

# Carbonite® Availability

## QuickStart Implementation Service

Carbonite QuickStart implementation service is designed to help you configure your Carbonite Availability protection. A Carbonite engineer will schedule this service with you to implement the solution in three phases:



### Introduction

*Coordinating with your team, we will identify your requirements and objectives.*



### Software install

*With your assistance, we will install and configure Availability on one production and one target server.*



### Failover testing

*We will validate the solution by assisting with a failover test of the protected server or application.*

Our engineer will transfer extensive knowledge of the solution to your team and you. You will be able to successfully manage and administer Availability in your environment with the confidence that comes with knowing the solution.

## Ongoing, expert support

Your Carbonite engineer will review all relevant documentation with you and make sure you know how to contact and work with the Carbonite Customer Care group, which is available 24x7x365.

## Deliverables

- A pre-implementation consultation to clearly identify your requirements and objectives
- Installation of latest Carbonite Availability software
- Configuration to make your high availability (HA) or disaster recovery (DR) environment operational
- An initial non-destructive failover test to validate your Carbonite Availability environment
- Extensive skills transfer for maintenance and operation of your Carbonite Availability environment

## Benefits

### Trust

- Service is performed by Carbonite experts who know the solution best.
- Failover testing is performed so you can rest assured your environment is being protected.

### Efficiency

- Ensure a quick implementation and configuration period and get your team up to speed on how to use the solution in a timely manner.

### Affordability

- Basic engagement helps kick off your project—performed remotely so you save on travel-related expenses.

### Enablement

- Knowledge transfer gets your team up to speed quickly on how to manage the solution.

## Fast, convenient, and transparent

The Carbonite QuickStart implementation service takes just a day. We will work with your team remotely to complete the installation and configuration. Your team maintains complete oversight and control of the solution at each stage.

## Time to value

By accelerating deployment of our solution in any environment, Carbonite QuickStart implementation service helps ensure that when businesses spend on protection, there is an immediate return on investment. And, because Carbonite Availability protects any platform—physical, virtual or cloud—it also helps ensure that when businesses spend on modernizing, that there is a sustainable return on those investments as well.

## Learn more at

[carbonite.com/business/products/availability/](https://carbonite.com/business/products/availability/)