Carbonite™ Endpoint Backup

Streamline the device replacement process

PCs with AI capabilities have been gaining popularity in the market and paired with new OS updates, more IT departments will be looking to refresh their devices to help improve employee productivity.

When a laptop or desktop is ready to be replaced, it's an exciting time for the end user to get a new device! The user looks forward to more disk space, faster performance, and a larger screen. However, the transition to the new device can be time consuming or frustrating for the IT admin and end user. The end user may not be close to an office, experience issues with migrating data, or not know where to put data on the device. Beyond that, it's time consuming to setup the desktop, application preferences, and general settings to how they were on the previous device.

Recent enhancements to Endpoint Backup simplifies the device refresh process for both IT administrators and end users.

Simplify device migration with Endpoint Backup

Thankfully, Endpoint Backup can be used to ease migration challenges. Though its primary function is backup, the solution also can:

- Migrate user data to a new device, including user settings
- Migrate to any device, anywhere—ideal for remote users
- Automate the migration process, reducing IT burden
- Allow users to work during migration, thus increasing productivity

The entire migration process can be executed directly from Endpoint Backup's centralized dashboard or automated via APIs.

The specifics of your migration job, of course, will vary depending on the technology you have in place and your business's needs. But, as an example, let's look at the process for migrating user settings and data from their old device to their new device.

Effortless device migration in four simple steps:

1. **Define your backup**—Enable User Profile Backup in policy for the Windows device*
2. **Full backup**—Back up the content of the old device
3. **New device, same experience**—Install the endpoint agent on the new device with the option to set it as the replacement target. Then in the dashboard, associate the old device to the new device using the Replace Device feature.
4. **Streamlined data transfer**—Execute an Admin Restore to the new device, including User Profile

All this is done without any end user interaction – once the process is complete the user will have their data and settings and be ready to start working!

Work without interruption

Endpoint Backup's incremental restore feature enables employees to continue working while the migration occurs without fear of data loss. In the example above, the user continues to use the old device during migration. When the migration is complete, an incremental restore can be triggered to automatically restore new or changed files to the new device.

Get started today

Effortless device migration is just one of the many benefits of Endpoint Backup. Contact us today to see how it can simplify your IT management and keep your team productive.

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