

# Unity API for MSPs

The smartest path to automation and better customer service

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The Webroot® Unity API provides a complimentary, turnkey method for managed service providers to access actionable information within—Webroot Business Endpoint Protection, DNS Protection, and Security Awareness Training—enabling more efficient business operations and better service delivery to their customers. The Webroot Unity API is continuously developing for MSP partner needs.

## Webroot® Unity API Benefits

- Enhanced automation and better services
- Reduced management and operational costs
- Improved granularity and reports customization
- Integrate into in-house systems, SIEMS, RMMs, or PSAs
- Simplified billing and invoicing
- Notifications Service
- Time savings – manage more with less with our API

## Webroot® Unity API Calls

### Console

Create sites, list policies and admins, and manage Endpoint Protection, DNS Protection, and Security Awareness Training status for a specified Global Site Manager key and a site identifier.

Comprehensive Commands for:

- Site management
- User management
- Policy management
- Group management
- Endpoint management
- Command management – lists and issues endpoint commands

### **Usage Reporting Module**

Get granular usage reports for Endpoint Protection, DNS Protection, and Security Awareness Training

### **Notifications Service**

Brings aboard ground-breaking API functionality for near real time alerts, able to be fed into EDR systems

### **Threat History**

View granular historical information on threats for one or more endpoints

### **Health Check**

Verify the general health of a Unity API service instance and retrieve service version information

## **Getting Started**

To learn more or try the Webroot Unity API for yourself, please contact your Webroot Channel Account Manager directly, or contact us at: <https://webroot.com/msp-contact>.