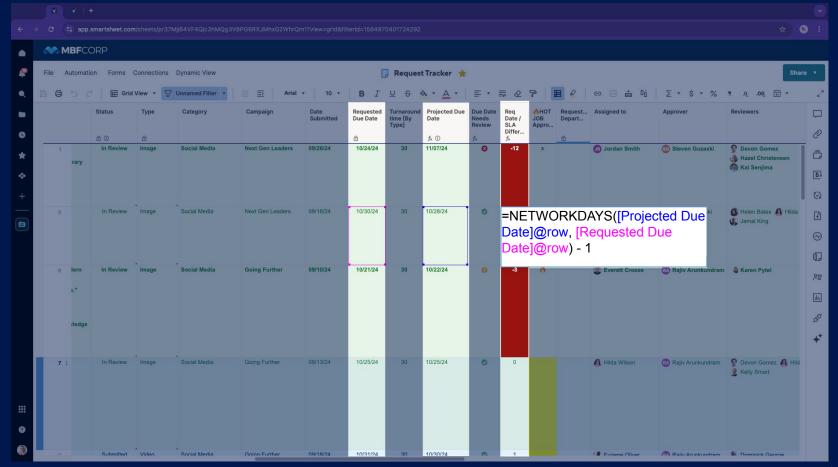
**Why:** Quickly identify and address any potential concerns.

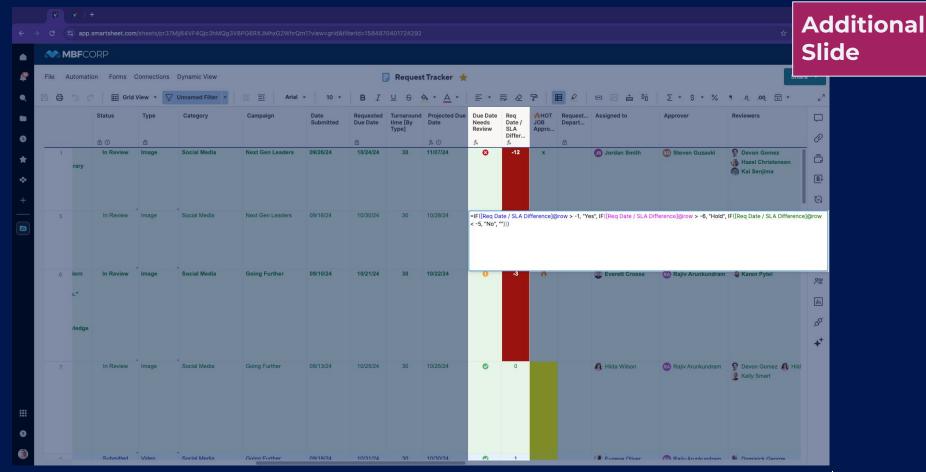
How: 2 formula columns:

- Req Date / SLA Difference [text]
  - Networkday formula, requested due date, projected due date, -1
- Due Date Needs Review [symbol]

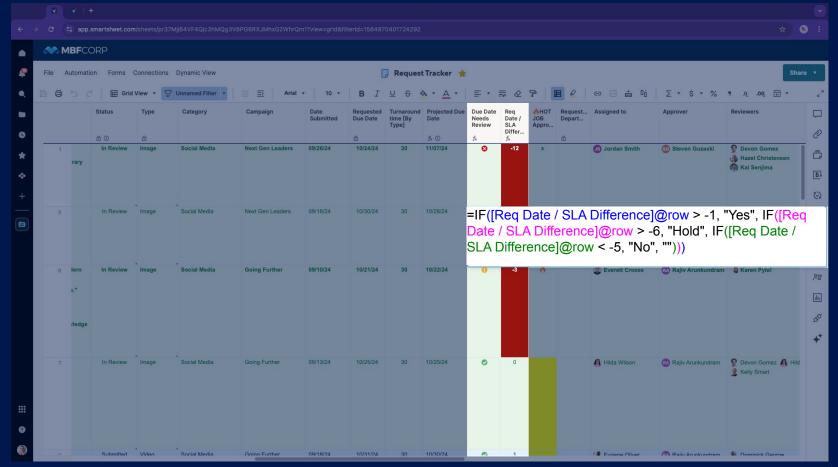


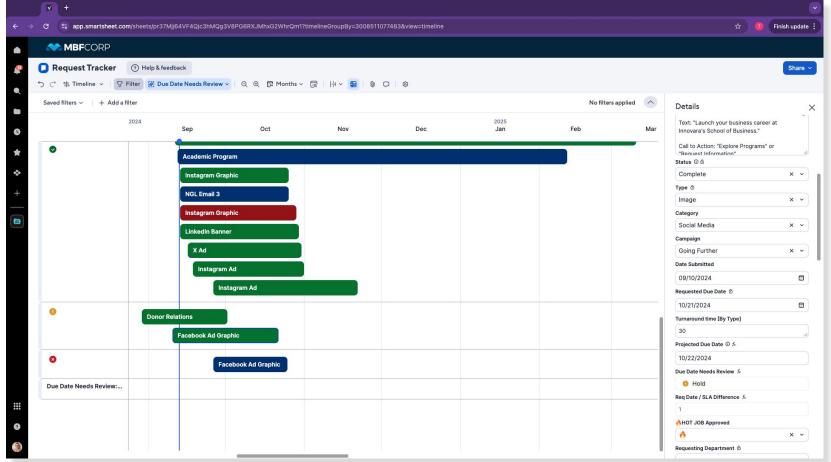


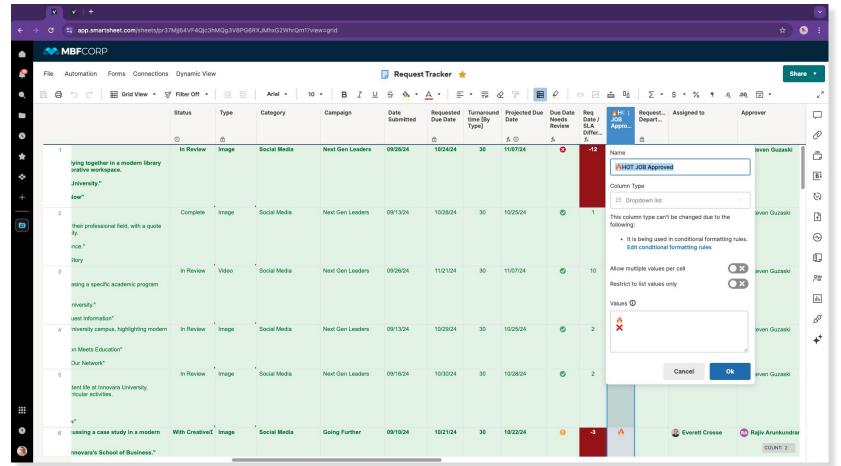




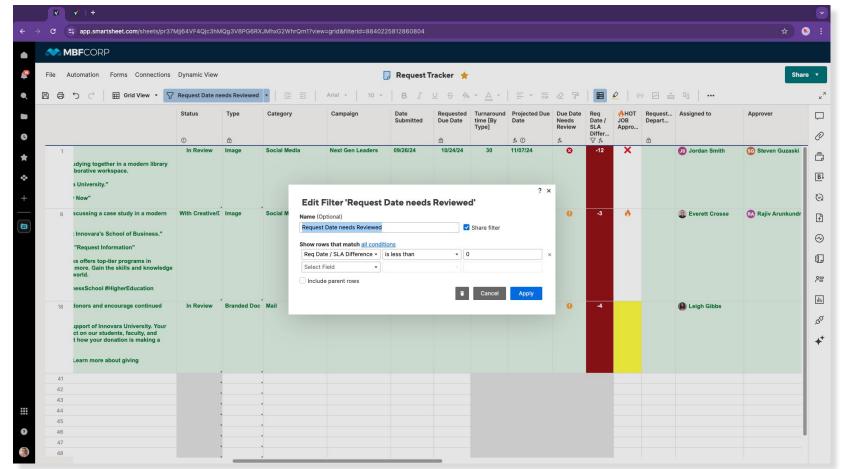














# Formula Tip: =IFERROR( [formula]))], "")



Formula Tip:

Use Al!



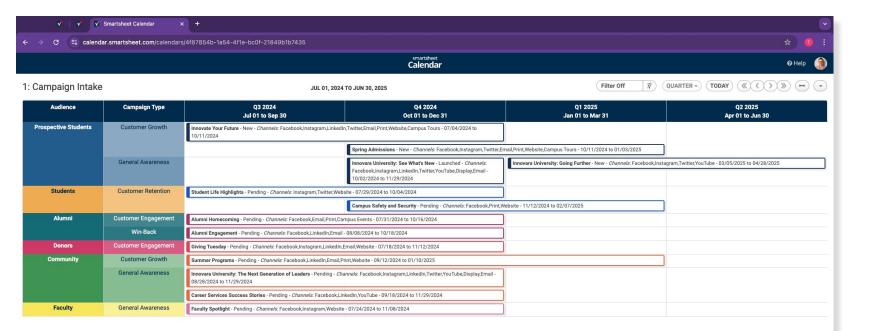


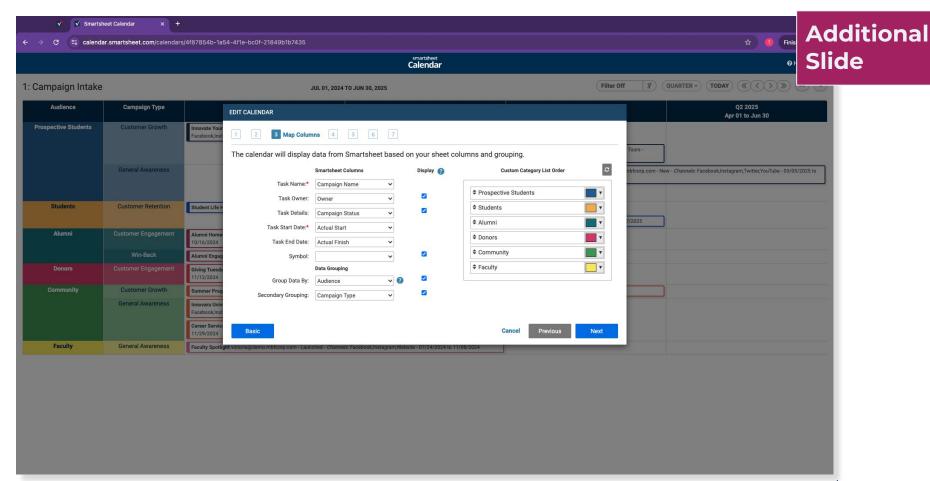
## Column Tip: Consider a Dropdown

- type (single vs multi)
- Board view and grouped reports can only be used with **▼** smartsheet single

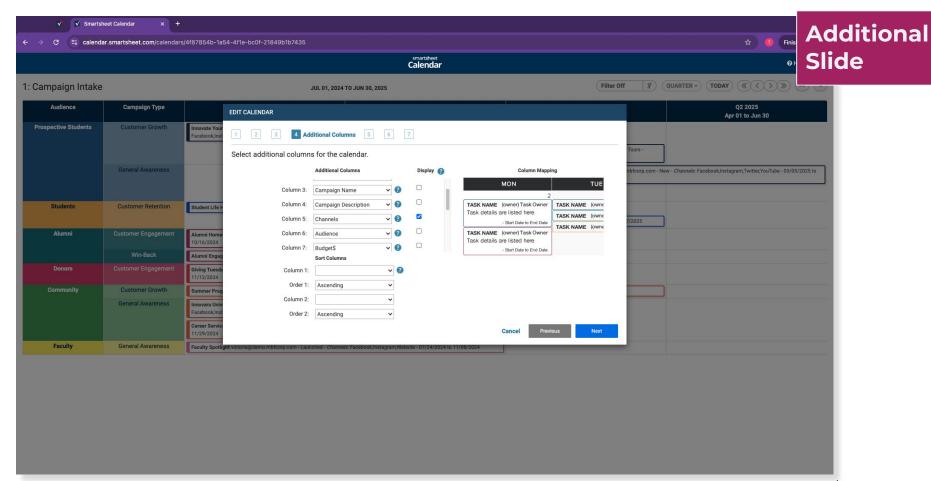


### **Schedule Snapshot**

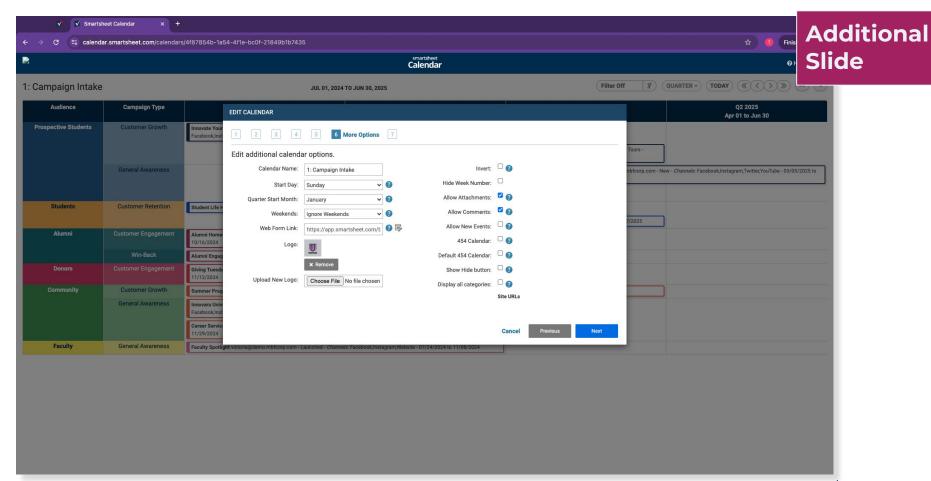








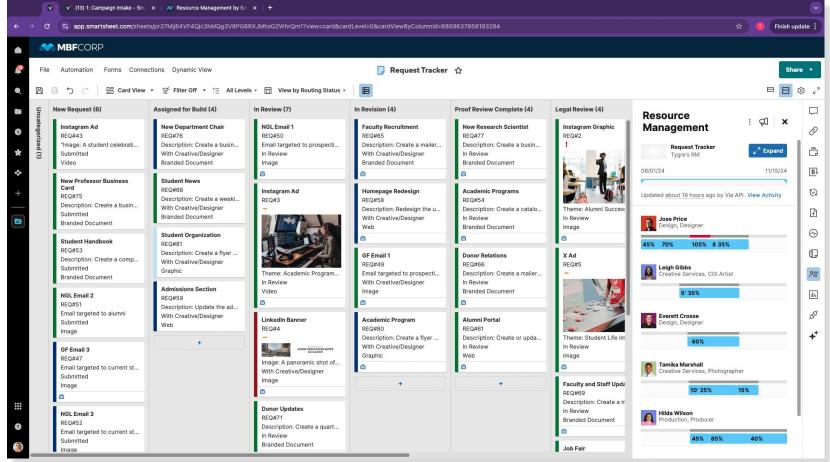


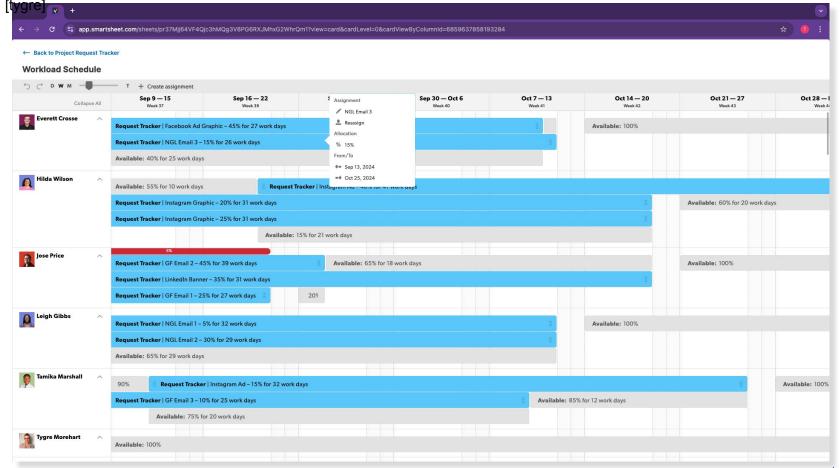




# 5

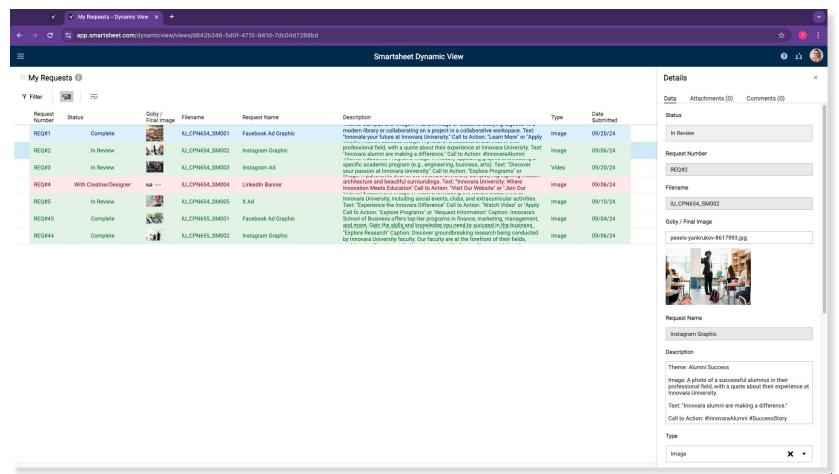
### **Reining in Resources**

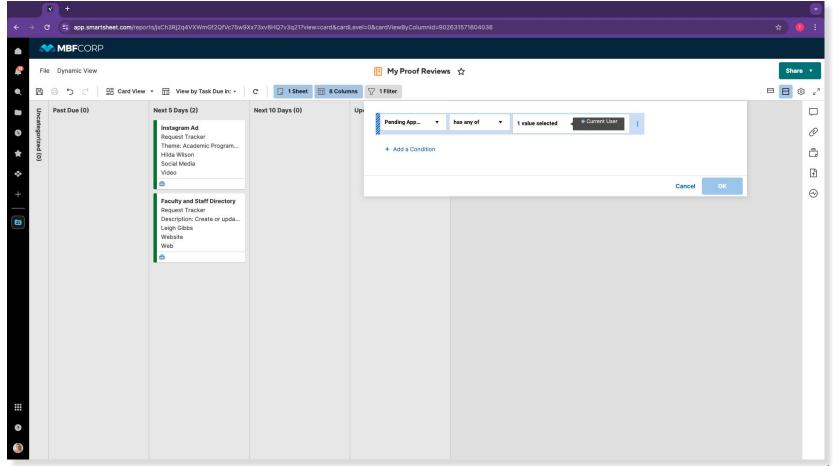




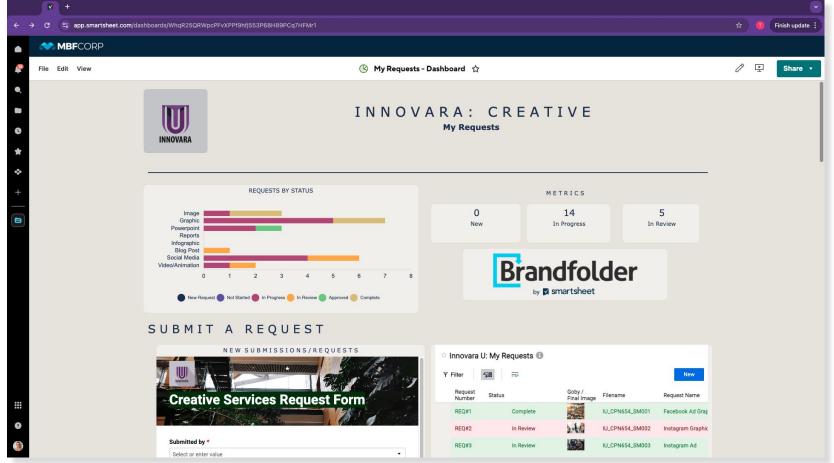
6

### **Scaling Collaboration**









#### **Scaling Data**

Control Center, DataTable, and DataMesh

#### **■ Stock Photo Metadata**

2

Connections

Data

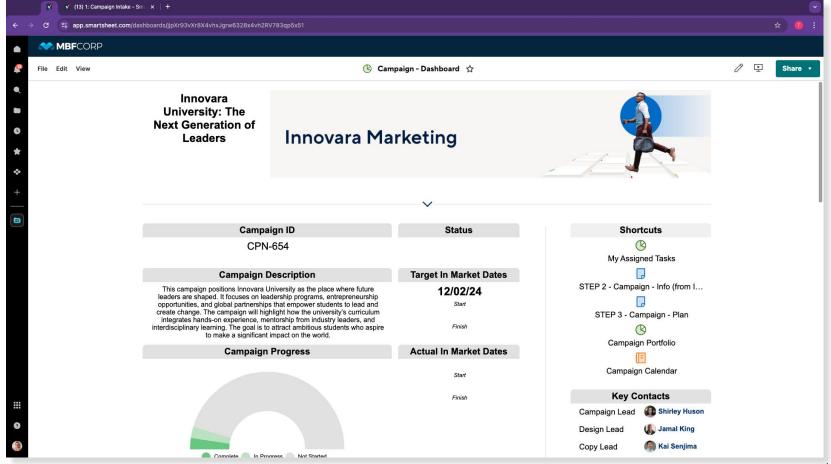
Settings

| □ Delete  |                       |                   |          |            |                       |               |                         |              | <b>▽</b> Filter |
|---|-----------------------|-------------------|----------|------------|-----------------------|---------------|-------------------------|--------------|-----------------|
|   | Location              | Video Filename    | SCO ID   | Asset Type | Source<br>Information | Source ID     | Description             | Rightsholder | Rightsholder ID |
|   | shutterstock_1009648  | ELSC25_NA_ENG_A08 | A0860724 | Video      | shutterstock_1009648  | 1009648301    | Trees in a forest       | shutterstock | 147802892       |
|   | shutterstock_232463   | ELSC25_NA_ENG_A08 | A0860728 | Video      | shutterstock_232463   | 2324636       | pumpkins                | shutterstock | 441454854       |
|   | storyblocks_SBV-346   | ELSC25_NA_ENG_A08 | A0860732 | Video      | storyblocks_SBV-346   | SBV-34659558  | Blocks                  | storyblocks  | 478618665       |
|   | storyblocks_SBV-346   | ELSC25_NA_ENG_A08 | A0860732 | Video      | storyblocks_SBV-346   | SBV-346595568 | Dogs and cats           | storyblocks  | 327295893       |
|   | storyblocks_SBV-346   | ELSC25_NA_ENG_A08 | A0860732 | Video      | storyblocks_SBV-346   | SBV-346595604 | children playing on pla | storyblocks  | 168395902       |
|   | storyblocks_SBV-346   | ELSC25_NA_ENG_A08 | A0860732 | Video      | storyblocks_SBV-346   | SBV-346595616 | House with fall leaves  | storyblocks  | 728530465       |
|   | shutterstock_224113.r | ELSC25_NA_ENG_A08 | A0860737 | Video      | shutterstock_224113.r | 224113        | Boy and girl doing scie | shutterstock | 224550937       |
|   | shutterstock_1078172  | ELSC25_NA_ENG_A08 | A0860737 | Video      | shutterstock_1078172  | 1078172330    | Holding baby animals    | shutterstock | 155983002       |
| This is a preview (up to 100 records) of the data in the DataTable, not the entire dataset. |                       |                   |          |            |                       |               |                         |              |                 |

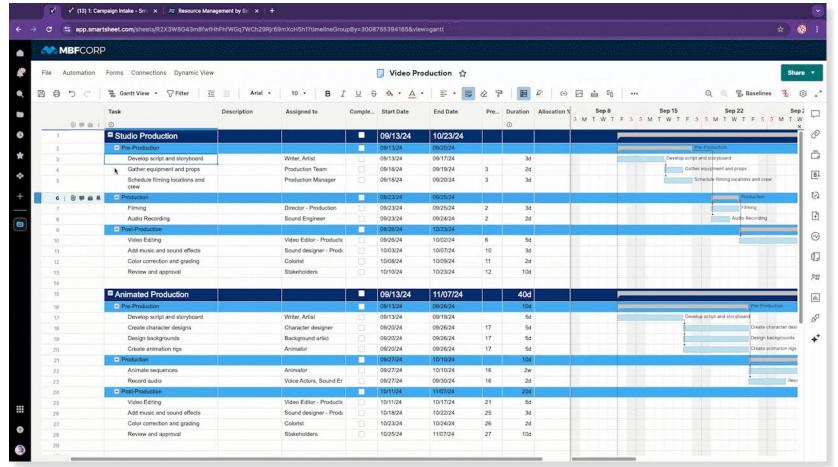








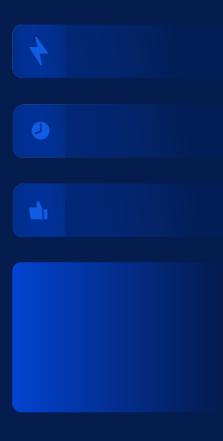








Wrap up





#### **Learning Objectives**

Learn to set up an effective intake process and prioritize projects strategically.

Identify and mitigate common bottlenecks using Smartsheet tools.

Foster collaboration and create a structured environment that supports creativity.

Ensure brand consistency and compliance with approval workflows and proofing processes.



## Next steps...

- Stop by the Smartsheet for Marketing & Creative Managers booth
- Check out the Experience Hub
- Other sessions to consider:
  - [Next] SEAIIntro The Smartsheet product vision: A look ahead
  - [Next] SEA52Intro Building Connected Content Workflows featuring File Library
  - [Wed] SEA21Intro Maximize project efficiency with our new views
  - [Wed] SEA62Inter Streamline product development processes for faster time to market
  - [Thur] SEA15Intro How to get your marketing department to embrace Smartsheet

#### Take the survey

We'd love to hear your thoughts on the session.

Open this session in the mobile app, click "Survey," and answer two questions — it's that easy!

Thank you.

#### **Register for upcoming User Groups**



## Continue to expand your Smartsheet skills and connections by attending a User Group.

#### **Smartsheet User Groups**

- Discover how others are using Smartsheet
- Network with the Smartsheet team and your peers
- Virtual and in-person events around the globe



## **Share your experience** at **ENGAGE**

by participating in the conversation on social media! Use **#SmartsheetENGAGE** and tag Smartsheet in your posts all week long.



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