

# Chart your Cyber Resilience Journey with OpenText Cybersecurity

The most comprehensive portfolio of security and data management solutions

Cyber threats are a constant challenge for organizations, and a successful data breach can cause substantial operational, financial and reputational damages.

- 54% of organizations have lost customers or revenue due to downtime.<sup>1</sup>
- Public companies lose an estimated 8.6% of their value after a successful cyber breach.<sup>2</sup>

To combat cyber threats, organizations need to implement cyber resiliency strategy that embeds security and data management solutions and best practices across the business ecosystem. A cyber resilient solution helps organizations to respond quickly to threats, minimize the damage, restore business operations quickly and maintain security posture to be compliant with regulatory requirements.

## Your trusted partner to achieve cyber resilience

OpenText is one of the largest security solution providers in the industry. We help IT gain visibility across their complex environments, quickly detect and prevent threats, respond quickly to internal and external threats to understand scope and impact, and comply with information security, regulatory and industry standards. Our solutions help organizations:

- **Reduce risk** with multi-vector protection against attack surfaces
- **Minimize business disruption** with ability to recover data within minutes
- **Investigate and analyze threats** to understand scope and impact
- **Gain rapid insights** leveraging real-time contextual threat intelligence

At the same time, we help them optimize resources and skillset shortages while addressing new and emerging threat vectors with high efficacy. Unlike other security providers, we provide the breadth and depth of comprehensive end-to-end security solutions – including brand names we've acquired such as Webroot, Carbonite, Zix, BrightCloud, Micro Focus and EnCase -- to address each step of an organization's journey to enhance security and trust.

OpenText Cybersecurity harnesses the cloud and artificial intelligence to provide comprehensive cyber resilience solutions for businesses. Cyber resilience means remaining up and running, even in the face of cyberattacks and data loss. Together we offer endpoint protection, network protection, security awareness training, managed detection and response, data backup and disaster recovery, as well as threat intelligence services used by market leading technology providers worldwide. By using 6th generation machine learning to protect millions of businesses and individuals, we secure the connected world. We've helped more than 800,000 customers from SMBs to large enterprises and 23,000 MSPs protect 95 million endpoints,

OpenText Cybersecurity operates globally across North America, Europe, Australia and Asia.

## OpenText Cybersecurity

OpenText Cybersecurity helps organizations build a cyber resilient foundation with industry leading security across the core pillars:

- **Prevent and protect** - Prevent known and unknown threats from coming into their environment.
- **Detect and respond** - Detect and Respond to internal and external threats quickly and stop lateral movement.
- **Restore and recover** - Remediate threats and restore systems quickly.
- **Investigate and discover** - Investigate and analyze threats to understand scope and impact and to learn about and improve their security gaps.
- **Adapt and comply** - So they can comply with information security, regulatory requirements and industry standards and maintain security governance.

Our multi-layered security solutions and best practices empower organizations to be cyber-resilient.

OpenText Cybersecurity										
Prevent & Protect			Detect & Respond		Restore & Recover			Investigate & Discover	Adapt & Comply	
Endpoint Protection		Email Threat Protection & Email Continuity		Managed Detection & Response	Network Detection & Response	Endpoint Backup	Cloud to Cloud Backup	Server Backup	Endpoint Investigator	Email Archive
Security Awareness Training	DNS Protection	Email Encryption	Email Message Privacy	Endpoint Security		Availability	Recover	Migrate	Information Assurance	Info Archive
Threat Intelligence										
Secure Cloud Platform										
Productivity Solutions										

## Industry-leading threat intelligence protection

BrightCloud®, our proprietary sixth generation machine learning-based threat intelligence platform is leveraged by over 140 leading security vendors worldwide and across our portfolio. BrightCloud provides actionable insights with astute accuracy identifying known and emerging threats. Our products are protected from malicious URLs, IPs, files, and mobile apps with near real-time (updated every 5 mins) threat intelligence from over 95+ million endpoints.

## Secure Cloud Platform

OpenText Secure Cloud is a purpose-built cybersecurity platform that combines Zix email security and encryption, Webroot threat protection and security, Carbonite data protection, and Microsoft's cloud productivity solutions in one platform. As a single pane of glass for OpenText Cybersecurity's suite of solutions, Secure Cloud enables vendor consolidation and streamlines cybersecurity management for businesses and the MSPs who support them. Customers can start with any combination of solutions and expand as their requirements evolve.

## Productivity Solutions

As a Microsoft Solutions Partner and CSP Indirect Provider, we provide Microsoft services to over 80,000 customers. OpenText Cybersecurity's partnership with Microsoft ensures our solutions are designed to work seamlessly alongside Microsoft 365 and Office 365, and we leverage that experience to help customers and partners choose the right combination of solutions for robust security, reliability, and user productivity.

Our solutions harness the power of our real time threat intelligence, which gives security teams instant visibility into attacks and the context needed to proactively adopt measures to safeguard against them. Built on our OpenText Secure Cloud Platform, organizations gain a simple, scalable, and extensible platform that adapts to customer needs without adding complexity. OpenText helps organizations adapt to the changing threat landscape to effectively reduce risk, preserve trust, contain disruption, and gain a posture of cyber resilience.

## Prevent and Protect against known and unknown threats

Our advanced and integrated prevention solutions are designed to protect your users, assets, and data across your extended environment from cloud to mobile and on-premises. Our market-leading prevention solutions include:

- **Endpoint Protection** provides next generation antivirus by uniquely harnessing the power of cloud computing and real-time machine learning to continuously monitor and adapt each system's endpoint defenses to the unique threats an end user or system faces. The agent installs in less than 30 seconds and is updated every 3 seconds over the cloud.
- **DNS Protection** protects the network and roaming users from accessing malicious websites that helps with ~75% reduction in malware being downloaded. It fully supports DNS over HTTPS (DoH) while providing privacy and security as control options that ensure DNS request filtering and integrity continue functioning. It provides granular and enforceable access policies.
- **Security Awareness Training** provides continuous, relevant and measurable education and testing to help businesses minimize risky user behaviors and achieve cyber resilience. It provides automated training management and compliance reporting at an individual, group and company level. It enables microlearning with 80+ courses in under 10 minutes.
- **Advanced Email Encryption powered by Zix™** removes the hassle of encrypting email and gives teams the peace of mind that sensitive data sent via email is secure. Using advanced content filters, emails and attachments are scanned automatically and any message containing sensitive information is encrypted for delivery. Unauthorized users are prevented from exfiltrating sensitive data with DLP quarantine policies.
- **Email Message Privacy** makes it simple to send and receive secure messages, request or provide legally valid electronic signatures and share large files up to 100 GB directly from a user's existing email address. It all happens with real-time message tracking and control.
- **Advanced Email Threat Protection** provides multi-layered filtering for both inbound and outbound emails that permits legitimate email while automatically blocking malicious threats such as phishing, ransomware, impersonation, BEC and spam-type messages. Key features include attachment quarantine, time-of-click-analysis, link rewrite and O365 message retraction.
- **Email Continuity** provides users access up to 30 days of company email across all devices even if infrastructure is down and integrates directly into Outlook (POP or IMAP). It requires and works with Webroot™ Email Threat Protection to ensure protection from phishing, ransomware, BEC, impersonation and spam-based attacks.

## Detect and Respond to internal and external threats quickly

With OpenText's threat detection and response solutions, organizations are equipped to rapidly identify threats in the environment and supported by our trusted experts and incident response capabilities to remediate endpoint and network threats, no matter how well hidden they are. Our detection and response solutions include:

- **Managed Detection and Response (MDR)** delivers 24/7/365 threat hunting, monitoring and response capabilities from highly trained cybersecurity experts. It combines network visualization, traffic analysis, insider threat monitoring and endpoint security to offer the fastest time in the industry from threat detection to response in 9 minutes.

## Restore and Recover systems quickly

Our Cybersecurity portfolio empowers organizations to minimize the impact of a cyber event with proactive, consistent data backups and advanced capabilities that restore data quickly to minimize the risk of downtime. Our restore and recover solutions include:

- **Server Backup** offers comprehensive, reliable and proven server protection and support for over 200 operating systems, platforms and applications including physical, virtual and legacy systems. Deployed onsite, it stores copies locally as well as in the secure Carbonite cloud. The software cloud service and optional onsite hardware are all fully integrated and backed by the award-winning Carbonite support team.
- **Endpoint Backup** is a comprehensive, automatic backup solution for all your endpoint devices and the data that resides on them. Endpoint Backup simplifies the administrative tasks associated with deploying protection across an entire organization, no matter the size, distribution or sophistication of the environment.
- **Cloud-to-Cloud Backup** offers comprehensive backup and recovery of SaaS applications and boasts central management, granular restore, rapid recovery and flexible retention options. Our purpose-built backup solution ensures IT administrators can recover as much or as little SaaS application data as necessary.
- **Availability** enables IT organizations to maintain the highest availability of their Windows and Linux servers by preventing downtime and data loss. With support for physical, virtual or cloud source systems or target environments, the Availability solution is a comprehensive high availability option for organizations with mixed IT environments.

- **Recover** reduces the risk of unexpected downtime by securely replicating critical systems to the cloud, ensuring that an up-to-date copy is available when needed. With non-disruptive, self-service tests, failover reports and professional services support, organizations can have confidence in their data protection strategy.
- **Migrate** quickly and easily migrates physical, virtual and cloud workloads over any distance with minimal risk and near-zero downtime. The streamlined process automates and consolidates numerous steps, which are otherwise manual and prone to human error, into just a few simple tasks, reducing the amount of work you need to do to reach your migration goals.

## Adapt and Comply with regulatory standards and corporate governance

OpenText helps organizations adapt to changing compliance requirements by providing essential security controls and archiving capabilities that enable a customer's security operations to work in tandem with maintaining compliance. Our adapt and comply solutions include:

- **Information Archiving** provides an easy-to-use, secure and unified information archive and eDiscovery service that simplifies management of historical email and electronic communication data.
- **Email Archiving** ensures security and availability of emails in a central archive for easy management, recovery and search.

OpenText Cybersecurity helps customers effectively reduce risk, preserve trust and minimize disruption. From prevention, detection and response to recovery, investigation and compliance, our unified platform helps organizations build cyber resilience via a holistic security portfolio.

<sup>1</sup>TechRadar, Survey highlights the heavy costs of business downtime, June 15, 2020.

<sup>2</sup>Comparitech, How data breaches affect stock market share prices, February 9, 2021